

C9600

Handy Reference



59369802

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Replacement Supplies Purchasing Information

Purchasing Information

Where to Purchase

- Consult the dealer where you purchased your printer
- Consult an Oki Data Authorized Sales or Service Dealer. For the nearest dealer, call 1-800-654-3282.
- *U.S., Puerto Rico, Guam, U.S. Virgin Islands only:* Order on the Internet www.okidata.com.
- *U.S. only:* Order toll-free at 1-800-654-3282, using VISA[®], MasterCard[®] or AMEX[®].
- Check office supply catalogs.

Part Numbers

Important!

Consumables designated “C9000 Series” do not work with these printers. *Use only Type C7 Toner Cartridges and Image Drums.*

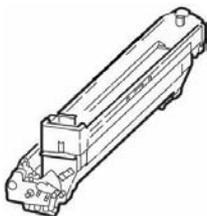
Toner Cartridges, Type C7



Color	OKI Part #
Black	42918904
Cyan	42918903
Magenta.....	42918902
Yellow	42918901

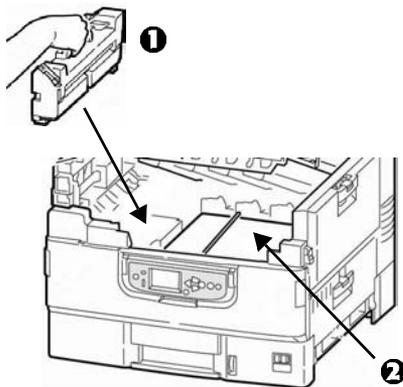
Replacement Supplies Purchasing Information

Image Drums, Type C7



Color	OKI #
Black	42918104
Cyan	42918103
Magenta.....	42918102
Yellow	42918101

Other Consumables



Consumable	Ok! #
Fuser (1).....	42931701, 120V
.....	42931702, 230V
Transfer Belt (2).....	42931601
Toner Waste Bottle	42869401

Replacement Supplies Oki Services

Take Advantage of Oki's Supply Manager!

- Calculates your usage based on information you provide.
- Sends you an E-mail when it's time to reorder.

To register, go to **www.okidata.com**.

Check Out Oki Managed Services

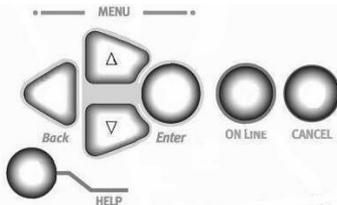
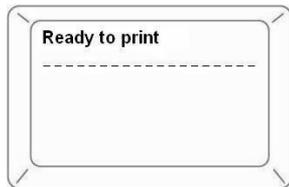
A document output analysis of your business which could save you up to 30% on your printing costs.

Call 1-888-654-6264 today to schedule an appointment with an Oki Managed Services project manager.

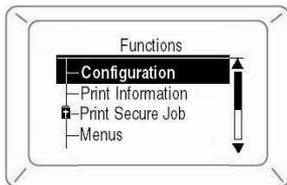
Or, for more information, go to **www.okidata.com**.

Menu

Changing Settings



1. Press ENTER.



2. Use the ∇ key to scroll down to the Function you wish to change.

3. Press ENTER.

4. Continue to use the ∇ and ENTER keys to drill down to the item you wish to change.

5. Use the ∇ key to move down to the setting you wish to engage.

6. Press ENTER.

An asterisk appears next to the setting.

7. Press ON LINE to exit the Menu mode.

Menu Structure

For more information, see the on-line User's Guide on the Documentation CD provided with your printer or at <http://my.okidata.com>.

– Configuration

- Page Count, Supplies Life.
- Network and System Settings.
- Size of paper automatically detected in feed tray.

– Print Information

- Printer & Network Configurations.
- Print Demo Page.
- Lists: HDD (hard disk drive) files, Fonts, etc.

– Print Secure Job (Password Protected)

Appears only if the optional Hard Disk Drive is installed.

- Print out confidential documents downloaded to the HDD.

– Menus

- Set the size, weight and type of media for the various feed trays.
- Adjust system settings.

– Admin Setup (Password Protected)

- Various Network Setups.
- Print Setup.
- PS and PCL Setups.
- IBM and Epson Setups.
- Color Setup.
- Memory and Flash Memory Setups.
- HDD and System Setups.
- Reset/Save/Restore Settings.

– Calibration

- Density adjustments.
- Registration.
- Color tuning.

– Print Statistics (Password Protected)

Paper (Media) Settings Changing

Why Change?

Wrong media settings can cause:

- poor quality printing
- flaking
- *damage the printer*

Media Weight

The default media weight setting for all trays is AUTO.

Individual Print Jobs

If you are using special media for only one print job, you can adjust the media settings *in the driver*. Load the media in the appropriate tray (usually the MP tray). In your application, click **File** → **Print** and adjust the media settings as necessary.

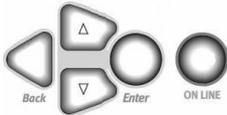
All Print Jobs (Defaults)



1. Press ENTER.
2. ∇ key → Menus. Press ENTER.
3. With Tray Configuration highlighted, press ENTER.
4. ∇ key → tray to be configured. Press ENTER.
5. Use the ∇ and ENTER to scroll through the submenus and to make your setting changes.
6. Press ON LINE to exit the Menu mode.

Paper (Media) Settings Changing

Reset to Factory Defaults



1. Press ENTER.
2. Use the ▾ key to scroll down to **Admin Setup**. Press ENTER.
Enter Password appears.
3. Use the Δ and ▾ keys to set the first digit in the password. Press ENTER.
Note: The default Password is 0000.
4. Repeat the previous step until all four digits of the password are entered.
5. Press ENTER.
6. ▾ key → **Settings**. Press ENTER.
7. Highlight **Reset Settings**. Press ENTER.

8. Press ENTER.

The printer resets and goes back to the Ready to Print state.

Paper (Media) Settings

Weight

US Bond

Select the appropriate settings in either the printer menu or in the printer driver.
Printer driver settings override printer menu settings.

Setting	US Bond (metric)
Auto (<i>default</i>)	17 to 57 lb. (64 to 216 g/m ²)
Light	17 lb. (64 g/m ²)
Medium Light	18 to 19 lb. (68 to 71 g/m ²)
Medium	20 to 24 lb. (75 to 90 g/m ²)
Medium Heavy	25 to 28 lb. (94 to 105 g/m ²)
Heavy	29 to 34 lb. (109 to 128 g/m ²)
Ultra heavy 1	35 to 50 lb. (132 to 188 g/m ²)
Ultra heavy 2	51 to 58 lb. (192 to 218 g/m ²)
Ultra heavy 3 [<i>MP Tray only</i>]	59 to 80 lb. (222 to 301g/m ²)

Paper (Media) Settings

Weight

Index

Setting	Index (metric)
Auto (<i>default</i>)	35 to 118.6 lb. (64 to 216 g/m ²)
Light	35 lb. (64 g/m ²)
Medium Light	37 to 40 lb. (68 to 71 g/m ²)
Medium	42 to 50 lb. (75 to 90 g/m ²)
Medium Heavy	52 to 56 lb. (94 to 105 g/m ²)
Heavy	60 to 71 lb. (109 to 128 g/m ²)
Ultra heavy 1	73 to 104 lb. (132 to 188 g/m ²)
Ultra heavy 2	106 to 141 lb. (192 to 218 g/m ²)
Ultra heavy 3 [<i>MP Tray only</i>]	123 to 166 lb. (222 to 301 g/m ²)

Note: To determine if a paper weight is US Bond or Index, check the metric equivalent.

Example: 35 lb. *US Bond* = 132 g/m²; 35 lb. *Index* = 64 g/m².

For more information, go to www.paper-paper.com/weight.html.

Paper (Media) Settings by Paper Tray

Tray 1

Media Weight	17 to 57 lb. US Bond (64 to 216 g/m ²) <i>Duplexing: 20 to 32 lb. US Bond (75 to 120 g/m²)*</i>
Media Size	<i>Paper:</i> <ul style="list-style-type: none">• min. 4.1" x 5.8" (105 x 148 mm)• max. 12" x 18" (305 x 457 mm)• <i>Custom sizes must be defined in driver before printing.</i> <i>Transparencies:</i> letter or A4
Takes	550 Sheets 20 lb. (75 g/m ²) paper 200 transparencies

***Important!**

- ▶ Duplex printing is restricted to paper *only*, 20 to 32 lb. US Bond.
- ▶ If you experience curling with 20 or 24 lb. paper, switch to 28 lb.

Paper (Media Settings) by Paper Tray

Optional Trays

- Optional trays 2 and 3
- Optional 3-Tray High Capacity Feeder.

Media Weight	17 to 57 lb. US Bond (64 to 216 g/m ²) <i>Duplexing: 20 to 32 lb. US Bond (75 to 120 g/m²)</i>
Media Size	<i>Paper:</i> <ul style="list-style-type: none">• min. 5.8" x 8.3" (148 x 210 mm)• max. 12" x 18" (305 x 457 mm)• <i>Custom sizes must be defined in driver before printing.</i>
Each Tray Takes	550 Sheets 20 lb. (75 g/m ²) paper <i>No transparencies</i>

Paper (Media Settings) by Paper Tray

MP (Multi-Purpose) Tray

This is also known as the manual feed tray.

Media Weight	<i>Paper:</i> 17 to 80 lb. US Bond (64 to 301 g/m ²), up to 166 lb. Index <i>Duplexing:</i> 20 to 32 lb. US Bond (75 to 120 g/m ²) <i>Banners:</i> 20 to 34 lb. US Bond (75 to 128 g/m ²)
Media Size	<i>Paper:</i> <ul style="list-style-type: none">• min. 3" x 5" (76 x 127 mm)• max. 12" x 18" (305 x 457 mm)• <i>Custom sizes must be defined in driver before printing.</i> <i>Banners:</i> up to 12" W x 47¼" L (305 mm x 1.2 m) <i>Transparencies:</i> letter or A4
Takes	250 sheets 20 lb. US Bond (75 g/m ²) paper 100 transparencies 25 envelopes stack of label sheets approx. 1" (2.5 cm) high

Paper (Media) Settings by Media Type

Paper

Size ^a	Feed Tray, Exit Tray ^b
Letter, Legal-13/13.5/14, Executive, Tabloid, Tabloid Extra, A3, A3 Wide, A3 Nobi, A4, A5, B4, B5	All Trays, Face-Down (up to 47 lb.) or Face-Up (up to 57 lb.)
A6	Tray 1 or MP Tray, Face-Up only
Custom ^c : min. 4.1" x 5.8", max. 12" x 18"	Tray 1, Face-Up only
Custom ^c : min. 5.8" x 8.3", max. 12" x 18"	Trays 2 to 5, Face-Up only
Custom ^c : min. 3" x 5", max. 12" x 18" Banners to 47¼", max. 34 lb. US Bond	MP Tray, Face-Up only

- a. Media type = Plain, Media weight = 17 to 57 lb. US Bond
- b. Face-Down = top exit tray (see page 28);
Face-Up = straight-through, side exit tray (see page 29)
- c. Define in the printer driver before using.

Paper (Media) Settings by Media Type

Labels, Transparencies, Envelopes

Media	Media Size	Media Type^a	Feed Tray Exit Tray^b
Labels	Letter or A4	N.A. ^c	MP Tray only Face-Up only
Transparencies	Letter or A4	Transparency	Tray 1 or MP Tray Face-Up only
Envelopes	COM-10 Envelope	N.A.	MP Tray only Face-Up only

- a. Media Weight = not applicable.
- b. Face-Down = top exit tray (see page 28);
Face-Up = straight-through, side exit tray (see page 29)
- c. N.A. = not applicable.

Paper (Media) Settings by Media Type

Thick Paper (Cards, Index, etc.)

Size ^a	Media Weight, Index	Feed Tray ^b
Letter, Legal-13, Legal- 13.5, Legal-14, Executive, Tabloid, Tabloid Extra	up to 119 lb.	Any Tray
A3, A3 Wide, A3 Nobi, A4, A5, B4, B5	up to 166 lb.	MP Tray only
Custom ^c : min. 4.1" x 5.8"	up to 119 lb.	Tray 1
Custom ^c : min. 5.8" x 8.3"	up to 119 lb.	Trays 2 to 5
Custom ^c : min. 3" x 5"	up to 166 lb.	MP Tray
Banners up to 12" x 47¼"	up to 71 lb.	MP Tray

- Media type = Plain.
- Thick paper: use the face-up exit (see page 29).
- Maximum 12" x 18". *must be defined in driver before printing.*

Paper (Media) Types

Recommended Media

Media Type	Recommended
Paper	<p>Letter:</p> <ul style="list-style-type: none"> • OKI® Bright White, 32-lb. US Bond (see page 23) • OKI Banner Paper, 70 lb., (see page 23) • HammerMill® Laser Print Radiant, White, 24-lb. US Bond • Xerox® 4024, 20-lb. US Bond <p>Tabloid/Tabloid Extra:</p> <ul style="list-style-type: none"> • OKI Bright White, 32-lb. US Bond (see page 23) • HammerMill Laser Print Radiant, White, 24-lb. US Bond
Labels	<p>Letter: Avery® 5161; A4: Avery 7162, 7664, 7666</p>
Transparencies	<p>Letter:</p> <ul style="list-style-type: none"> • OKI 52205701 (see page 23) • 3M® CG3720
Envelopes	<p>COM-10: OKI 52206301, 52206302 (see page 23)</p>
Thick	<p>Letter:</p> <ul style="list-style-type: none"> • OKI 52205601 series Card Stock (see page 23) • Wausau Exact Index: 49108 (90-lb.) or 49508 (110-lb.)

Media Types

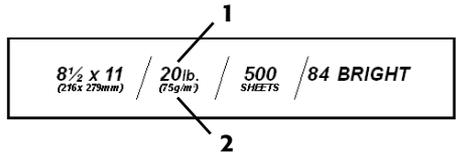
Paper

For more information, see page 14.

Do not use

- Heavily coated, glossy, or smooth paper
- Embossed, rough, or heavily textured paper
- Recycled paper
- Paper with cutouts, perforations, or excessive paper dust.

Sample Ream Label



1 Media Weight, US Bond

2 Media Weight, Metric

Media Types Labels

For more information, see page 15.

Caution!

Use labels designated for laser printers.

Labels must cover the entire carrier sheet. The adhesive must not be exposed.

Individual Print Jobs

Select the following settings in the *driver*:

- **Source** = MP Tray
- **Size** = Letter long, Letter short, A4 Long edge, A4 Short edge
- **Type** = Labels
- **Media Size** = Off: Windows® Adobe® PostScript® only:

Windows XP / 2000

Printing Preferences → Advanced
→ Document Options → Printer
Features

Windows Me/98/95

Properties → Setup tab → Paper
Feed Options

All Print Jobs (Make Labels the Default)

Set the printer *menu*:

Press ENTER to switch to the Menu
mode.

- Menus → Tray Configuration → MP Tray
Config →
- Paper Size → Choose Letter Long Edge, Letter Short Edge, A4 Long Edge, or A4 Short Edge
 - Media Type → Labels
 - Media Weight → Choose Heavy, Ultra Heavy1, Ultra Heavy2, or Ultra Heavy3 (see page 9).

Media Types

Transparencies

For more information, see page 15

Caution!

Avoid office transparencies designed for use by hand with marker pens. These will melt in the fuser and cause damage.

Individual Print Jobs

Select the following settings in the *driver*:

- **Source** = Tray 1 or MP Tray
- **Size** = Letter long, Letter short, A4 Long edge, A4 Short edge
- **Type** = Transparency
- **Media Size** = Off: Windows[®] Adobe[®] PostScript[®] only (see page 19).

All Print Jobs (Make Transparencies the Default)

Set the printer *menu*:

Press ENTER to switch to the Menu mode.

For Tray 1

Menus → Tray Configuration → Tray1 Config → Media Type → Transparency.

For MP Tray

Menus → Tray Configuration → MPTray Config →

- Paper Size → Choose Letter Long Edge, Letter Short Edge, A4 Long Edge, or A4 Short Edge
- Media Type → Transparency

Media Types

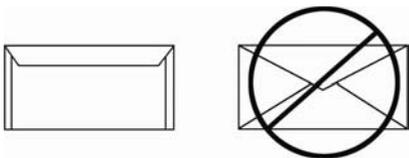
Envelopes

For more information, see page 15

Important!

For the best print results, use only the recommended envelopes (see page 17).

Never use envelopes with metal clasps, snaps, windows, or V-flap seals:



Individual Print Jobs

Select the following settings in the *driver*:

- **Source** = MP Tray
- **Size** = COM-10

All Print Jobs (Make Envelopes the Default)

Set the printer *menu*:

Press ENTER to switch to the Menu mode.

Menus → Tray Configuration → MPTray
Config → Paper Size → COM-10
Envelope.

Media Types

Thick Paper

For more information, see page 16

Caution!

To prevent damage to the printer, it is very important to check the printer's media settings before printing on thick paper.

Individual Print Jobs

Select the following settings in the *driver*:

- **Media Type** = Medium Heavy, Heavy, Ultra Heavy 1, Ultra Heavy 2, or Ultra Heavy 3.

Note: See page 10 for more information on weight designations.

All Print Jobs: (Make Thick Paper the Default)

Set the printer *menu*:

Press ENTER to switch to the Menu mode.

Tray 1, 2, 3, 4, or 5

Menus → Tray Configuration →

TrayZ Config → Media Weight →

Choose Medium Heavy, Heavy, Ultra Heavy1 or Ultra Heavy2.

MP Tray

Menus → Tray Configuration →

MPTray Config → Media Weight →

Choose Medium Heavy, Heavy, Ultra Heavy, Ultra Heavy2, or Ultra Heavy3.

Media Types

Oki Print Media

To purchase Oki Media, contact your local Oki dealer or visit www.okidata.com.

Bright White Proofing Paper

- ▶ 32-lb. US Bond

Oki Part #	Size	Qty
52206101	8½ x 11"	500/pack
52206102	11 x 17"	500/pack
52206103	12 x 18"	500/pack

Banner Paper*†

- ▶ 70 lb. Text, white, 12.9" x 35.4"
- ▶ P/N 52206001, Box of 100

SynFlex™*†

- ▶ Waterproof, Tear Resistant
- ▶ White, 8½" x 11"
- ▶ P/N 52205901, Box of 100

Premium Color Transparencies

- ▶ Letter Size
- ▶ P/N 52205701, Box of 50

Premium Envelopes*†

- ▶ COM-10
- ▶ Security tint, Redi-Strip seal
- ▶ P/N 52206301, Box of 100

Premium Card Stock*†

- ▶ Acid-free, white, 8½" x 11"

Oki Part #	Weight	Qty
52205601	60-lb. Cover	250/box
52205602	90-lb. Index	250/box
52205603	110-lb. Index	250/box

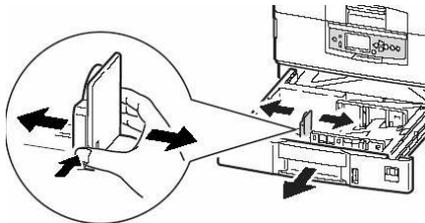
* For best print results:
Temperature = 65 to 77°F
Humidity = 40 to 65% RH

† MP Tray only

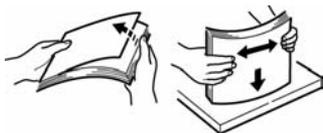
Loading Print Media Trays 1-5

For more information, see the on-line User's Guide on the Documentation CD provided with your printer or at <http://my.okidata.com>.

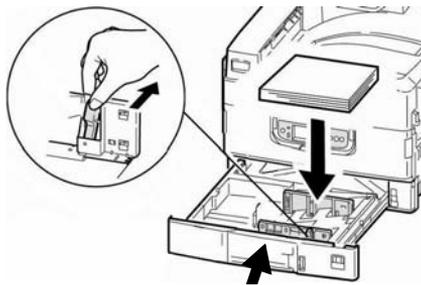
1



2

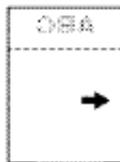


3 Print side *down*:



Note: For Letterhead stationery:

Long edge feed—face down, top toward the back of the printer.

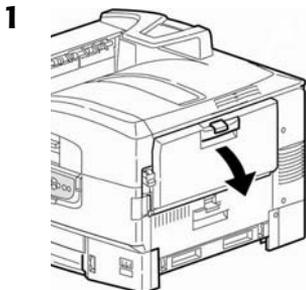


Short edge feed—face down, top to the right:

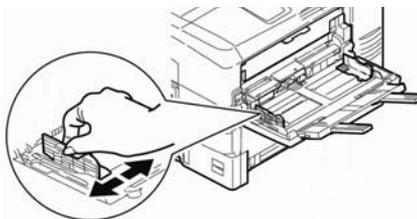


Loading Print Media MP Tray

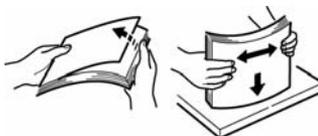
For more information, see the on-line User's Guide on the Documentation CD provided with your printer or at <http://my.okidata.com>.)



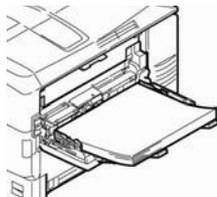
2



3



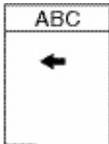
4 Print side up.



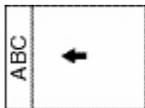
Loading Print Media MP Tray

Note: Letterhead Stationery (Letter, A4 or B5):

Long edge feed—aim top toward the back of the printer:

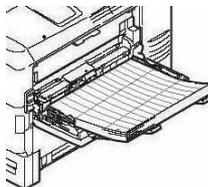


Short edge feed—aim the top into the printer:



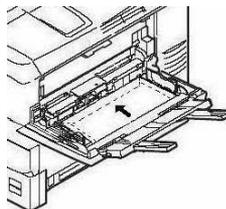
Note: Transparencies & Labels:

- Print side *up*.
- Default = long edge feed.



Envelopes:

- Flap side *down*, aimed into the printer:



Loading Print Media

Changing the MP Tray Default

Check the Media Size

Default = Letter Long Edge

1. Press ENTER.
2. ∇ key → Menus. Press ENTER.
3. Highlight Tray Configuration. Press ENTER.
4. ∇ key → MPTray Config. Press ENTER.
5. ∇ key → Paper Size. Press ENTER.
6. ∇ key → appropriate size (labels and transparencies: select Letter or A4). Press ENTER.
7. Set the Media Type (transparencies) or Media Weight (labels, etc.), as described below.

Set Media Type: Transparencies

1. ∇ key → Media Type. Press ENTER.
2. ∇ key → Transparency. Press ENTER.
3. Press ON LINE to exit the Menu mode.

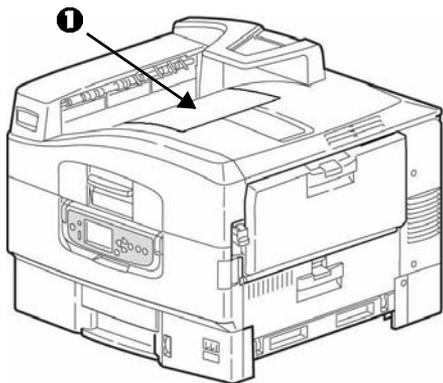
Set Media Weight: Labels, Thick Paper, etc.

1. ∇ key → Media Weight. Press ENTER.
2. ∇ key → appropriate media weight (see page 9). Press ENTER.
3. Press ON LINE to exit the Menu mode.

Exit Paths

Face Down (Top)

This is the tray that is normally used.



The tray holds up to 500 sheets of 20-lb. (75 g/m²) paper.

The Face-Up exit tray (see next page) must be used for special media or for heavy papers.

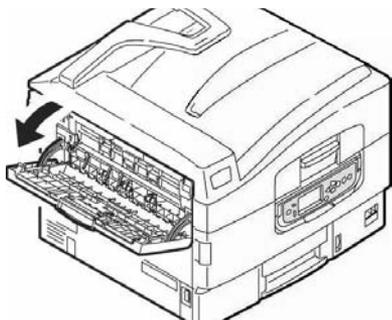
Exit Paths

Face Up (Side)

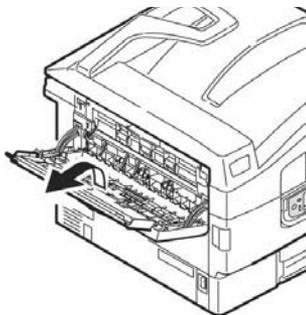
The side (face-up) exit tray provides a straight-through print path. Use the straight-through path when printing, transparencies, labels, heavy card stock, or any printing from the MP Tray. It holds up to 250 sheets of 20-lb. (75 g/m²) paper.

Opening the Face-Up Exit Tray

1



2



3



Secure Print & Store to Hard Disk Drive

First the document is assigned a password and processed to a print file which is saved on the hard disk drive (see the on-line User's Guide on the Documentation CD provided with your printer or at <http://my.okidata.com>.)

To print the document, you must go to the printer and enter a password.

To Print the Document

1. Press ENTER.
2. ▽ key → Print Secure Job. Press ENTER.
3. Use the Δ and ▽ keys to scroll to the number for the first digit in your password. Press ENTER.
4. Repeat the previous step for each digit in the password.
5. Press ENTER.

6. Highlight Print. Press ENTER.
7. Use the ▽ key to enter the value for Set Collating Amount. Press ENTER.

Secure Print: The document prints. It is deleted from the HDD.

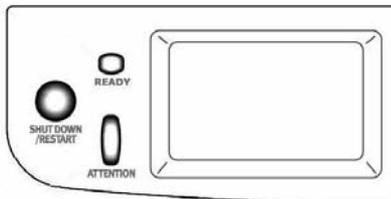
Store to HDD: The document prints. It remains stored until you delete it.

8. The printer goes on line.

To Delete the Document

1. Follow steps 1 through 5 above.
2. ▽ key → Delete. Press ENTER.
3. Select Yes to confirm the deletion.
4. Press ENTER.
The printer goes on line.

Control Panel Keys

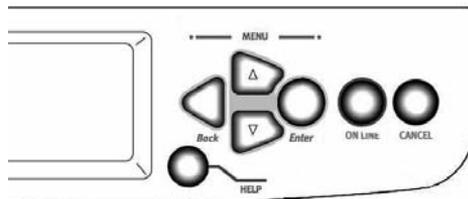


SHUT DOWN/RESTART

Hold down for more than four (4) seconds for a soft shutdown.

You can either restart the printer or turn it off:

- **Restart:** press the button again.
- **Turn off:** use the on/off (power) switch.



Back

Press to go back to the previous item or category.

Up Arrow (Δ)

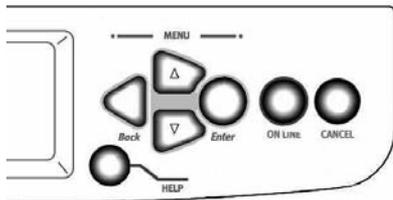
Press to go to the previous category or item in the menu.

Down Arrow (∇)

Press to enter the menu mode, or to go to the next category or item in the menu.

Control Panel

Keys



Enter

Press to engage the menu item shown on the display. An Asterisk (*) appears next to the selected item.

ON LINE

Press to save any menu changes and place the printer back on-line (Ready to Print).

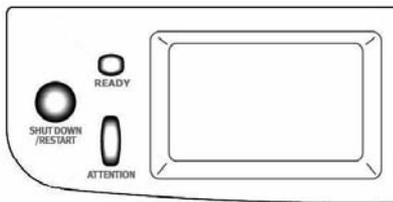
CANCEL

Press to cancel the current print job.

HELP

Press to provide additional instructions for the error condition which appears on the display.

Control Panel Lights



Ready

On

The printer is on line.

Off

The printer is off line.

Flashing

The printer is receiving data.

Attention

On

Warning!

The printer needs attention, but will continue to operate. An error message displays: TONER LOW, PAPER NEAR END, etc.

Off

Normal.

Flashing

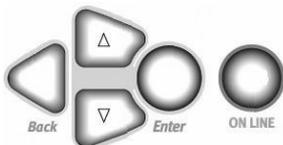
Alarm!

The printer needs attention immediately. An error message displays: PAPER JAM, TRAY1 EMPTY, etc.

Power Save

Power Save sets how long the printer waits before going into standby mode (default = 60 min). This saves energy, but the printer requires time to warm up when it receives a print job or if you want to enter the menu and change settings.

Set the Time Interval



1. Press ENTER.
2. Use the ∇ key to scroll down to **Menu**. Press ENTER.
3. ∇ key \rightarrow **System Adjust**. Press ENTER.
4. Highlight **Power Save Time**. Press ENTER.

5. ∇ key \rightarrow select the time interval. Press ENTER.
6. Press ON LINE to save the setting and exit the Menu mode.

Disable Power Save

1. Turn off the printer.
2. Press and hold ENTER while turning on the printer. Press and hold until **Initializing** displays.
The printer enters the Boot menu.
3. ∇ key \rightarrow **Power Setup**. Press ENTER.
4. ∇ key \rightarrow **Power Save**. Press ENTER.
5. ∇ key \rightarrow **Disable**. Press ENTER.
6. Press ON LINE to save the setting and exit the Menu mode.

Cleaning the LED Heads

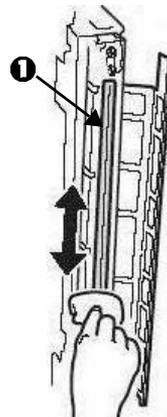
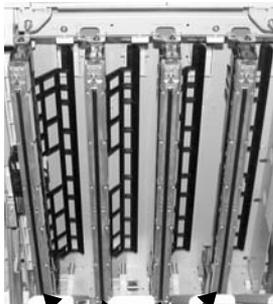
You need to clean the LED head(s)

- when you install a new toner cartridge.
- if the printed sheets show signs of faded images, white stripes, or blurred letters.

- 1** Open the top cover *about half way*. This allows access to the LED heads without the guards in the way.



- 2** Use the lens cleaner supplied with the toner cartridges (or a clean, soft cloth) to gently clean the LED heads **(1)**.



- 3** Close the cover.

Reports

Printing Reports



1. Press ENTER.
2. ▽ key → Print Information. Press ENTER.
3. ▽ key → report you wish to print:
 - **Configuration:** general information on your printer's configuration, plus a listing of the current menu settings.
 - **Network:** choose either a single-page summary printout, or a multi-page detailed list of network information.
 - **Demo Page:** prints the Demo page.
 - **File List:** files stored on the printer's hard disk drive.

- **PS Font List:** PostScript fonts in the printer.
 - **PCL Font List:** PCL fonts in the printer.
 - **IBM PPR Font List:** IBM ProPrinter emulation fonts in the printer.
 - **Epson FX Font List:** Epson FX emulation fonts in the printer.
 - etc. (for more information, see the on-line User's Guide on the Documentation CD provided with your printer or at **<http://my.okidata.com>**.)
4. Press ENTER.
The report prints and the printer goes back on line.

Error Messages: Help Button

Your printer has a built-in help system.



When an error message appears on the display, press HELP. The display shows information that will help you correct the error.

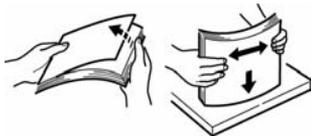
Use the ▾ key to move down through the Help information.

For more information, see the on-line User's Guide on the Documentation CD provided with your printer or at <http://my.okidata.com>.

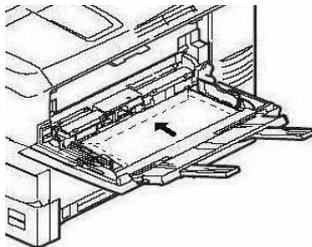
Paper (Media) Jams

If you are experiencing frequent paper jams, check the following items.

- Is the printer level?
- Is the media you are using within specification (see pages 9 through 17)? Media that is too light or too heavy will often cause jams.
- Are the settings (printer and driver) appropriate for the media being used(see pages 9 through 16)?
- Do not use creased or curled media.
- Remove the media from the tray. Fan and align the stack. Replace the media.



- Envelopes are jamming. Make sure the stack is properly aligned. Load envelopes flap down, top edge toward the printer.



- Clean the feed rollers: for more information, see the on-line User's Guide on the Documentation CD provided with your printer or at <http://my.okidata.com>.

Service and Support

Available 24 Hours a Day, 7 Days a Week

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- Visit **my.okidata.com**
Your Personal Solutions Center
- Call 1-800-654-3282.

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