

Printer Driver Installation Guide -2

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1 Introduction

This document describes how to install the printer drivers and associated software for the case when running the installer displays the following screen (*1).



If the following installer screen (*2) appears instead, please refer to "PT330-331_InstallGuide1_en.pdf" located in the "Manual" folder.



Screen (*2) appears when you start the installer if .NET Framework 2.0 is already installed on your computer. Otherwise screen (*1) is displayed.

Installation of the printer drivers and associated software is easier using the (*2) installer. (recommended)

If ".NET Framework 2.0" is not already installed on your computer, please download it from the Microsoft web site and install.

2 Installer

2.1 Overview

This installer program is used to install the Windows driver, OPOS driver, and other software. You can also use it to view the manual.

2.2 Installed software

This installer is used to install the following drivers and software.

Software	Description
Windows driver	Printer driver for printing from Windows applications (Word, Excel, etc.)
OPOS driver	Printer driver for developing POS systems that comply with the OPOS (OLE POS Technology Council) specification.
Utility	Utility software to remotely configure printer settings from PC.
Status Monitor	Software to display the status of the printer. * Windows driver installation is required.
Quick Setup	Used to set the printer IP address for the LAN interface.
PR-Port Manager	Software used to create ports for printing from the Windows driver via the LAN interface.
Admin Manager	Software for managing the LAN interface and specifying detailed settings.

2.3 Trademarks

All company names and product names contained in this manual are registered trademarks or trademarks of their respective owners.

2.4 System requirements

This installer runs on the following operating systems.

Product name	Edition	Language	Abbreviations
Microsoft® Windows® 2000	Professional		Windows 2000
WICLOSOR® WINDOWS® 2000	Server		*1
Microsoft® Windows® XP	Professional		Windows XP
WICIOSOIL® WITHOWS® AF	Home Edition		*1
	Enterprise		
	Business		
Microsoft® Windows Vista®	Ultimate		Windows Vista
	Home Premium		
	Home Basic		
	Ultimate		
	Enterprise		
Microsoft® Windows® 7	Professional	English	Windows 7
	Home Premium		
	Starter		
Microsoft® Windows Server® 2003	Enterprise		Server 2003
WICOSOR® WINDOWS DELVER® 2003	Standard		Server 2005
Microsoft® Windows Server® 2008	Enterprise		Server 2008
WIICIOSOR® WIIIdows Delver® 2000	Standard		Gerver 2000
Microsoft® Windows Server® 2008 R2	Enterprise		Server 2008 R2
Wildiosoft® Williams Server® 2000 NZ	Standard		Server 2000 IX2
Microsoft® Windows® Embedded for Point of Service	_		WEPOS
Microsoft® Windows® Embedded POSReady 2009	_		WEPOS 2009 * 2

*1) Windows 2000/Windows XP (SP1, SP2)

The installer requires ".NET Framework 2.0" or later.

If not already installed, please download ".NET Framework 2.0" from the Microsoft web site and install.

*2) WEPOS 2009

Quick Setup, PR-Port Manager and Admin Manager are not supported.

3 Installation

3.1 How to use this manual

The procedures for performing the operations listed below are different depending on your OS. Please refer to the instructions for the OS you are using.

Printer folder

os	Procedure
Windows 7	(1) Click the Windows logo button in the lower-left corner of the desktop screen.(2) Click [Devices and Printers].
Server 2008 R2	Click [Start] → [Devices and Printers].
Windows Vista	 (1) Click the Windows logo button in the lower-left corner of the desktop screen. (2) Click [Control Panel] → [Hardware and Sound] → [Printers].
Server 2008	Click [Start] → [Control Panel] → [Hardware and Sound] → [Printers].
Windows XP / Server 2003 / WEPOS / WEPOS 2009	Click [Start] → [Printers and Faxes]. * For Windows XP Home Edition Click [Start] → [Control Panel] → [Printers and Other Hardware].
Windows 2000	Click [Start] → [Settings] → [Printers].

Printer properties

os	Procedure
Windows 7 / Server 2008 R2	Right-click the "PT330-331 Raster" printer and then click [Printer Properties].
Windows Vista / Server 2008	Right-click the "PT330-331 Raster" printer and then click [Run as administrator] → [Properties]. * If you logged on to Server 2008 using the built-in administrator account, right-click the "PT330-331 Raster" printer and then click [Properties].
Windows XP / Server 2003 / WEPOS / WEPOS 2009 / Windows 2000	Right-click the "PT330-331 Raster" printer and then click [Properties].

All programs

os	Procedure
Windows 7 / Vista	Click the Windows logo button in the lower-left corner of the desktop screen and then click [All Programs].
Server 2008 R2 / Server 2008 / Windows XP / Server 2003 / WEPOS / WEPOS 2009	Select [Start] → [All Programs].
Windows 2000	Select [Start] → [Programs].

Uninstall a program

os	Procedure
Windows 7 / Vista	 (1) Click the Windows logo button in the lower-left corner of the desktop screen. (2) Click [Control Panel] → [Uninstall a program].
Server 2008 R2 / Server 2008	Click [Start] → [Control Panel] → [Uninstall a program].
Windows XP / Server 2003 / WEPOS / WEPOS 2009	Click [Start] → [Control Panel] → [Add or Remove Programs].
Windows 2000	Click [Start] → [Settings] → [Control Panel] → [Add/Remove Programs].

3.2 Before starting the installation

> When you install a driver, you must log on using an account with Administrative privileges.

> If the printer drivers or associated software are already installed:

If the drivers and software for the PT330/PT331 printer are already installed on your computer, uninstall them before proceeding.

For more information about how to uninstall, see "5. Uninstallation."

Please turn off the printer before you install the driver.

The "Found New Hardware Wizard" screen might appear even if the printer turned on power. In that case, click "Cancel" and close the screen.

When you use the Windows driver on a LAN

 To use the Windows driver on a LAN, the "PR-PortManager" print client software must be installed.

Refer to "3.3 Installation procedures" and install "PR-PortManager" after installing the Windows driver, and then allocate a port to the printer driver.

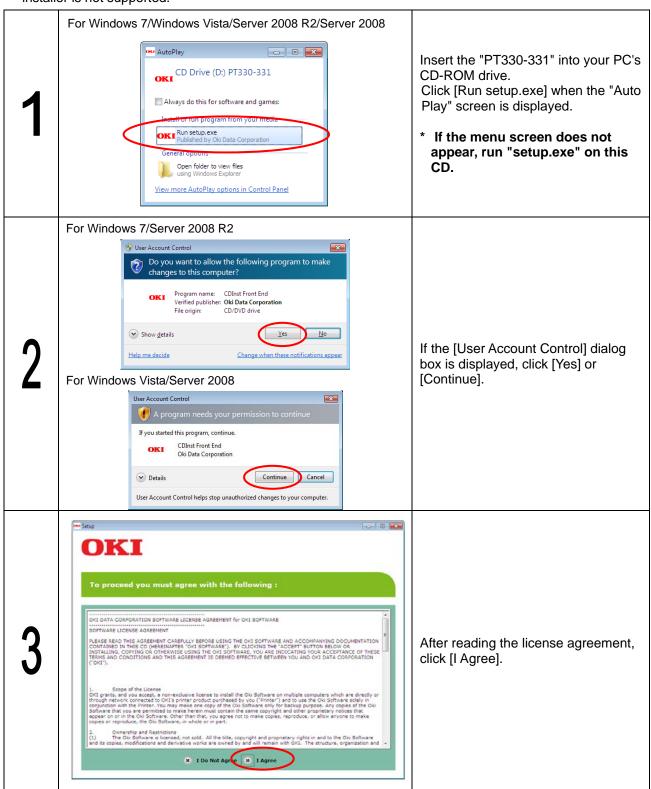
- * For more information about how to install "PR-PortManager", see "CHAPTER 3 USING THE LAN CARD IN A WINDOWS 2000/XP/VISTA/7/WINDOWS SERVER 2003/2008/2008 R2/WEPOS ENVIRONMENT" in the LAN Card Online Manual.
- Setup may fail if you are using anti-virus security software because the printer cannot be found. In this case, exit setup and add "Quick Setup", "AdminManager", and "PR-PortManager" to the list of exception programs in the anti-virus security software's firewall configuration. Alternatively, temporarily disable the firewall feature and then restart setup.
- If using the Windows driver on a LAN, clear the [Enable bidirectional support] checkbox on the [Ports] tab in the printer properties.

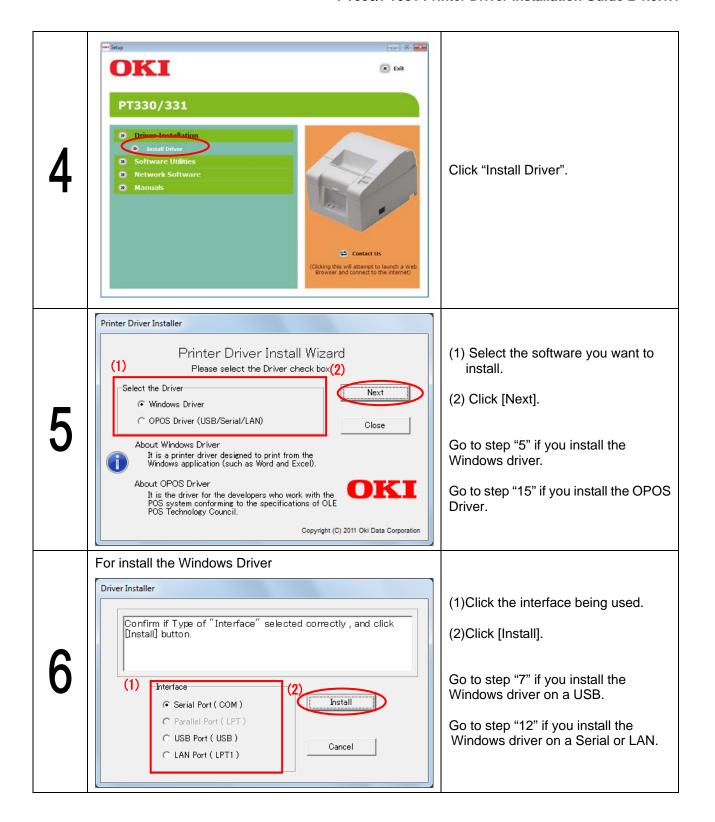
3.3 Installation procedures

3.3.1 Driver Installation

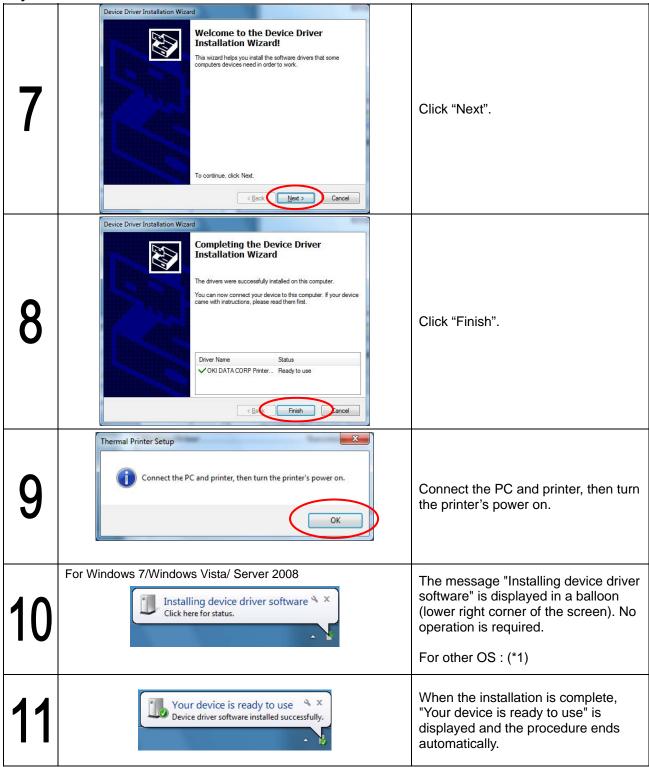
Use the following procedure to install the software.

- * If the [User Account Control] dialog box is displayed, click [Yes] or [Continue].
- * Although the drivers can be used on the 64-bit versions of the Windows operating system, use of the driver installer is not supported.





For you install the Windows driver on a USB



*1) When the "Found New Hardware Wizard" is displayed:

For Windows XP/Windows 2003/WEPOS/WEPOS 2009

- (1)The "Found New Hardware Wizard" screen is displayed. Select [No, not this time] and then click [Next].
- (2) When "What do you want the wizard to do?" is displayed, select [Install the software automatically] and then click [Next].
- (3) When "Hardware Installation" is displayed, click [Continue Anyway].
 - * When the "Files Needed" is displayed, click the [Browse] button to select folder "\Drivers\Windows\x32\PT3301.XPB" of drive D: and click the [OK].(When the CD-drive is D.)
 - (For 64-bit Windows, the path is "\Drivers\Windows\x64\PT3301.XPB")
- (4) When "Completing the Found New Hardware Wizard" is displayed, click [Finish].

For Windows 2000

When using a USB interface.

- (1) The "Found New Hardware Wizard" screen is displayed. Select [No, not this time] and then click [Next].
- (2) When "What do you want the wizard to do?" is displayed, select [Search for a suitable driver for my device] and then click [Next].
- (3) When "Locate Driver Files" is displayed, clear the all checkbox and then click [Next].
- (4) When "Driver Files Search Results" is displayed, click [Next].
- (5) When "Digital Signature Not Found" is displayed, click [Yes].
- (6) When "Completing the Found New Hardware Wizard" is displayed, click [Finish].

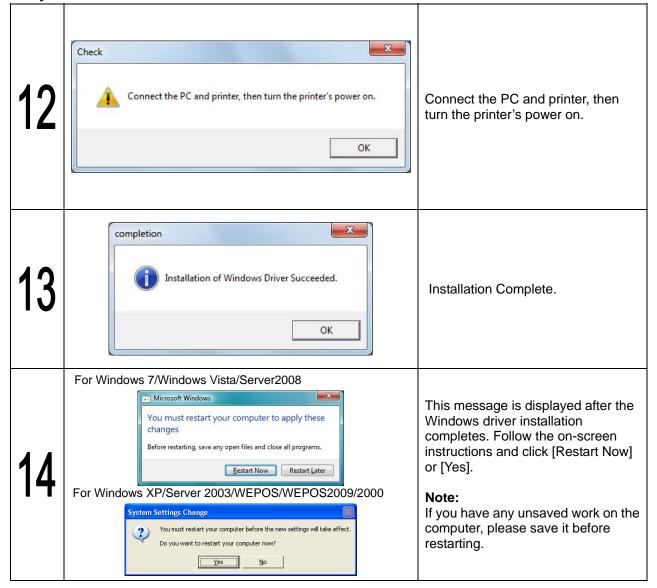
When using a Parallel interface.

(1) When "Digital Signature Not Found" is displayed, click [Yes].

*2) When using a USB interface

The "Found New Hardware Wizard" screen might not appear even if the printer turned on power. In that case, keep the power on the printer, then restart the PC's.

For you install the Windows driver on a Serial or LAN



Follow the instructions in "4. How to Check the Installation" to confirm that the driver was installed successfully.

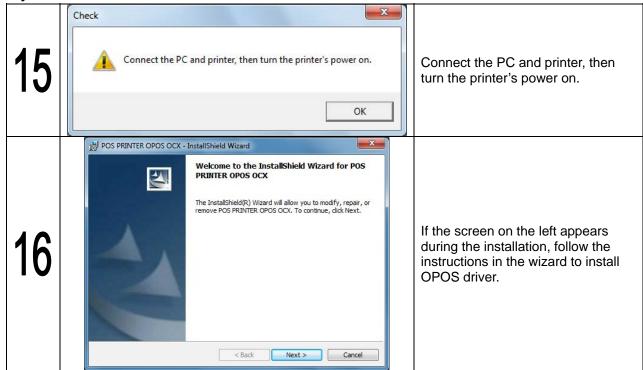
*3) When using the Windows driver on a LAN

The Windows driver installation sets the [Ports] setting to [LPT1] by default. To use the driver on a LAN, use "PR-PortManager" to allocate a port to the printer driver.

* For more information about how to use "PR-PortManager", see "CHAPTER 3 USING THE LAN CARD IN A WINDOWS 2000/XP/VISTA/7/WINDOWS SERVER 2003/2008/2008 R2/WEPOS ENVIRONMENT" in the LAN Card Online Manual.

Also, clear the [Enable bidirectional support] checkbox on the [Ports] tab in the printer properties before using it.

For you install the OPOS driver



*4) For Installation on a 64-bit OS

Run "Setup64.exe" contained in the driver folder ("\Drivers\OPOS\Driver").

*5) When using the OPOS driver with a USB or Parallel interfece

The new hardware is detected automatically when you turn on the printer.

Please follow the instructions below.

For Windows 7 / Server 2008 R2

- (1)The message "Installing device driver software" is displayed in a balloon (lower right corner of the screen).
- (2)After a while, the message "Device driver software was not successfully installed" is displayed. This is not a problem.

For Windows Vista / Server 2008

- (1)The "Found New Hardware" screen is displayed, select [Don't show this message again for this device].
 - * When "User Account Control" screen is displayed, select [Continue].

For Windows XP / Server 2003 / WEPOS / WEPOS2009

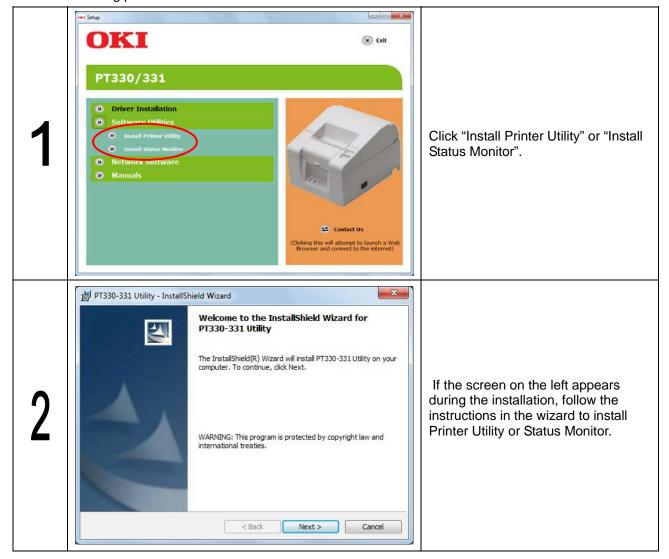
- (1)The "Found New Hardware Wizard" screen is displayed. Select [No, not this time] and then click [Next].
- (2) When "What do you want the wizard to do?" is displayed, select [Install from a list or specific location] and then click [Next].
- (3)Select [Search for the best driver in these locations], clear the all checkbox and then click [Next].
- (4) When "Cannot Install this Hardware" is displayed, click [Don't prompt me again to install this software] and then click [Finish].

For Windows 2000

- (1) The "Found New Hardware Wizard" screen is displayed, click [Next].
- (2) When "What do you want the wizard to do?" is displayed, select [Search for a suitable driver for my device] and then click [Next].
- (3) When [Locate Driver Files] is displayed, clear all checkboxes and then click [Next].
- (4) When "Driver Files Search Results" is displayed, select [Disable the device] and then click [Finish].

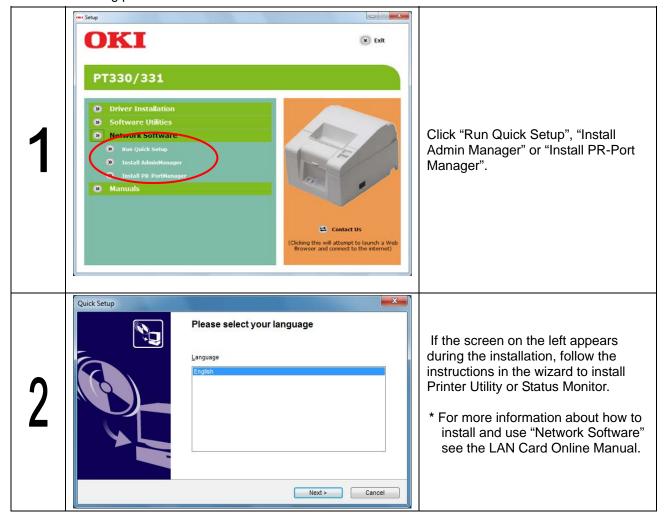
3.3.2 Software Utilities

Use the following procedure to install the software utilities.



3.3.3 Network Software

Use the following procedure to install or run the network software.



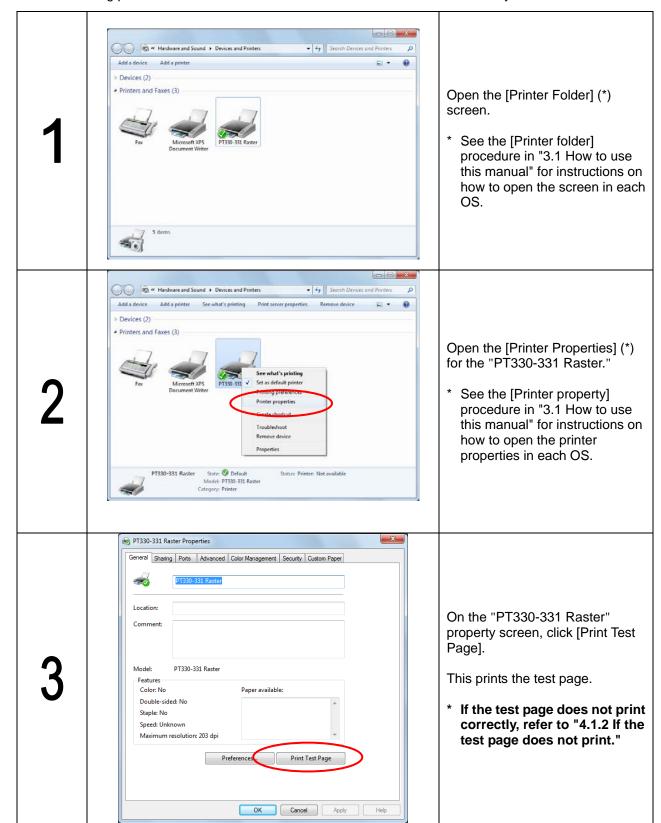
^{*} When using port made by "PR-PortManager", please clear the "Enable bidirectional support" check box in the printer properties for the Windows driver.

4 How to Check the Installation

4.1 Windows driver

4.1.1 Installation confirmation

Use the following procedure to confirm that the Windows driver installed successfully.



*1) For Server 2003

When you install the printer may have been set to a shared printer.

If you do not set the shared printer, follow the instructions below.

- (1) Open the [Printer Folder]
- (2) Open the "PT330-331 Raster" properties, and then click the [Sharing] tab.
- (3) Select [Do not shre this printer], and then click [OK].

4.1.2 If the test page does not print

■ When using a Serial, USB, or LAN interface connection

Check the following.

- > Confirm that the paper has been correctly inserted in the printer.
- Confirm that the top cover is closed.
- > Confirm that the interface cable is connected.
- Confirm that the printer power is turned on.
 (If it is already turned on, turn it off and on again.)
- > If the printer status is offline, use the follow procedures to bring the printer online.

How to check and set the printer online/offline status:

- (1) Open the [Printer Folder].
 - * See the [Printer folder] procedure in "3.1 How to use this manual" for instructions on how to open the screen in each OS.
- (2) Perform the following steps for the OS you are using.

For Windows 7/Server 2008 R2

• Right-click the "PT330-331 Raster" printer in the printers and faxes section and then click [See what's printing]. If the [Use Printer Offline] checkbox in [Printer] is selected, clear it.

For Windows Vista/Server 2008

- Right-click the "PT330-331 Raster" printer and then click [Run as administrator]. Click [Use Printer Online] if it is displayed.
- * Log on using an Administrator account, right-click the "PT330-331 Raster" printer, and then click [Use Printer Online] if it is displayed.

For Windows XP/Server 2003/WEPOS/WEPOS 2009

• Right-click the "PT330-331 Raster" printer and then click [Use Printer Online] if it is displayed.

For Windows 2000

• Right-click the "PT330-331 Raster" printer and then clear the [Use Printer Offline] checkbox if it is selected.

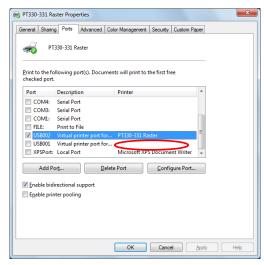
■ When using a USB interface connection

The USB port may vary depending on your system configuration.

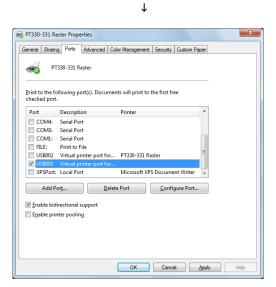
Use the following procedure to change the printer driver setting and confirm it by printing a test page.

- * See "3.1 How to use this manual" for instructions.
 - (1) Open the [Printer Folder].
 - (2) Open the "PT330-331 Raster" properties.
 - (3) Click the [Ports] tab.
 - (4) The following property screen is displayed.

Example: Change the port from "USB002" to "USB001"



←The [Printer] column is blank for unused ports. Select the USB port you want to use.



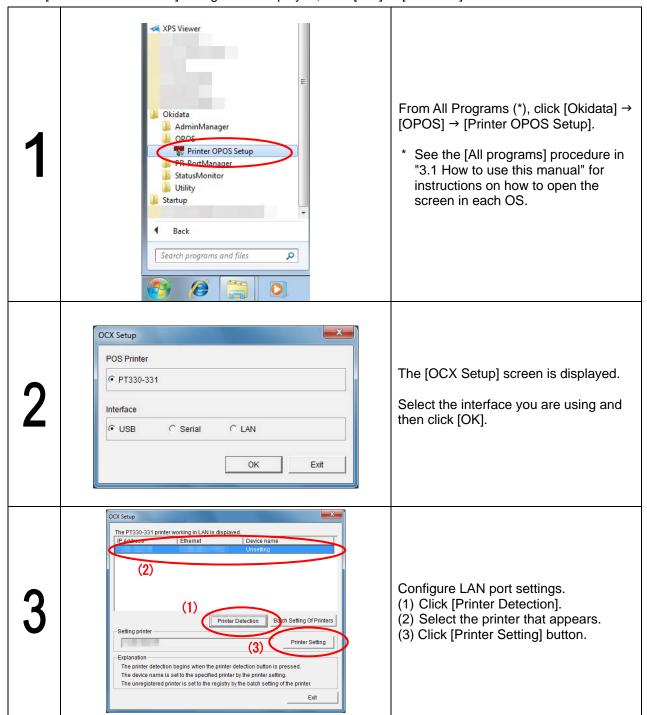
- (5) Click [Apply].
- (6) Turn the printer power off.
- (7) Turn the printer power on.
- (8) Click the [General] tab and then click [Print Test Page].
- (9) The test page will be printed.

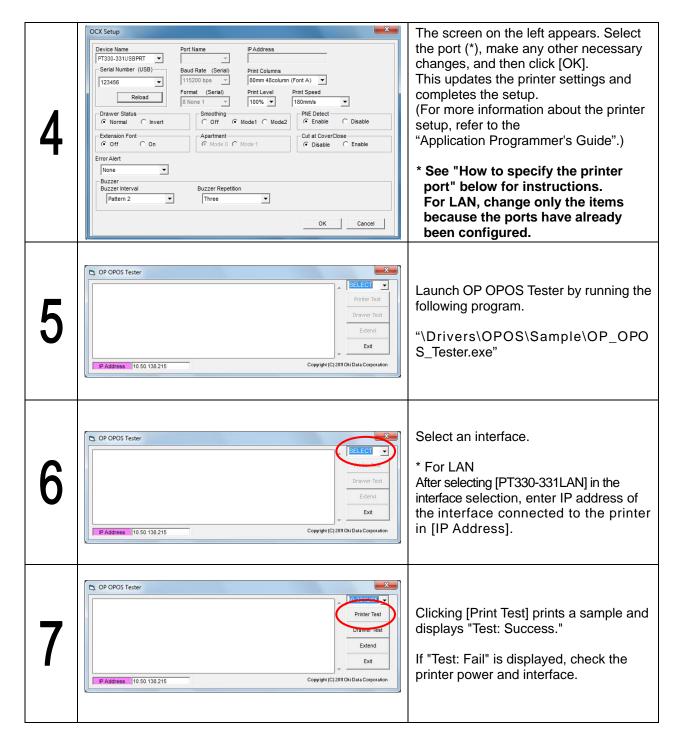
4.2 OPOS driver

4.2.1 Installation confirmation

Use the following procedure to confirm that the OPOS driver installed successfully.

* If the [User Account Control] dialog box is displayed, click [Yes] or [Continue].





♦ How to specify the printer port

· For a serial port connection

Select "PT330-331SERPRT" or "PT330-331SER2PRT" in [Device Name]. Select the connected port name (e.g. COM1) in [Port Name].

· For a USB port connection

Select "PT330-331USBPRT" or "PT330-331USB2PRT" in [Device Name].

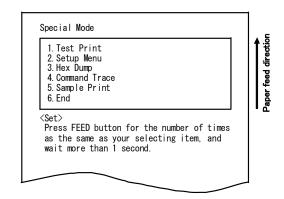
Select the printer's serial number in [Serial Number].

To obtain the serial number, follow the instructions in "4.2.2 Check serial number."

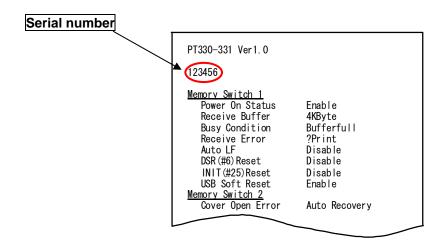
4.2.2 Check serial number

Use the following procedure to check the serial number.

- (1) Load paper in the printer and then close the cover.
- (2) Turn the power on while holding down the FEED button. Keep holding it down until printing starts.
- (3) Release the FEED button after the following printout is output.



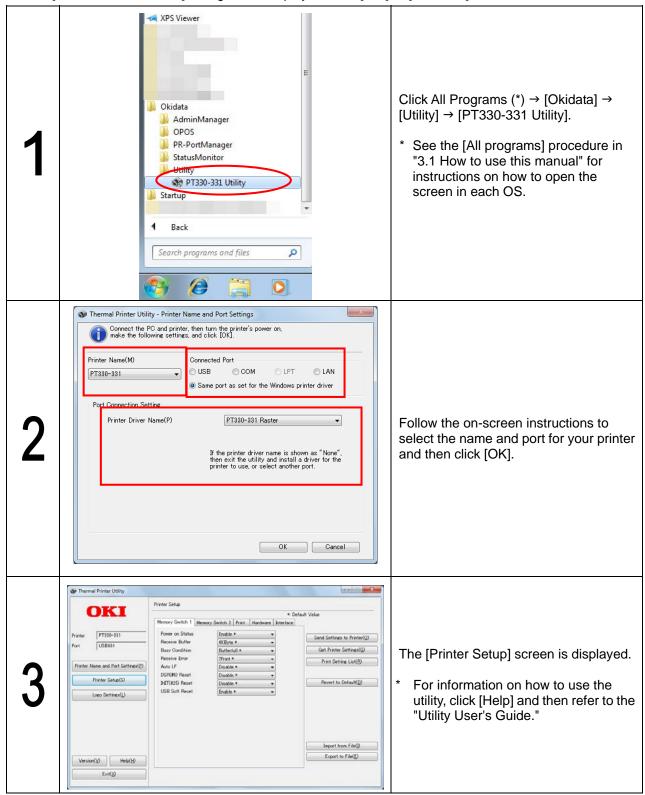
- (4) Press the FEED button once and then wait for a second for printing to start.
- (5) When printing finishes, turn the power off.



4.3 Utility

Use the following procedure to launch the Utility.

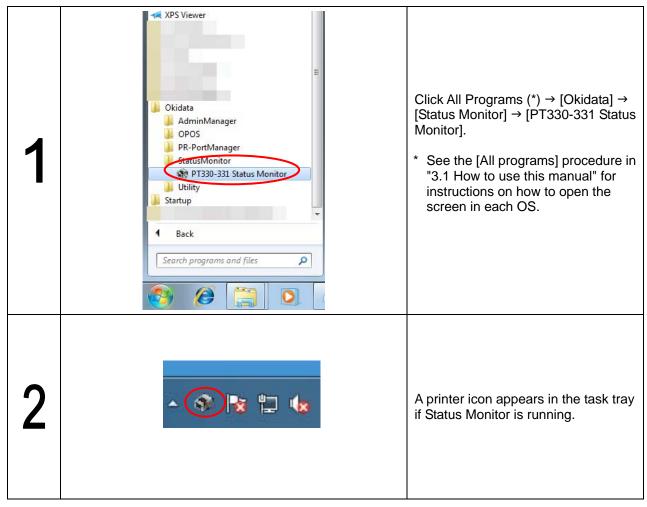
* If the [User Account Control] dialog box is displayed, click [Yes] or [Continue].



4.4 Status Monitor

Use the following procedure to launch the Status Monitor.

* If the [User Account Control] dialog box is displayed, click [Yes] or [Continue].

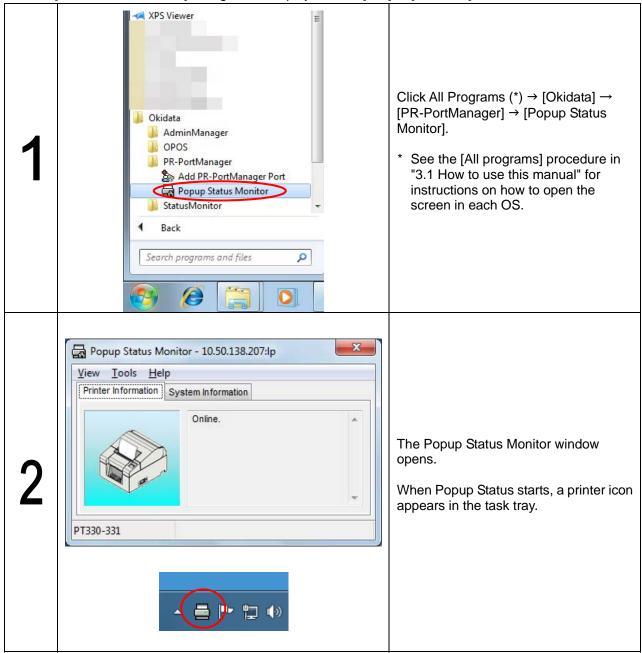


* The installation adds a Status Monitor shortcut to the "Startup" folder. This causes Status Monitor to start automatically when you log on to the computer.

4.5 PR-Port Manager

Use the following procedure to start PR-Port Manager (Popup Status Monitor).

* If the [User Account Control] dialog box is displayed, click [Yes] or [Continue].



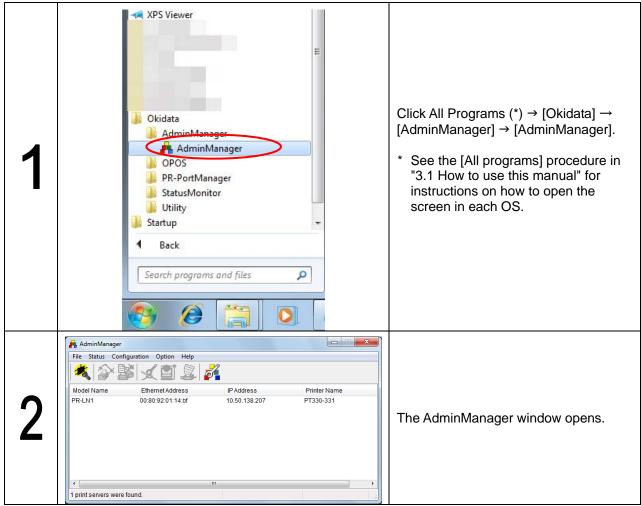
* To create a new port for the LAN interface, use the procedure described below to open the [Add PR-PortManager Port Wizard] window and add a port.

All Programs → [Okidata] → [PR-PortManager] → [Add PR-PortManager Port]

4.6 Admin Manager

Use the following procedure to start AdminManager.

* If the [User Account Control] dialog box is displayed, click [Yes] or [Continue].



^{*} Refer to "Chapter 4 CONFIGURATION-RELATED FUNCTIONS" in the LAN Card Online Manual for details on how to use the program.

5 Uninstallation

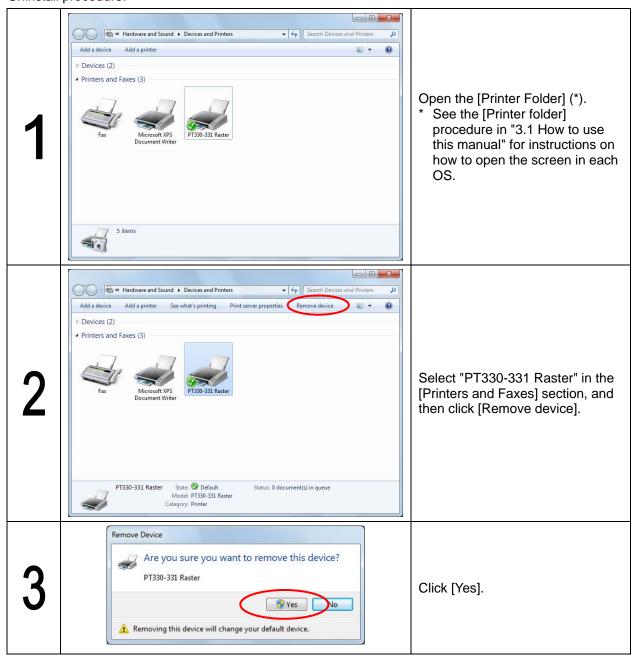
5.1 Windows driver

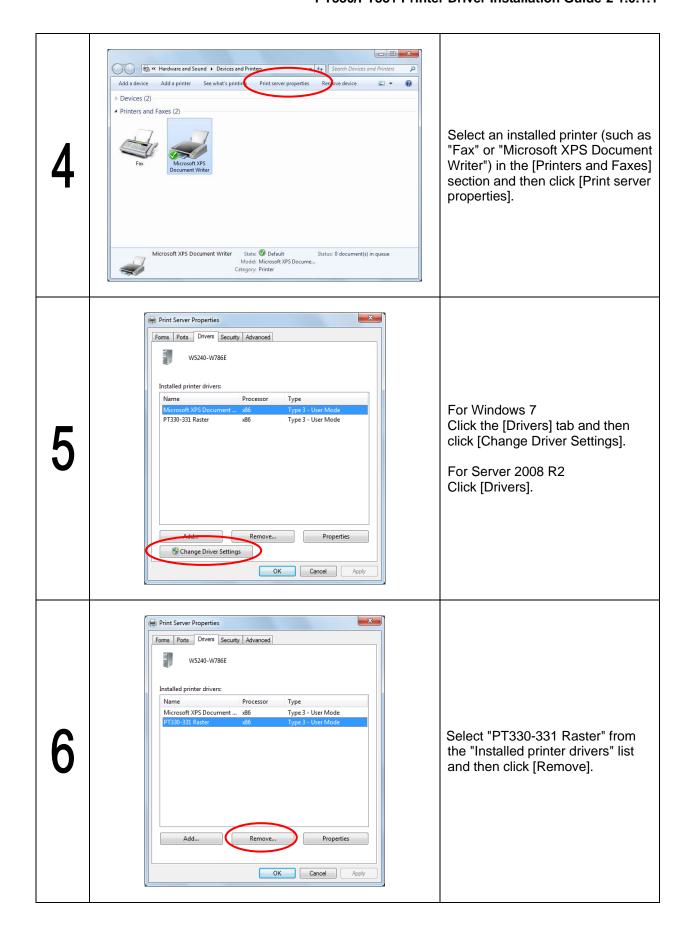
Use the following procedure to remove the Windows driver.

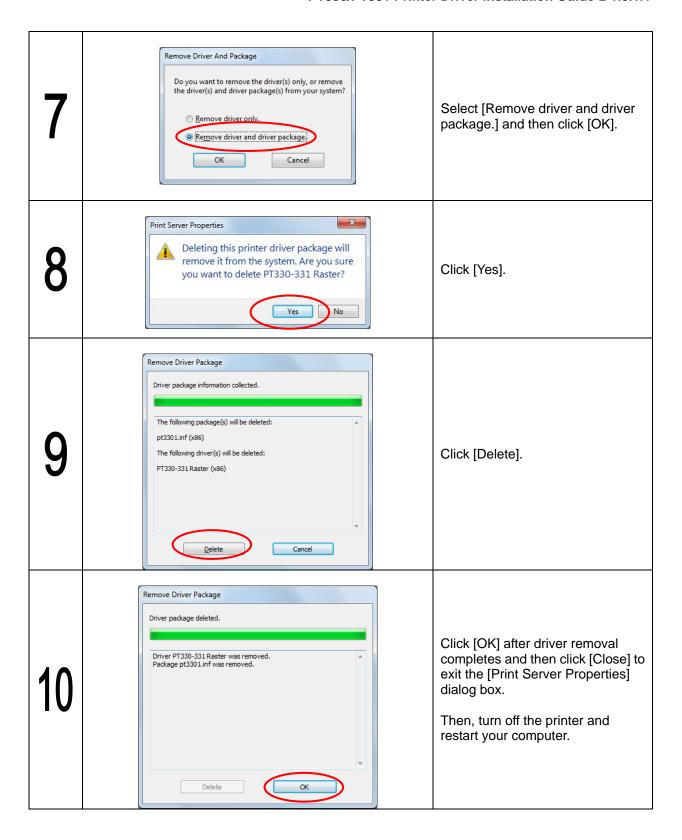
5.1.1 For Windows 7/Server 2008 R2

If the [User Account Control] dialog box is displayed, click [Yes].

Uninstall procedure:







5.1.2 For Windows Vista/Server 2008

If the [User Account Control] dialog box is displayed, click [Continue].

Uninstall procedure:

- (1) Open the [Printer Folder].
 - * See the [Printer folder] procedure in "3.1 How to use this manual" for instructions on how to open the screen in each OS.
- (2) Select "PT330-331 Raster" from the "printers folder" and then select [Organize] → [Delete].
- (3) When "Are you sure you want to delete PT330-331 Raster?" appears, click [Yes].
- (4) Select [Organize] → [Layout] → [Menu Bar].
- (5) Select [File] → [Run as administrator] → [Server Properties].
 - * If you logged on to Server 2008 using the built-in administrator account, select [Files] → [Server Properties].
- (6) Click the [Drivers] tab, select "PT330-331 Raster" from the "Installed printer drivers" list, and then click [Remove].
- (7) When the [Remove Driver And Package] screen is displayed, select [Remove driver and driver package.], and then click [OK].
- (8) When the "Deleting this printer driver package will remove it from the system. Are you sure you want to delete PT330-331 Raster?" screen appears, click [Yes].
- (9) When the [Remove Driver And Package] screen appears, click [Delete].
- (10) Click [OK] after driver removal completes and then click [Close] to exit the [Print Server Properties] dialog box.
- (11) Turn off the printer and restart your computer.

5.1.3 Other OS

Uninstall procedure:

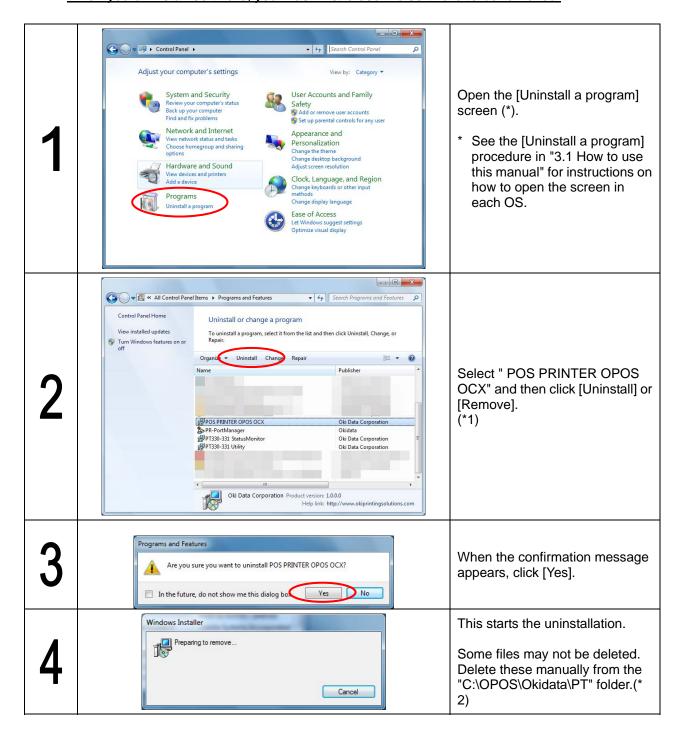
- (1) Open the [Printer Folder].
 - * See the [Printer folder] procedure in "3.1 How to use this manual" for instructions on how to open the screen in each OS.
- (2) Select "PT330-331 Raster" from the "printers folder" and then select [File] → [Delete].
- (3) When "Are you sure you want to delete PT330-331 Raster?" appears, click [Yes].
- (4) Select [File] → [Server Properties].
- (5) Click the [Drivers] tab, select "PT330-331 Raster" from the "Installed printer drivers" list, and then click [Remove].
- (6) When the [Print Server Properties] screen appears, click [Yes].
- (7) Click [Close] after driver removal is complete to exit the [Print Server Properties] dialog box.
- (8) Turn off the printer and restart your computer.

5.2 OPOS driver and other software

Use the following procedure to remove software.

The following uses the OPOS driver as an example. The procedure for removing the other software is the same.

- * If the [User Account Control] dialog box is displayed, click [Yes] or [Continue].
- > When you uninstall software, you must first close the software to be removed.



*1) The program names for the Utility and Status Monitor are as follows.

Utility: PT330-331 Utility

Status Monitor : PT330-331 StatusMonitor

PR-PortManager : PR-PortManager AdminManager : AdminManager

*2) The folders to be deleted for the Utility and Status Monitor are as follows.

Utility : C:\Program Files\Okidata\PT330-331\Utility (*)

Status Monitor : C:\Program Files\Okidata\PT330-331\StatusMonitor (*)

PR-PortManager : C:\Program Files\Okidata\Okidata\Prmanager AdminManager : C:\Program Files\Okidata\Okidata\AdminManager

* For 64-bit Windows, the path is "C:\Program Files(x86)\...".

6 Revision History

Revision	Updated date
1.0.0.0	First Edition (2011/07/08)
1.0.1.0	2012/03/01
1.0.1.1	2012/08/09

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**0,14€/Minute aus dem dt. Festnetz der T-Com (Stand 11.2008)

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