

# SAFETY DATA SHEET

White Toner Powder (Cartridge) for  
C711WT  
C920WT  
ES7411WT  
ES9420WT  
ES9541  
Pro9541

OKI DATA CORPORATION

# SAFETY DATA SHEET

## SECTION 1: Identification of the substance/mixture and of the company/undertaking

### 1.1 Product identifier

Product name: White toner powder (cartridge) for  
C711WT  
C920WT  
ES7411WT  
ES9420WT  
ES9541  
Pro9541  
(Toner powder name: ODW-1)

Product description: White Toner

### 1.2 Relevant identified uses of the substance or mixture and uses advised against

Material uses: For electrophotographic printing systems

### 1.3 Details of the supplier of the safety data sheet

Manufacturer: OKI Data Corporation  
3-1 Futaba-cho, Takasaki-shi, Gunma. 370-8585 Japan  
Tel: +81 27-328-6366 Fax: +81-27-328-6398

Supplier: OKI Europe Limited  
Blays House, Wick Road, Egham, Surrey, TW20 0HJ, UK  
Tel: +44 (0) 208 219 2190 Fax: +44 (0) 208 219 2199  
e-mail: SDSQuestions@okieurope.com

### 1.4 Emergency telephone number

OKI Europe Limited: +44 (0) 208 219 2190  
(Supported 09:00 to 17:00 UK Time, Monday to Friday  
except Bank Holidays)

## SECTION 2: Hazards identification

### 2.1 Classification of the substance or mixture

Product definition: Mixture

#### Classification according to Regulation (EC) No. 1272/2008 [CLP/GHS]

Not classified.

Ingredients of unknown toxicity: Percentage of the mixture consisting of ingredient(s) of unknown toxicity: 82%

Ingredients of unknown ecotoxicity: Percentage of the mixture consisting of ingredient(s) of unknown hazards to the aquatic environment: 51,6%

#### Classification according to Directive 1999/45/EC [DPD]

The product is not classified as dangerous according to Directive 1999/45/EC and its amendments.

Classification: Not classified.

See Section 11 for more detailed information on health effects and symptoms.  
See Section 16 for the full text of the R phrases or H statements declared above.

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## 2.2 Label elements

Hazard pictograms: No pictogram.  
 Signal word: No signal word.  
 Hazard statements: No known significant effects or critical hazards.

### Precautionary statements

Prevention: Not applicable.  
 Response: Not applicable.  
 Storage: Not applicable.  
 Disposal: Not applicable.

Hazardous ingredients:

Supplemental label elements: Safety Data Sheet available for professional user on request.

## 2.3 Other hazards

Other hazards which do not result in classification:

Fine dust clouds may form explosive mixtures with air. Handling and/or processing of this material may generate a dust which can cause mechanical irritation of the eyes, skin, nose and throat.

## SECTION 3: Composition/information on ingredients

Substance/mixture: Mixture

Product/ingredient name	REACH Registration number	EC number	%	Classification		Type
				67/548/EEC	Regulation (EC) No. 1272/2008 [CLP]	
Titanium Dioxide		236-675-5	25 - 100	Not classified.	Not classified.	[2]
Aluminium Hydroxide		244-492-7	1 - 2.5	Xi; R36/37/38	Skin Irrit. 2, H315 Eye Irrit. 2, H319 STOT SE 3, H335i	[1]
bis(3,5-di-tert-butylsalicylato-O1,O2)zinc	01-0000015304-79	403-360-0	0.1 - 0.25	F; R11 Xn; R22 N; R50/53  See Section 16 for the full text of the R-phrases declared above.	Flam. Sol. 1, H228 Acute Tox. 4, H302 Aquatic Acute 1, H400 Aquatic Chronic 1, H410  See Section 16 for the full text of the H statements declared above.	[1]

There are no additional ingredients present which, within the current knowledge of the supplier and in the concentrations applicable, are classified as hazardous to health or the environment and hence require reporting in this section.

### Type

- [1] Substance classified with a health or environmental hazard
- [2] Substance with a workplace exposure limit
- [3] Substance meets the criteria for PBT according to Regulation (EC) No. 1907/2006, Annex XIII
- [4] Substance meets the criteria for vPvB according to Regulation (EC) No. 1907/2006, Annex XIII

Occupational exposure limits, if available, are listed in Section 8.

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## SECTION 4: First aid measures

### 4.1 Description of first aid measures

Protection of first-aiders:	No action shall be taken involving any personal risk or without suitable training.
Eye contact:	Immediately flush eyes with plenty of water, occasionally lifting the upper and lower eyelids. Check for and remove any contact lenses. Get medical attention if irritation occurs.
Inhalation:	Remove victim to fresh air and keep at rest in a position comfortable for breathing. Get medical attention if symptoms occur.
Skin contact:	Flush contaminated skin with plenty of water. Remove contaminated clothing and shoes. Get medical attention if symptoms occur.
Ingestion:	Wash out mouth with water. Remove victim to fresh air and keep at rest in a position comfortable for breathing. If material has been swallowed and the exposed person is conscious, give small quantities of water to drink. Do not induce vomiting unless directed to do so by medical personnel. Get medical attention if symptoms occur.

### 4.2 Most important symptoms and effects, both acute and delayed

#### Potential acute health effects

Eye contact:	Exposure to airborne concentrations above statutory or recommended exposure limits may cause irritation of the eyes.
Inhalation:	Exposure to airborne concentrations above statutory or recommended exposure limits may cause irritation of the nose, throat and lungs.
Skin contact:	No known significant effects or critical hazards.
Ingestion:	No known significant effects or critical hazards.

#### Over-exposure signs/symptoms

Eye contact:	Adverse symptoms may include the following: Irritation Redness
Inhalation:	Adverse symptoms may include the following: Respiratory tract irritation Coughing
Skin contact:	No specific data.
Ingestion:	No specific data.

### 4.3 Indication of any immediate medical attention and special treatment needed

Notes to physician:	Treat symptomatically. Contact poison treatment specialist immediately if large quantities have been ingested or inhaled.
Specific treatments:	No specific treatment.

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**SECTION 5: Firefighting measures**

## 5.1 Extinguishing media

Suitable extinguishing media: Use dry chemical powder.

Unsuitable extinguishing media: Do not use water jet.

## 5.2 Special hazards arising from the substance or mixture

Hazards from the substance or mixture: Fine dust clouds may form explosive mixtures with air.

Hazardous combustion products: Decomposition products may include the following materials:  
Carbon dioxide  
Carbon monoxide  
Halogenated compounds  
Metal oxide/oxides

## 5.3 Advice for firefighters

Special precautions for firefighters: Promptly isolate the scene by removing all persons from the vicinity of the incident if there is a fire. No action shall be taken involving any personal risk or without suitable training. Move containers from fire area if this can be done without risk. Use water spray to keep fire-exposed containers cool.

Special protective equipment for fire-fighters: Fire-fighters should wear appropriate protective equipment and self-contained breathing apparatus (SCBA) with a full face-piece operated in positive pressure mode. Clothing for fire-fighters (including helmets, protective boots and gloves) conforming to European standard EN 469 will provide a basic level of protection for chemical incidents.

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## SECTION 6: Accidental release measures

### 6.1 Personal precautions, protective equipment and emergency procedures

For non-emergency personnel: No action shall be taken involving any personal risk or without suitable training. Evacuate surrounding areas. Keep unnecessary and unprotected personnel from entering. Do not touch or walk through spilled material. Shut off all ignition sources. No flares, smoking or flames in hazard area. Avoid breathing dust. Put on appropriate personal protective equipment.

For emergency responders: If specialised clothing is required to deal with the spillage, take note of any information in Section 8 on suitable and unsuitable materials. See also the information in "For non-emergency personnel".

6.2 Environmental precautions: Avoid dispersal of spilled material and runoff and contact with soil, waterways, drains and sewers. Inform the relevant authorities if the product has caused environmental pollution (sewers, waterways, soil or air).

### 6.3 Methods and materials for containment and cleaning up

Small spill: Move containers from spill area. Vacuum or sweep up material and place in a designated, labelled waste container. Use spark-proof tools and explosion-proof equipment. Dispose of via a licensed waste disposal contractor.

Large spill: Move containers from spill area. Approach release from upwind. Prevent entry into sewers, water courses, basements or confined areas. Vacuum or sweep up material and place in a designated, labelled waste container. Avoid creating dusty conditions and prevent wind dispersal. Use spark-proof tools and explosion-proof equipment. Dispose of via a licensed waste disposal contractor.  
Note:-See Section 1 for emergency contact information and Section 13 for waste disposal.

6.4 Reference to other sections: See Section 1 for emergency contact information. See Section 8 for information on appropriate personal protective equipment. See Section 13 for additional waste treatment information.

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## SECTION 7: Handling and storage

The information in this section contains generic advice and guidance. The list of Identified Uses in Section 1 should be consulted for any available use-specific information provided in the Exposure Scenario(s).

### 7.1 Precautions for safe handling

#### Protective measures:

Put on appropriate personal protective equipment (see Section 8). Avoid breathing dust. Avoid the creation of dust when handling and avoid all possible sources of ignition (spark or flame). Prevent dust accumulation. Use only with adequate ventilation. Wear appropriate respirator when ventilation is inadequate. Electrical equipment and lighting should be protected to appropriate standards to prevent dust coming into contact with hot surfaces, sparks or other ignition sources. Take precautionary measures against electrostatic discharges. To avoid fire or explosion, dissipate static electricity during transfer by grounding and bonding containers and equipment before transferring material.

Advice on general occupational hygiene: Eating, drinking and smoking should be prohibited in areas where this material is handled, stored and processed. Workers should wash hands and face before eating, drinking and smoking. Remove contaminated clothing and protective equipment before entering eating areas. See also Section 8 for additional information on hygiene measures.

### 7.2 Conditions for safe storage, including any incompatibilities:

Store in accordance with local regulations. Store in a segregated and approved area. Store in original container protected from direct sunlight in a dry, cool and well ventilated area, away from incompatible materials (see Section 10) and food and drink. Eliminate all ignition sources. Separate from oxidizing materials. Keep container tightly closed and sealed until ready for use. Containers that have been opened must be carefully resealed and kept upright to prevent leakage. Do not store in unlabeled containers. Use appropriate containment to avoid environmental contamination.

### 7.3 Specific end use(s)

Recommendations:

Not available.

Industrial sector specific solutions:

Not available.

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## SECTION 8: Exposure controls/personal protection

The information in this section contains generic advice and guidance. The list of Identified Uses in Section 1 should be consulted for any available use-specific information provided in the Exposure Scenario(s).

### 8.1 Control parameters

#### Occupational exposure limits

Product/ingredient name	Exposure limit values
Europe Titanium Dioxide	ACGIH TLV (United States, 1/2011). TWA: 10mg/m <sup>3</sup> , 8 hour(s).
Germany Titanium Dioxide	TRGS900 AGW (Germany, 3/2011). TWA: 3mg/m <sup>3</sup> , 8 hour(s). Form: Alveolar fraction PEAK: 6mg/m <sup>3</sup> , 15 minute(s). Form: Alveolate fraction
Aluminium Hydroxide	TRGS900 AGW (Germany, 3/2011). TWA: 3mg/m <sup>3</sup> , 8 hour(s). Form: Alveolar fraction PEAK: 6mg/m <sup>3</sup> , 15 minute(s).
Spain Titanium Dioxide	INSHT (Spain, 2/2011). TWA: 10mg/m <sup>3</sup> , 8 hour(s).
Aluminium Hydroxide	INSHT (Spain, 2/2011). TWA: 2mg/m <sup>3</sup> , (as Al) 8 hour(s).

Recommended monitoring procedures: If this product contains ingredients with exposure limits, personal, workplace atmosphere or biological monitoring may be required to determine the effectiveness of the ventilation or other control measures and/or the necessity to use respiratory protective equipment. Reference should be made to European Standard EN 689 for methods for the assessment of exposure by inhalation to chemical agents and national guidance documents for methods for the determination of hazardous substances.

#### DNELs/DMELs

No DELs available.

#### PNECs

No PECs available.

### 8.2 Exposure controls

#### Appropriate engineering controls:

Use only with adequate ventilation. If user operations generate dust, fumes, gas, vapour or mist, use process enclosures, local exhaust ventilation or other engineering controls to keep worker exposure to airborne contaminants below any recommended or statutory limits. The engineering controls also need to keep gas, vapour or dust concentrations below any lower explosive limits. Use explosion-proof ventilation equipment.

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## Individual protection measures

Hygiene measures:

Wash hands, forearms and face thoroughly after handling chemical products, before eating, smoking and using the lavatory and at the end of the working period. Appropriate techniques should be used to remove potentially contaminated clothing. Wash contaminated clothing before reusing. Ensure that eyewash stations and safety showers are close to the workstation location.

Eye/face protection:

Safety eyewear complying with an approved standard should be used when a risk assessment indicates this is necessary to avoid exposure to liquid splashes, mists, gases or dusts. If operating conditions cause high dust concentrations to be produced, use dust goggles.

Recommended:

Splash goggles  
Safety glasses with side-shields

## Skin protection

Hand protection:

Chemical-resistant, impervious gloves complying with an approved standard should be worn at all times when handling chemical products if a risk assessment indicates this is necessary.

>8 hours (breakthrough time): natural rubber (latex)

Body protection:

Personal protective equipment for the body should be selected based on the task being performed and the risks involved and should be approved by a specialist before handling this product.

Recommended:

Lab coat  
Overall

Other skin protection:

Appropriate footwear and any additional skin protection measures should be selected based on the task being performed and the risks involved and should be approved by a specialist before handling this product.

Respiratory protection:

Use a properly fitted, air-purifying or air-fed respirator complying with an approved standard if a risk assessment indicates this is necessary. Respirator selection must be based on known or anticipated exposure levels, the hazards of the product and the safe working limits of the selected respirator.

Environmental exposure controls:

Emissions from ventilation or work process equipment should be checked to ensure they comply with the requirements of environmental protection legislation. In some cases, fume scrubbers, filters or engineering modifications to the process equipment will be necessary to reduce emissions to acceptable levels.

Remark:

The penetration-time of the recommended gloves depends not only on the material. Also other factors may have influence on the penetration-time, as the thickness of them or the specific use or conditions (temperature). In any case, certificate materials (for example following EN 374) should be selected. Please ask your supplier, if the gloves are suitable for the intended use

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## SECTION 9: Physical and chemical properties

### 9.1 Information on basic physical and chemical properties

#### Appearance

Physical state:	Solid. [Powder.]
Colour:	White.
Odour:	Odourless.
Odour threshold:	Not available.
pH:	Not applicable.
Melting point:	Not available.
Initial boiling point and boiling range:	Not available.
Flash point:	Closed cup: Not applicable.
Evaporation rate (butyl acetate= 1):	Not available.
Flammability (solid, gas):	Not available.
Upper/lower flammability or explosive limits:	Not available.
Vapour density:	Not available.
Density:	2 g/cm <sup>3</sup> (20°C)
Solubility(ies):	Insoluble in the following materials: Cold and hot water.
Partition coefficient n-octanol/water:	Not available.
Decomposition temperature:	Not available.
Viscosity ( Dynamic ):	
Explosive properties:	Explosive in the presence of the following materials or conditions: open flames, sparks and static discharge.
Oxidizing properties:	Not available.

### 9.2 Other information

No additional information.

## SECTION 10: Stability and reactivity

10.1 Reactivity:	No specific test data related to reactivity available for this product or its ingredients.
10.2 Chemical stability:	The product is stable.
10.3 Possibility of hazardous reactions:	Under normal conditions of storage and use, hazardous reactions will not occur.
10.4 Conditions to avoid:	Avoid the creation of dust when handling and avoid all possible sources of ignition (spark or flame). Take precautionary measures against electrostatic discharges. To avoid fire or explosion, dissipate static electricity during transfer by grounding and bonding containers and equipment before transferring material. Prevent dust accumulation.
10.5 Incompatible materials:	Reactive or incompatible with the following materials: Oxidizing materials
10.6 Hazardous decomposition products:	Under normal conditions of storage and use, hazardous decomposition products should not be produced.

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## SECTION 11: Toxicological information

### 11.1 Information on toxicological effects

#### Acute toxicity

Product/ingredient name	Result	Species	Dose	Exposure
Proprietary mixture. bis(3,5-di-tert-butylsalicylato- O1,O2)zinc	LD50 Oral	Rat - Female	>2000 mg/kg	-
	LD50 Dermal	Rabbit	>2000 mg/kg	-
	LD50 Oral	Rat	1800 mg/kg	-

Conclusion/Summary: Not available.

#### Acute toxicity estimates

Not available.

#### Irritation/Corrosion

Conclusion/Summary: Not available.

Skin: Not available.

Eyes: Not available.

Respiratory: Not available.

#### Sensitizer

Conclusion/Summary: Not available.

Skin: Not available.

Respiratory: Not available.

#### Mutagenicity

Conclusion/Summary: Not available.

#### Carcinogenicity

Conclusion/Summary: Not available.

#### Reproductive toxicity

Conclusion/Summary: Not available.

#### Teratogenicity

Conclusion/Summary: Not available.

#### Specific target organ toxicity (single exposure)

Product/ingredient name	Category	Route of exposure	Target organs
Aluminium Hydroxide	Category 3	Inhalation	Respiratory tract irritation

#### Specific target organ toxicity (repeated exposure)

Product/ingredient name	Category	Route of exposure	Target organs
Not available.			

#### Aspiration hazard

Product/ingredient name	Result
Not available.	

Information on the likely routes of exposure: Not available.

#### Potential acute health effects

Inhalation:

Exposure to airborne concentrations above statutory or recommended exposure limits may cause irritation of the nose, throat and lungs.

Ingestion:

No known significant effects or critical hazards.

Skin contact:

No known significant effects or critical hazards.

Eye contact:

Exposure to airborne concentrations above statutory or recommended exposure limits may cause irritation of the eyes.

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### Symptoms related to the physical, chemical and toxicological characteristics

Inhalation:	Adverse symptoms may include the following: Respiratory tract irritation Coughing
Ingestion:	No specific data.
Skin contact:	No specific data.
Eye contact:	Adverse symptoms may include the following: Irritation Redness

### Delayed and immediate effects and also chronic effects from short and long term exposure

#### Short term exposure

Potential delayed effects:	Not available.
Potential immediate effects:	Not available.

#### Long term exposure

Potential immediate effects:	Not available.
Potential delayed effects:	Not available.

### Potential chronic health effects

Not available.

### Conclusion/Summary:

General:	Not available. Repeated or prolonged inhalation of dust may lead to chronic respiratory irritation.
Carcinogenicity:	No known significant effects or critical hazards.
Mutagenicity:	No known significant effects or critical hazards.
Teratogenicity:	No known significant effects or critical hazards.
Developmental effects:	No known significant effects or critical hazards.
Fertility effects:	No known significant effects or critical hazards.
Interactive effects:	Not available.
Absorption:	Not available.
Distribution:	Not available.
Metabolism:	Not available.
Elimination:	Not available.
Other information:	Not available.

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## SECTION 12: Ecological information

### 12.1 Toxicity

Product/ingredient name	Result	Species	Exposure
Titanium Dioxide	Acute EC50 > 1000 mg/L	Daphnia	48 hours
	Acute LC50 > 1000 mg/L	Fish	96 hours
	Acute EC50 0,6 mg/L	Algae	72 hours
bis(3,5-di-tert-butylsalicylato-O1,O2)zinc	Acute EC50 0,6 mg/L	Daphnia	48 hours
	Acute LC50 5,5 mg/L	Fish	96 hours
	Acute LC50 4,4 mg/L	Fish	96 hours

Conclusion/Summary: Not available.

### 12.2 Persistence and degradability

Product/ingredient name	Result	Species	Exposure
bis(3,5-di-tert-butylsalicylato-O1,O2)zinc	-	-	Not readily

Conclusion/Summary: Not available.

12.3 Bioaccumulative potential: Not available.

### 12.4 Mobility in soil

Soil/water partition coefficient ( $K_{oc}$ ): Not available.

Mobility: Not available.

### 12.5 Results of PBT and vPvB assessment

PBT: Not applicable.

vPvB: Not applicable.

12.6 Other adverse effects: No known significant effects or critical hazards.

## SECTION 13: Disposal considerations

The information in this section contains generic advice and guidance. The list of Identified Uses in Section 1 should be consulted for any available use-specific information provided in the Exposure Scenario(s).

### 13.1 Waste treatment methods

#### Product

Methods of disposal: The generation of waste should be avoided or minimized wherever possible. Significant quantities of waste product residues should not be disposed of via the foul sewer. Dispose of surplus and non-recyclable products via a licensed waste disposal contractor. Disposal of this product, solutions and any by-products should at all times comply with the requirements of environmental protection and waste disposal legislation and any regional local authority requirements.

Hazardous waste: Within the present knowledge of the supplier, this product is not regarded as hazardous waste, as defined by EU Directive 91/689/EEC.

#### Packaging

Methods of disposal: The generation of waste should be avoided or minimized wherever possible. Waste packaging should be recycled. Incineration or landfill should only be considered when recycling is not feasible.

Special precautions: This material and its container must be disposed of in a safe way. Care should be taken when handling emptied containers that have not been cleaned or rinsed out. Empty containers or liners may retain some product residues. Avoid dispersal of spilled material and runoff and contact with soil, waterways, drains and sewers.

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## SECTION 14: Transport information

	ADR/RID	ADN/ADNR	IMDG	IATA
14.1 UN number	Not regulated	Not regulated	Not regulated	Not regulated
14.2 UN proper shipping name	-	-	-	-
14.3 Transport hazard class(es)	-	-	-	-
14.4 Packing group	-	-	-	-
14.5 Environmental hazards	No.	No.	No.	No.
14.6 Special precautions for user				
Additional information	-		-	

14.7 Transport in bulk according to Annex II of MARPOL 73/78 and the IBC Code

## SECTION 15: Regulatory information

15.1 Safety, health and environmental regulations/legislation specific for the substance or mixture

EU Regulation (EC) No. 1907/2006 (REACH)

Annex XIV - List of substances subject to authorization

Substances of very high concern

None of the components are listed.

Other EU regulations

Germany

Hazard class for water:

AOX:

2 Appendix No. 4

The product contains organically bound halogens and can contribute to the AOX value in waste water.

International regulations

Registration status:

Australia (AICS)

China (IECSC)

Canada (DSL)

European Union (EINECS or ELINCS)

Philippines (PICCS)

United States (TSCA)

15.2 Chemical Safety Assessment:

This product contains substances for which Chemical Safety Assessments are still required.

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## SECTION 16: Other information

Abbreviations and acronyms:

ATE = Acute Toxicity Estimate  
 CLP = Classification, Labelling and Packaging Regulation  
 [Regulation (EC) No.1272/2008]  
 DNEL = Derived No Effect Level  
 EUH statement = CLP-specific Hazard statement  
 PNEC = Predicted No Effect Concentration  
 RRN = REACH Registration Number

Procedure used to derive the classification according to Regulation (EC) No. 1272/2008 [CLP/GHS]

Classification	Justification
Not classified.	

Europe

Full text of abbreviated H statements:	: H228 H228 H302 H315 H319 H335i H400 H410	Flammable solid. Flammable solid. Harmful if swallowed. Causes skin irritation. Causes serious eye irritation. May cause respiratory irritation. Very toxic to aquatic life. Very toxic to aquatic life with long lasting effects.
Full text of classifications [CLP/GHS]	: Acute Tox. 4, H302 Aquatic Acute 1, H400  Aquatic Chronic 1, H410  Eye Irrit. 2, H319  Flam. Sol. 1, H228 Skin Irrit. 2, H315  STOT SE 3, H335i	ACUTE TOXICITY: ORAL – Category 4 AQUATIC TOXICITY (ACUTE) – Category 1 AQUATIC TOXICITY (CHRONIC) - Category 1 SERIOUS EYE DAMAGE/EYE IRRITATION - Category 2 FLAMMABLE SOLIDS - Category 1 SKIN CORROSION/IRRITATION - Category 1 SPECIFIC TARGET ORGAN TOXICITY (SINGLE EXPOSURE): INHALATION [Respiratory tract irritation] - Category 3
Full text of abbreviated R Phrases	: R11 - Highly flammable. R22 - Harmful if swallowed. R36/37/38 - Irritating to eyes, respiratory system and skin. R50/53 - Very toxic to aquatic organisms, may cause long-term adverse effects in the aquatic environment.	
Full text of classifications [DSD/DPD]	: F - Highly flammable Xn – Harmful Xi – Irritant N - Dangerous for the environment	
Form	: ISS SDS GHS Europe (EU) REACH Annex II (Reg 453/2010)/CLP V4.2 – Europe	

Notice to reader

*The information in this SDS is based on the present state of our knowledge and on current laws. It is always the responsibility of the user to take all necessary steps to fulfill the demands set out in the local rules and legislation. The information in this SDS is meant to be a description of the safety requirements for our product. It is not to be considered a guarantee of the product's properties.*