

Network User's Guide

Model C830 Network Features

TCP/IP Protocol

| |
|--|
| Network Layer |
| <ul style="list-style-type: none"> • ARP • IP • ICMP • IPv6 |
| Session Layer |
| <ul style="list-style-type: none"> • TCP • UDP |
| Application Layer |
| <ul style="list-style-type: none"> • Oki LPR • Port 9100 • FTP • HTTP, HTTPS • IPP • SNMPv1/v3, MIB II • TELNET • DHCP/BOOTP • DNS, DDNS • WINS • Universal Plug and Play (UPnP) • Rendezvous/Bonjour • SNTP • SMTP, POP3, APOP • POP • Web Direct Printing • Windows Rally (WSD Print, LLTD) |

NetBEUI Protocol

| |
|---------|
| SMB |
| NetBIOS |

IPX/SPX (NetWare) Protocol

| |
|---|
| Remote Printer Mode (up to eight print servers) |
| Print Server Mode (up to eight file servers, 32 queues) |
| Encrypted Password (Print Server mode) |
| NCP, SAP, NLSP, RIP, NDS |

EtherTalk Protocol

| |
|---------------------------|
| ELAP, AARP, DDP, AEP, NBP |
| ZIP, RTMP, ATP, PAP |

IEEE 802.1X Protocol

| |
|---------|
| EAP-TLS |
| PEAP |

Configuration Utility

| |
|--------------|
| AdminManager |
|--------------|

v

Security

| |
|-----------------------|
| Protocol On/Off |
| IP Filtering |
| Admin Password |
| SSL/TLS |
| MAC Address Filtering |

Copyright information

Copyright © 2008 Oki Data Americas, Inc. All rights reserved.

Network User's Guide

P/N 59310901 Revision 1.0

Illustrations are representative only.

Disclaimer

Every effort has been made to ensure that the information in this document is complete, accurate, and up-to-date. The manufacturer assumes no responsibility for the results of errors beyond its control. The manufacturer also cannot guarantee that changes in software and equipment made by other manufacturers and referred to in this guide will not affect the applicability of the information in it. Mention of software products manufactured by other companies does not necessarily constitute endorsement by Oki.

While all reasonable efforts have been made to make this document as accurate and helpful as possible, we make no warranty of any kind, expressed or implied, as to the accuracy or completeness of the information contained herein.

The most up-to-date manuals and/or drivers are available from:

<http://www.okiprintingsolutions.com>

Trademark Information

Oki and Microline are registered trademarks of Oki Electric Industry Company, Ltd.

Microsoft, MS-DOS and Windows are registered trademarks of Microsoft Corporation.

Apple, Macintosh and Mac are trademarks or registered trademarks of Apple Computer Inc.

Other product names and brand names are registered trademarks or trademarks of their proprietors.

Notes, Cautions, etc.

Illustrations and components are representative only. Your unit may differ slightly from those pictured in this document.

NOTE

A note appears like this. A note provides additional information to supplement the main text which helps you to use and understand the product.

Important!

An important message appears like this. An important message provides supplemental information which can prevent potential problems.

CAUTION!

A caution appears like this. A caution provides additional information which, if ignored, may result in equipment malfunction or damage.

Contents

| | |
|--|-----------|
| Notes, Cautions, etc. | 3 |
| Network Configuration Overview | 7 |
| Introduction | 7 |
| Specifications | 8 |
| Printing the Network Configuration Report | 9 |
| Configuration utilities | 10 |
| Network Configuration using AdminManager | 12 |
| AdminManager Quick Setup | 12 |
| AdminManager Standard Setup | 14 |
| Installation | 14 |
| Interface | 16 |
| Device setup | 18 |
| General Tab | 19 |
| TCP/IP Tab | 20 |
| NetWare Tab | 22 |
| EtherTalk Tab | 25 |
| NetBEUI Tab | 26 |
| SNMP Tab | 27 |
| E-Mail (Send) Tab | 29 |
| E-mail (Receive) Tab | 31 |
| SNTP Tab | 33 |
| Maintenance Tab | 34 |
| SSL/TLS Tab | 36 |
| IEEE802.1X Tab | 39 |
| IP Address Setup | 40 |
| Option Menu | 41 |
| Help menu. | 42 |
| Network Configuration using a Web Browser | 43 |
| Using Microsoft Internet Explorer. | 43 |
| Default user name and password | 43 |
| Adjusting printer settings | 43 |
| Network Configuration using TELNET | 44 |
| Example TELNET configuration | 44 |
| Network Configuration using SNMP | 47 |

| | |
|---|-----------|
| Network Configuration using the PrintSuperVision Utility | 48 |
| System Requirements | 49 |
| Supported Browsers | 50 |
| Supported Printers | 51 |
| Installing Print SuperVision | 51 |
| Uninstalling PrintSuperVision | 52 |
| Network Configuration using the Oki LPR Utility | 53 |
| System Requirements | 53 |
| Installing the Oki LPR utility | 53 |
| Uninstalling the Oki LPR Utility | 55 |
| Network Printing using Microsoft Windows | 56 |
| Overview | 56 |
| Installing a Network Printer | 56 |
| Using the Oki Driver Installer | 56 |
| Why use the Oki Driver Installer? | 57 |
| Using the Add Printer Wizard | 57 |
| Method summary: | 57 |
| About the different methods | 58 |
| Network Printer IP Address Configuration | 59 |
| NetBEUI Protocol | 61 |
| Network Printer Settings | 61 |
| Windows XP | 62 |
| Windows Vista | 62 |
| Printer driver configuration | 63 |
| Network Printing using Apple Macintosh | 64 |
| Overview | 64 |
| Setting up a Network Printer | 64 |
| MacOS Printer Setup Utility | 65 |
| Installing the printer setup utility | 65 |
| The Printer Setup Utility Interface | 67 |
| Menu Options | 68 |
| Discover Printers | 68 |
| Printer status monitor | 68 |
| Printer NIC card summary | 68 |
| Change settings | 68 |
| General Tab | 69 |
| TCP/IP Tab | 70 |
| Netware Tab | 71 |
| EtherTalk Tab | 72 |
| NetBEUI Tab | 73 |

| | |
|--|-----------|
| SNMP Tab | 74 |
| Open web browser | 74 |
| Change utility preferences | 74 |
| Utility Preferences TCP/IP Tab | 75 |
| Utility Preferences Timeout Tab | 76 |
| Connecting to Your Printer | 77 |
| Tiger (10.4). | 77 |
| Bonjour, AppleTalk or USB. | 77 |
| TCP/IP Connection | 78 |
| Panther (10.3) and Jaguar (10.2). | 79 |
| Rendezvous | 79 |
| IP Connection | 80 |
| AppleTalk connection. | 80 |
| USB connection | 81 |
| Configuring Printer Hardware Options | 82 |
| Network Printing using UNIX | 83 |
| Overview | 83 |
| Configuration | 83 |
| Network Interface Setting | 83 |
| LPD Printing | 86 |
| Logical printers. | 87 |
| BSD-based UNIX. | 87 |
| FTP printing | 88 |
| Logical directories | 89 |
| Troubleshooting. | 92 |
| Self-diagnostic Test | 92 |
| Printer does not print.. . . . | 92 |
| NG is printed in the self-diagnostic test or Flash ROM | |
| Check Registers NG. | 92 |
| TCP/IP | 92 |
| Computer cannot find the network interface.. . . . | 92 |
| Cannot print with lpr and ftp.. . . . | 93 |
| Incorrect user name on the banner page. | 93 |
| NetBEUI | 93 |
| The network interface is not identified. | 93 |
| Error writing to Prn1. | 94 |
| Mac | 94 |
| Blank pages or garbled text printed.. . . . | 94 |
| Banner print is rotated by 90 degrees and is printed | |
| at the bottom of the paper. | 95 |
| No printing or print queue stopped. | 96 |

Network Configuration Overview

Introduction

NOTE

Not all utilities, features or protocols are supported by every product. See the front cover of this manual for a listing of the items supported by your product.

Your unit incorporates a fast 100BASE-TX/10BASE-T network interface. This User's Guide explains the functionality of the built in network interface and details the network interface specifications and several software utilities.*

Specifications

NOTE

Not all utilities, features or protocols are supported by every product. See the front cover of this manual for a listing of the items supported by your product.

| | |
|-------------------|---|
| Frame Types | <ul style="list-style-type: none">• IEEE 802.2• IEEE 802.3• Ethernet-II, SNAP, AUTO |
| Network Interface | <ul style="list-style-type: none">• 100BASE-TX• 10BASE-T |
| Network Protocols | <ul style="list-style-type: none">• TCP/IP V4, V6• IEEE 802.1x• Network layer: ARP, RARP, IP, ICMP• Session layer: TCP, UDP• Application layer: LPR, FTP, TELNET, HTTP, IPP, BOOTP, DHCP, SNMP, DNS, SMTP, POP3, SLP, Bonjour• IPX/SPX (NetWare)• Remote printer mode (up to eight file servers and 32 queues)• Print server mode over IPX/SPX (up to eight print servers)• Encrypted password supported in print server mode• EtherTalk• NetBEUI• NetBIOS, WINS |
| Functions | <ul style="list-style-type: none">• Banner supported• Monitoring and configuration by Web browser• Printer status notification by E-Mail |

Printing the Network Configuration Report

To print the Network Configuration report from most units:

NOTE

If these steps do not work with your unit, check your Setup Guide or the On-line User's Guide (on the CD supplied with the unit) for instructions.

1. Press the ENTER button on your printer to display INFORMATION MENU on the LCD.
2. Press ENTER to select the menu.
3. Press the DOWN ARROW until NETWORK MENU is displayed on the LCD.
4. Press ENTER to print.

Keep these sheets handy: they contain information you need to set up the printer on your network.

Configuration utilities

NOTE

Not all utilities, features or protocols are supported by every product. See the front cover of this manual for a listing of the items supported by your product.

You can configure the network interface (NIC) by using one of the following methods:

Configuration Utilities

| Utility | Features | System Requirements |
|--|--|---|
| Admin Manager Quick Setup (see page 12) | Configure the NIC easily and simply without installing any software packages into your system. You can set the following: <ul style="list-style-type: none">• Enable/disable TCP/IP, NetWare, EtherTalk, NetBEUI protocols.• Set IP address, Subnet Mask and Gateway for TCP/IP manually or by using DHCP.• Set NetWare Mode and create Queue/Print Server/Printer objects.• Zone name and Port name for EtherTalk. | Windows XP/Vista (TCP/IP protocol or IPX/SPX protocol should be installed). |
| Admin Manager Standard Setup (see page 14) | Configure the NIC in detail. | |

Configuration Utilities (cont.)

| Utility | Features | System Requirements |
|---------------------------|--|--|
| Web Browser (see page 43) | Configure the NIC and printer by using a Web browser such as Microsoft Internet browser or Netscape Navigator. | Microsoft Internet Explorer or similar. Operating system that supports Web browser. |
| TELNET (see page 44) | Configure the NIC using TELNET. | Third-party vendor developed TELNET client package. A TELNET Application is standard in Windows/UNIX/Linux. |
| SNMP (see page 47) | The printer and network interface can be controlled using third-party vendor developed SNMP application. | Third-party vendor developed SNMP application. |

Network Configuration using AdminManager

AdminManager Quick Setup

NOTE

Not all utilities, features or protocols are supported by every product. See the front cover of this manual for a listing of the items supported by your product.

The AdminManager Quick Setup utility allows you to configure the network interface easily and simply without installing any software packages.

You can configure the following:

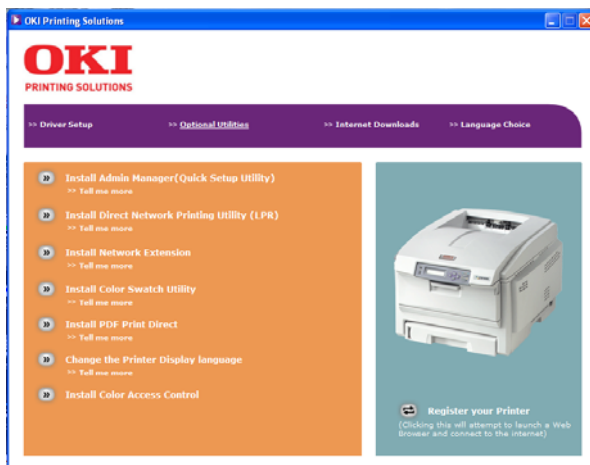
- Enable/disable TCP/IP, NetWare, EtherTalk, and NetBEUI protocols.
- Set IP address, Subnet Mask and Gateway for TCP/IP manually or by using DHCP.
- Set NetWare mode and create Queue/Print Server/Printer objects.
- Set the Zone name and Port name for EtherTalk.

Configuration requires a PC with Windows XP or Vista operating system, running TCP/IP or IPX/SPX (NetWare).

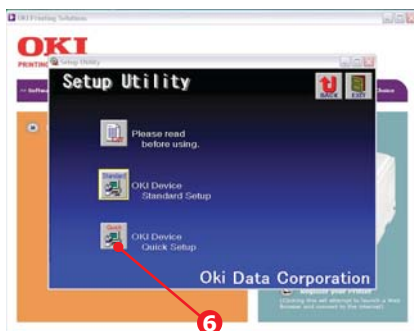
This utility can only be used on a PC that can be connected to the network with TCP/IP or IPX/SPX.

This utility must be used on a PC that is located on the same segment as the printer.

1. Insert the CD into the CD-ROM drive. The Setup Utility starts automatically. If it does not start, double-click **\setup.exe** (in the root directory) on the CD.



2. Select the appropriate language and follow the on-screen instructions.
3. Accept the Software License Agreement.
4. Select the **Optional Utilities** tab.
5. Then **select Install Admin Manager**.
6. Select **Oki Device Quick Setup** and follow the on-screen instructions.



7. When the settings are correct, click **Execute**. The new settings are transmitted to the network interface but it still operates with pre-transmission settings.
8. Click **Finish** to validate the new settings.
9. Switch the printer off for 15 seconds and on again.

AdminManager Standard Setup

NOTE

Not all utilities, features or protocols are supported by every product. See the front cover of this manual for a listing of the items supported by your product.

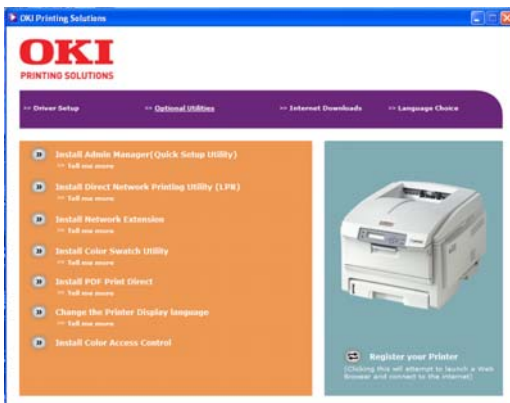
AdminManager is a powerful Microsoft Windows-based utility to configure all network interface functions easily and intuitively via a graphical user interface.

Configuration requires a PC with Windows XP /2000 Advanced Server or Vista, running TCP/IP or IPX/SPX (NetWare).

This utility can only be used on a PC that can be connected to the network with TCP/IP or IPX/SPX and must be used on a PC that is located on the same segment as the printer.

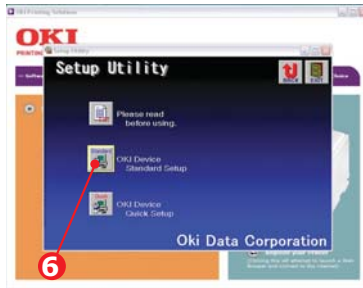
Installation

1. Insert the Network Software CD into the CD-ROM drive. The Setup Utility starts automatically. If it does not start, double-click **\setup.exe** (in the root directory) on the CD.



2. Select the appropriate language and follow the on-screen instructions.
3. Accept the Software License Agreement.

4. Select the **Optional Utilities** tab.
5. Then select **Install Admin Manager**.
6. Select **Oki Device Standard Setup** and follow the on-screen instructions.



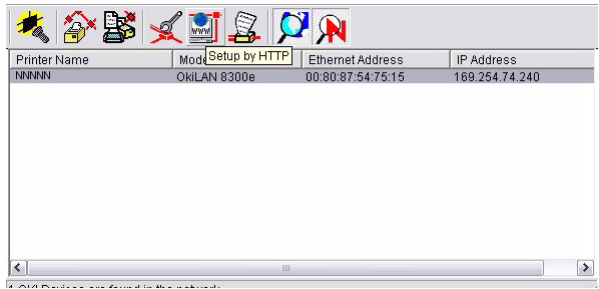
7. If you want to install AdminManager on to your local drive, select **Install and Execute**. Otherwise, select **Execute from CD-ROM**. Follow the on-screen instructions.






8. To run AdminManager, check **Yes** for **Do you wish to execute AdminManager?**, otherwise check **No**.
9. Click **Finish**.

Interface

Select **Start > Programs > Oki Setup Utility > Admin Manager**.



Explanation of Menu Items

| Menu | Item | Function |
|--------|-----------------------------|---|
| File | Search | Search printers in your network and list all printers. |
| Status | Printer Status | Current printer status is displayed:  |
| | System Status | Displays current NIC configuration. Configuration data can be saved as log file.  |
| | List of Configuration Items | Displays current NIC configuration. Configuration data can be saved as log file.  |

Explanation of Menu Items (cont.)

| Menu | Item | Function |
|-------|-----------------------|---|
| Setup | Oki Device Setup | Configure the network interface (NIC). |
| | Setup by HTTP | Launch the default browser in your environment to access the selected printer's web page. |
| | Setup by TELNET | Launch TELNET application in your environment to access the selected printer's TELNET port. |
| Setup | Create NetWare Queue | Create a NetWare queue. <i>Note: Only visible when using Netware</i> |
| | Delete NetWare Object | Delete NetWare object. <i>Note: Only visible when using Netware</i> |
| | Reset | Reset the selected network interface. |
| | Test Print | Print self-diagnostic test pages. |
| | IP Address Setup | Set static IP address of network interface manually. |

Device setup

NOTE

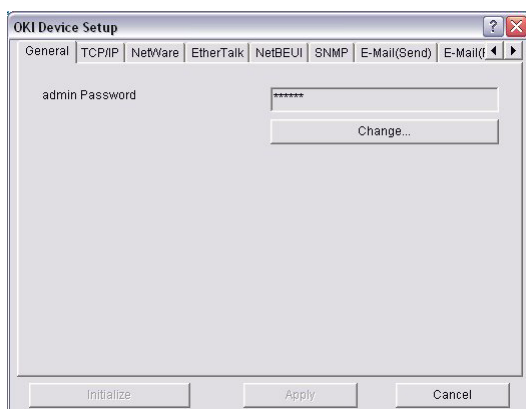
Not all utilities, features or protocols are supported by every product. See the front cover of this manual for a listing of the items supported by your product.

Device Setup allows you to configure the network interface. Type the root password (default value is the last 6 characters of the MAC address) to configure. Remember that the root password is case sensitive. If the MAC address contains any alpha characters, type them as upper case. Device Setup contains details for the following selectable tabs:

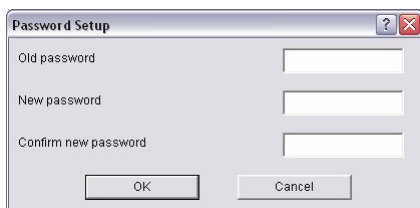
- General (see page 19)
- TCP/IP (see page 20)
- NetWare (see page 22)
- Ethertalk (see page 25)
- NetBEUI (see page 26)
- SNMP (see page 27)
- Email ([Send] (see page 29)
- Email [Receive (SMTP POP3)] (see page 31)
- SNTP (see page 33)
- Maintenance (see page 34)
- SSL/TLS (see page 36)
- IEEE 802.1x (see page 39)

The following section explains each tab's functionality. Depending on your printer, some items in the following explanation may not be displayed.

General Tab



This allows you to set or change the root password used for Admin Manager, TELNET and FTP.



Explanation of General Tab Items

| Item | Explanation |
|----------------------|--|
| Change root password | You can set/change the root password for AdminManager, TELNET and FTP. |

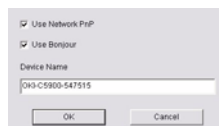
TCP/IP Tab



This allows you to configure TCP/IP related items

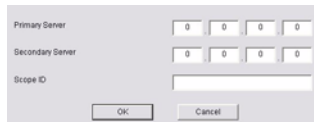
Explanation of TCP/IP Tab Items

| Item | Explanation | |
|---------------------|--|--|
| Use TCP/IP Protocol | Use DHCP/BOOTP | Check this item if IP address, subnet mask, default gateway and IP addresses for DNS primary server and secondary servers are retrieved from the DHCP or BOOTP server. Otherwise, uncheck. |
| | Use IPv6 | Enables IPv6. |
| | IP Address | Set the IP address of the selected network interface. |
| | Subnet Mask | Set the subnet mask of the selected network interface. |
| | Default Gateway | Set the default gateway of the selected network interface. |
| | | |
| Auto Discovery | Configure items related to Network PnP Use to select Network PnP and Bonjour, and to set device name. | |
| DNS Server... | Set IP addresses for DNS primary and secondary servers. | |



Explanation of TCP/IP Tab Items (cont.)

| Item | Explanation | |
|----------------|--|----------------------------|
| WINS Server | Set IP addresses for WINS primary and secondary servers and to enter scope ID. | |
| WINS Server... | Configure items related to the WINS Server. In this dialogue box, the following items can be configured: | |
| | Primary Server | Set WINS Primary server. |
| | Secondary Server | Set WINS Secondary server. |
| | Scope ID | Set a Scope ID. |



NetWare Tab

NOTE

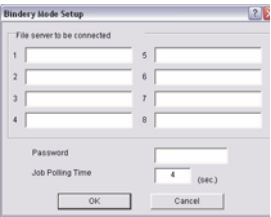
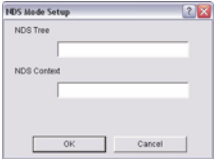
Not all utilities, features or protocols are supported by every product. See the front cover of this manual for a listing of the items supported by your product.

This is where you can configure NetWare related items.

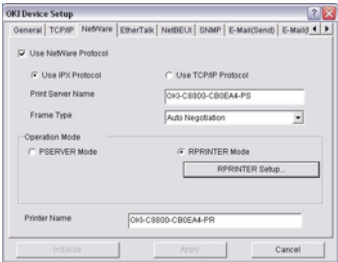
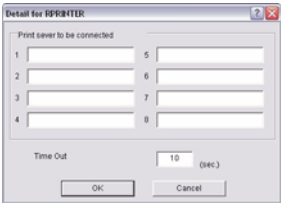
Explanation of Netware Tab Items

| Item | Explanation |
|---|---|
| Use NetWare Protocol | Set NetWare protocol as enabled/disabled. |
| Use IPX Protocol / Use TCP/IP Protocol | Set protocol to use. |
| Print Server Name | Set Print Server name. |
| Frame Type | Set primary NetWare frame type. |
| Operation Mode | Set NetWare mode. |
| Check box beside Bindery Setup | Check if you want to use the Bindery mode and Bindery Setup button becomes available. If it is unchecked, the button is greyed out. |

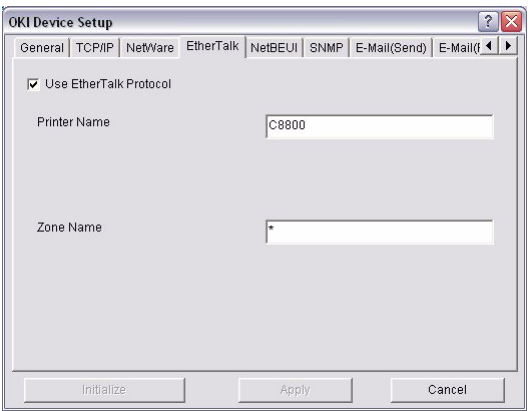
Explanation of Netware Tab Items (cont.)

| Item | Explanation | |
|---------------|--|--|
| Bindery Setup | Configure items related to Bindery mode. In this dialogue box, the following items can be configured:  | |
| | Password. | Set password for Print Server. |
| | Job Polling Time. | Set print job polling interval in seconds. |
| NDS Setup | Set NDS tree and context where Print Server was created.  | |

Explanation of Netware Tab Items (cont.)

| Item | Explanation | |
|----------------|--|--|
| RPRINTER Setup | <p>Available if you select RPRINTER mode in Operation Mode.</p>  | |
| | <p>By selecting the RPRINTER button, this is displayed:</p> <p>Here you can specify print servers to which the printer can be connected.</p>  | |
| | Time Out | Set duration from the last data's arrival to freeing of the port in seconds. |
| Printer Name | Set the NetWare printer object name. | |

EtherTalk Tab



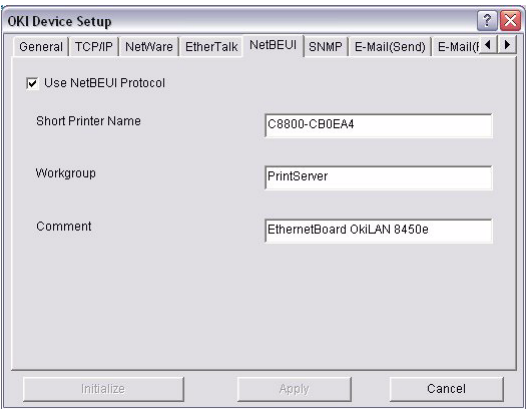
NOTE
Not all utilities, features or protocols are supported by every product. See the front cover of this manual for a listing of the items supported by your product.

This allows you to configure EtherTalk related items

Explanation of EtherTalk Tab Items

| Item | Explanation |
|------------------------|---|
| Use EtherTalk Protocol | Set EtherTalk protocol to enabled/disabled. |
| Printer Name | Set EtherTalk Printer object name. |
| Zone Name | Set the zone name to which the printer belongs. |

NetBEUI Tab



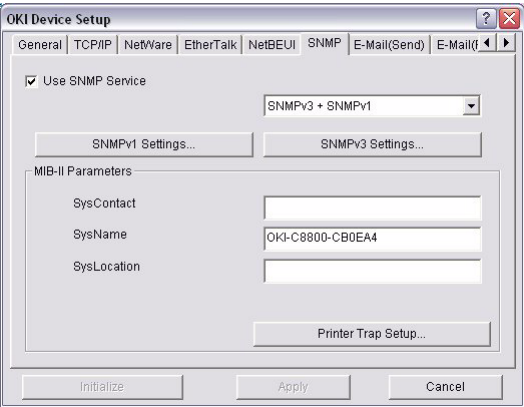
NOTE
Not all utilities, features or protocols are supported by every product. See the front cover of this manual for a listing of the items supported by your product.

This allows you to configure NetBEUI related items

Explanation of NetBEUI Tab Items

| Item | Explanation |
|----------------------|---|
| Use NetBEUI Protocol | Set NetBEUI protocol to enabled/disabled. |
| Short Printer Name | Set a name for the printer. |
| Workgroup | Set a work group name to which the printer belongs. |
| Comment | Set the comments for the printer (optional). |

SNMP Tab



NOTE


Not all utilities, features or protocols are supported by every product. See the front cover of this manual for a listing of the items supported by your product.

This allows you to configure SNMP related items.

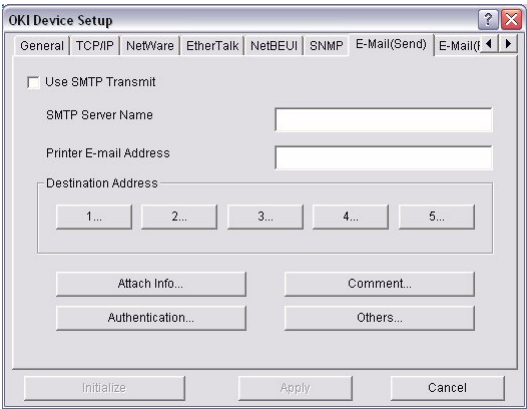
Explanation of SNMP Tab Items

| Item | Explanation | |
|------------------|--|--|
| Use SNMP Service | ENABLE or DISABLE the SNMP protocol. | |
| SNMPV1+V3 | Select from the drop-down box which (or both) of these to use. | |
| SNMPV1 Settings | SNMP Read & Write Community. | Enables these passwords to be changed. |
| SNMPV3 Settings | Enables Authorization and Privacy (Encryption) setup to be done. | |
| SysContact | Set SysContact (printer manager) name. | |
| SysName | Set SysName (printer model name). | |
| SysLocation | Set SysLocation (the location where the printer is installed). | |
| Default TTL | Set TTL (Time To Live) value. | |

Explanation of SNMP Tab Items (cont.)

| Item | Explanation | |
|-----------------------|---|--|
| Printer Trap Setup... | <p>By selecting the button, the following dialogue box is displayed:</p> <p>In the dialogue box, the following items can be configured:</p>  | |
| | Printer Trap Community Name | This community name is assigned to outgoing printer status traps such as off-line, paper out, etc. |
| | TCP#1-5 | Set the IP addresses to which a Trap packet will be sent. You can set up to five IP addresses, with the following details: Printer Reboot Receive Illegal On-Line Off-Line Paper Out Paper Jam Cover Open Printer Error (any error) |
| | IPX | Set node address and network address to which a Trap packet will be sent. By selecting the button, the following dialogue box is displayed: In the dialogue box, the following items can be configured: Printer Reboot Receive Illegal On-Line Off-Line Paper Out Paper Jam Cover Open Printer Error (any error) |

E-Mail (Send) Tab



NOTE
Not all utilities, features or protocols are supported by every product. See the front cover of this manual for a listing of the items supported by your product.

This allows you to configure SMTP related items.

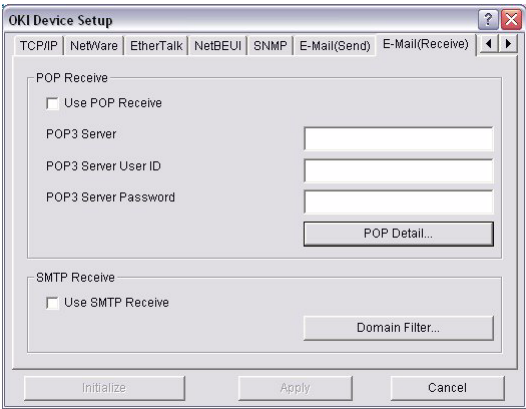
Explanation of E-Mail (Send) Tab Items

| Item | Explanation | |
|---------------------------|-----------------------------------|---|
| Use SMTP Transmit | Check to enable SMTP | |
| SMTP Server Name | Enter name of the SMTP server | |
| Printer E-Mail Address | Enter the printers e-mail address | |
| Destination Address 1 - 5 | Set the following parameters: | |
| | Destination Address | Set E-Mail address to which email should be sent. |
| | Notify Mode | Select PERIOD or EVENT |
| When PERIOD is selected: | | |

Explanation of E-Mail (Send) Tab Items (cont.)

| Item | Explanation | |
|-------------------------|--|--|
| Check time | Used to set the interval at which the selected events are checked. An e-mail will be sent at the specified interval for each event selected. | |
| Period mode | Set ON/OFF for the events listed. | |
| When EVENT is selected: | | |
| | Event Mode | Select: ENABLE (ON), DISABLE (OFF) or IMMEDIATE (NOWAIT) for the listed events. If ENABLE (ON) is selected, the check interval is settable in hours and intervals of 15 mins. |
| Attach Info... | Select whichever information is to be included in the e-mail. | |
| Comment... | Set up to four lines of text to be included with the e-mail as comments. | |
| Authentication... | Used to set the following security information: | |
| | Use SMTP Authentication | Check to Enable SMTP Authentication. |
| | User ID | Set the User ID for Authentication |
| | User Password | Set the User Password for Authentication. |
| Others... | Set the following: | |
| | SMTP Port Number | Set the SMTP port number (default is 25) |
| | Reply to address | Set the E-mail address used for the [Reply to] field in the mail header. |

E-mail (Receive) Tab



NOTE
Not all utilities, features or protocols are supported by every product. See the front cover of this manual for a listing of the items supported by your product.

Some printers support an email reception function (SMTP/POP3) allowing the printer to print PDF and text files attached to emails. If this tab is not displayed, your printer does not support the function.

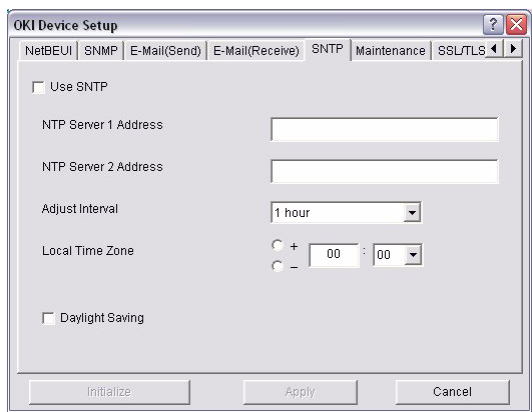
Explanation of E-Mail (Receive) Tab Items

| Item | Comments |
|----------------------|---|
| Use POP Receive | Enable/disable receiving E-Mail via POP3. |
| POP3 Server | Set the IP address or host name of the POP3 server. |
| POP3 Server UserID | Set User ID for POP3 server. |
| POP3 Server Password | Set a password for the POP3 server. |

Explanation of E-Mail (Receive) Tab Items (cont.)

| Item | Comments | |
|------------------|------------------------------|---|
| POP Detail... | Set the following: | |
| | Use APOP | Select if you want to use APOP. |
| | POP3 Port Number | Set the port number for APOP (default is 110). |
| | Mail Polling Time | Set interval to retrieve E-Mail(s) from the POP3 server. Selectable values, OFF, 1min, 5min (default), 10min, 30 min, 60 min. |
| Use SMTP Receive | Enable/disable SMTP receive. | |
| Domain Filter... | Set the following: | |
| | Use Domain Filter | Enable/disable domain filtering. |
| | Filter Policy | Select ACCEPT (the default) or DENY. |
| | Domain Filter | Define up to five domain filters. |

SNTP Tab



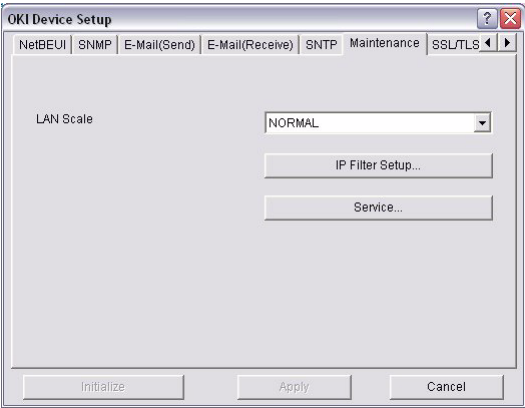
NOTE
Not all utilities, features or protocols are supported by every product. See the front cover of this manual for a listing of the items supported by your product.

In this Tab, you can configure SNTP related items

Explanation of SNTP Tab Items

| Item | Comments |
|----------------------|---|
| Use SNTP | Enable/disable SNTP (Simple Network Time Protocol). |
| NTP Server 1 Address | Set the IP address or host name for NTP Server 1. |
| NTP Server 2 Address | Set the IP address or host name for NTP Server 2. |
| Adjust Interval | Set the interval for sending time update requests to the server. Select 1 hour (the default), 12 hours or 24 hours. |
| Local Time Zone | Set the local time zone from -12:00 to +13:00. Minute interval is selectable from 00 (the default), 15, 30 or 45. |
| Daylight Saving | When this is selected, one hour is added to the local time. |

Maintenance Tab



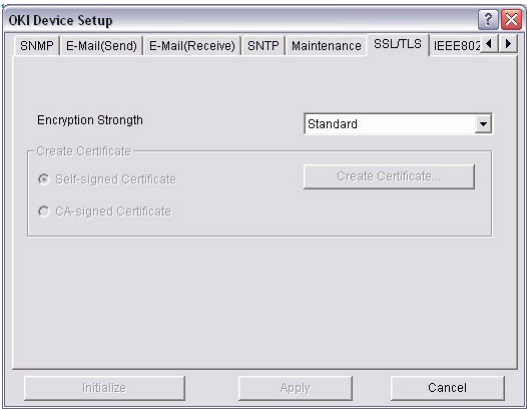
Explanation of Maintenance Tab Items

| Item | Comments | |
|--------------------|--|---|
| LAN Scale | Select NORMAL (the default) or SMALL. Note: For small scale networks (with no routing), choose the SMALL setting. For more complex networks choose NORMAL . | |
| IP Filter Setup... | The following items can be configured: | |
| | Use IP Filter | Enable/disable IP Filtering. Default is disabled. |
| | Admin IP Address | Enter the printer's IP Address. |
| | IP Address Range | Set up to 10 IP Filter address ranges: [IP Filter Range 1] through [IIP Filter Range 10]. |
| | Printing | Enable/disable printing of the specified IP address range. Default is disabled. |
| | Configuration | Enable/disable changing IP address ranges. Default is disabled. |

Explanation of Maintenance Tab Items (cont.)

| Item | Comments |
|------------|---|
| Service... | <p>The following features can be selected by clicking their check box.</p> <ul style="list-style-type: none">TCP/IP ProtocolNetBEUI ProtocolNetWare ProtocolEtherTalk ProtocolFTP ServiceUse Telnet ServiceUse Web ServiceUse SNMP ServiceUse POP3 ProtocolUse SMTPUse IPPUse SNMTPUse encrypted communication for configuration data |

SSL/TLS Tab



NOTE

Not all utilities, features or protocols are supported by every product. See the front cover of this manual for a listing of the items supported by your product.

Explanation of SSL/TLS Tab Items

| Item | Comments |
|---------------------|---|
| Encryption Strength | Set the strength of encryption: Strong = highest security, slowest speed Standard = medium security, medium speed Weak = least security, fastest speed |

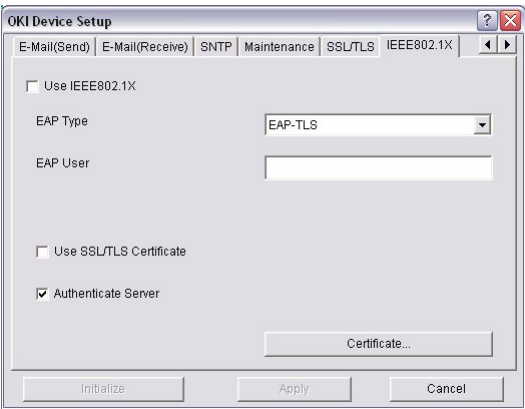
Explanation of SSL/TLS Tab Items (cont.)

| Item | Comments | |
|-------------------------|---|--|
| Self-signed Certificate | For IPP encryption within an organization's internal network (intranet). | |
| Create Certificate... | When Self-signed Certificate is selected, the following items are configured: | |
| | Common Name | The printer's IP Address appears here. |
| | Organization | Enter the name of your organization. |
| | Organization Unit | Optional. Allows you to enter a subdivision or department name. |
| | Locality | Enter the name of the city where the organization is located. |
| | State/Province | Enter the state or province where the organization is located. |
| | Country/Region | Enter the country or region where the organization is located. |
| | Key Exchange Method | Select RSA (the default) or Diffie-Hellman(DSS). |
| | Key size | Select 512, 1024 (the default), or 2048 bits. |
| | Term of Validity | Enter a starting and ending date (month/date/year) for which the certificate is valid. |

Explanation of SSL/TLS Tab Items (cont.)

| Item | Comments | |
|--------------------------|--|---|
| CA-signed Certificate... | Used for web encryption to provide security when printing over the internet. Requires an outside certification service which must be purchased separately. | |
| Create Certificate... | When CA-signed Certificate is selected, the following items are configured: | |
| | Common Name | The printer's IP Address appears here. |
| | Organization | Enter the name of your organization. |
| | Organization Unit | Optional. Allows you to enter a subdivision or department name. |
| | Locality | Enter the name of the city where the organization is located. |
| | State/ Province | Enter the state or province where the organization is located. |
| | Country/ Region | Enter the country or region where the organization is located. |
| | Key Exchange Method | Select RSA (the default) or Diffie-Hellman(DSS). |
| | Key size | Select 1024 (the default) or 2048 bits. |

IEEE802.1X Tab



NOTE
Not all utilities, features or protocols are supported by every product. See the front cover of this manual for a listing of the items supported by your product.

Explanation of IEEE802.1X Tab Items

| Item | Comments | |
|-------------------------|--|---|
| Use IEEE802.1X | Enable/disable. | |
| EAP Type | The following Extensible Authentication Protocols can be configured: | |
| | EAP-TLS | Selects Extensible Authentication Protocol - TLS. |
| | PEAP | Selects Protected Extensible Authentication Protocol - (includes Password). |
| | EAP User | Enter EAP User name. |
| Use SSL/TLS Certificate | Enable SSL/TLS certification. | |
| Authenticate server | Enable Server Authentication. | |

Explanation of IEEE802.1X Tab Items (cont.)

| Item | Comments | |
|-------------|--------------------|--|
| Certificate | Client certificate | File: (User can specify). Password: (User can specify). Options to Import, Delete, View. |
| | CA certificate | File: (User can specify). Password: (User can specify). Options to Import, Delete, View. |

IP Address Setup

If you only use TCP/IP and the printer has not yet been configured, occasionally it may not be displayed on AdminManager. You can configure the IP address of the printer by this function.


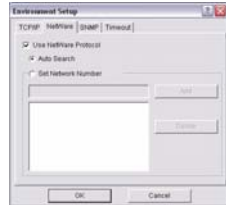

1. Select **IP Address Setup** from the **Setup** menu.
2. Set **Ethernet Address** and **IP Address** then select **OK**.

The screenshot shows a dialog box with two main input sections. The first section is labeled 'EthernetAddress' and contains six individual boxes with the values 00, 80, 87, 74, 57, and 23. The second section is labeled 'IP Address' and contains four individual boxes with the values 169, 254, 56, and 52. At the bottom of the dialog, there are two buttons: 'OK' and 'Cancel'.


3. The Ethernet Address (MAC address) appears in the Network Configuration report (see page 9).

Option Menu

Explanation of Option Menu Items

| Item | Explanation |
|----------------------|---|
| Use TCP/IP Protocol | If this item is selected, AdminManager uses TCP/IP protocol to search/configure network interfaces. |
| Use IPX/SPX Protocol | If this item is selected, AdminManager uses IPX/SPX protocol to search/configure network interfaces. |
| Environment Setup | <p>TCP/IP Tab</p> <p>Set broadcast addresses that are used to search printers using the TCP/IP protocol. If Use TCP/IP protocol is unchecked, the search will not be carried out using TCP/IP.</p>  |
| | <p>NetWare Tab</p> <p>Set network addresses that are used to search printers via NetWare protocol. If there any many NetWare file servers on your network, specify the network address to which the network interface belongs. If Use NetWare protocol is unchecked, the search will not be carried out using NetWare, but if Auto Search is selected, AdminManager will search all networks that AdminManager can detect.</p>  |
| | <p>SNMP Tab</p> <p>Obtain the printer name via SNMP - Select Enter Community name. Add and Delete</p>  |

Explanation of Option Menu Items (cont.)

| Item | Explanation |
|---------------------------|---|
| Environment Setup (cont.) | <p>TimeOut Tab</p> <p>Search Every: Set response waiting time from a network interface in seconds.</p> <p>Time Out: Set time out between AdminManager and the network interface in seconds.</p> <p>Retry: Set how many times the retry will be carried out between AdminManager and the network interface.</p>  |

Help menu

In the Help menu, **About** is available as well as revision information for **AdminManager**.

Network Configuration using a Web Browser

If the printer is connected to the network using TCP/IP, its settings and the printer menu settings can be configured using a Web browser. Refer to the relevant manuals for details of how to launch and use the browser.

Using Microsoft Internet Explorer

1. Select **Internet Options** in the **Tools** menu.
2. Click on the **General** tab and click **Settings** in **Temporary Internet files**.
3. Select **Every visit to the page** in **Check for newer versions of stored pages**.

Default user name and password

To apply configuration changes using Microsoft Internet Explorer (or another Web browser), you will be prompted for a username and password. The username is **root** and the default password is the last six characters of the Ethernet (MAC) address (any alpha characters must be in upper case).

The root password can be changed to allow you to configure the printer by using a Web browser/TELNET/AdminManager. To change the root password, select "Password Configuration" in the Maintenance tab and follow the on-screen instructions.

Adjusting printer settings

The network addresses used in this manual are shown as examples only. Network addresses used in your installation must be generated from your own network.

1. Configure the IP Address, Subnet Mask and Gateway for the network interface. Launch the Web browser, enter the IP Address of the network interface in **Address (Location/Position)** and press the **Enter** key. The Printer Status screen is displayed.
2. Select a tab and items to be changed in the left frame. You need to log in as "root" to be able to configure all items. Non-root users cannot configure all items.

Network Configuration using TELNET

NOTE

Not all utilities, features or protocols are supported by every product. See the front cover of this manual for a listing of the items supported by your product.

CAUTION!

Please ensure a valid IP address for your network environment is used. Use of an incorrect IP address can cause serious problems on your network.

Example TELNET configuration

TELNET requires the print server to have a valid IP address configured. If the network interface already has an IP address configured, skip steps 1 to 3 below.

NOTE

The method of configuring commands may differ between workstations. Refer to the workstation's manual.

1. Use the PING command to confirm the connection with the network interface.

Example

For IP address 172.168.20.127:

```
ping 172.168.20.127
```

If there is no reply, there is a problem with the configuration of the IP address (the IP address has been already set manually or by the DHCP/RARP server), or with the network. Reset the network interface settings to the default (press the

reset button next to the Ethernet port on the unit) and try to set a temporary IP address. If you still have the problem after resetting the network interface, consult the network manager.

2. Login to the network interface using TELNET.

Example

For IP address 172.168.20.127

TELNET 172.168.20.127

You should see a sequence similar to the following example:

Trying 172.168.20.127

Connected to 172.168.20.127

Escape character is '^['.

EthernetBoard Ok!LAN PRINTER".

login: root

'root' user needs password to login.

password:

User 'root' logged in.

No. MENU (level.1)

1:Status / Information

2:Printer Config

3:Network Config

4:Security Config

5:Maintenance

99:Exit setup

Please select (1-99)?

3. Enter the number of the item to be changed.

The details window for that item displays.

4. When the configuration is complete, select **Exit Setup** to save your change. To exit without saving your modification, select **Quit**.

5. Turn the printer off and on again.

NOTE

The network interface continues to use pre-transmission settings until the printer is turned off and back on again.

Network Configuration using SNMP

NOTE

Not all utilities, features or protocols are supported by every product. See the front cover of this manual for a listing of the items supported by your product.

The printer and network interface can be managed via a standard SNMP management station. The network interface supports SNMPv1, MIB-II, Oki Data Private MIB and SNMP V3. In order for the printer to be managed correctly from an SNMP management station, the Oki Data Private MIB needs to be added to that management station. Please refer to the SNMP manager documentation for information on how to do this.

NOTE

The Oki Data Private MIB file can be found in the MIB folder on the Network Software CD-ROM or the Oki Printing Solutions Website. Please refer to the readme file for further information.

The printer's trap address can be set in five places using TCP/IP and in one place with IPX.

Printer trap settings can be made with TELNET and a Web browser.

Network Configuration using the PrintSuperVision Utility

NOTE

Not all utilities, features or protocols are supported by every product. See the front cover of this manual for a listing of the items supported by your product.

PrintSuperVision is a web-based application for managing printing devices connected to a network. It consists of two parts:

- A web application based on Microsoft web server (Internet Information Server, IIS or Personal WEB Server, PWS), that provides the user interface.
- A monitoring program (PrintSuperVisor) that runs all the time, collecting data and saving it in a database for statistical reports and sending E-Mail alerts based on the saved configuration.

PrintSuperVision requires the .NET environment to be installed on the PC on which it runs. The supplied installer will install this if necessary.

PrintSuperVision's main functions are:

- Maintaining the list of printing devices and organizing them in logical groups.
- Initially discovering and configuring printers connected to the network.
- Locating printers visually on maps.
- Monitoring devices over time and saving data for statistical reports.
- Sending email alerts when events occur that affect the functionality of printers.
- Statistical reports about usage of printers.
- Tracking maintenance data related to printers.

- Identifying part numbers of consumable items for use with your printer.
- Integrating with Oki Data's on-line web support (for US and Canada).
- PrintSuperVision can even manage printers on another network provided a copy of PrintSuperVision is also running on that network.

System Requirements

The main PrintSuperVision (PSV) application can be installed in any of the following Windows systems.

Windows System Requirements for PSV

| Operating System | Service Pack | IIS ¹ | MDAC and .Net Framework |
|--|--------------|---|---|
| Windows 2003 Server 1. Web Edition 2. Standard Edition 3. Enterprise Edition 4. Datacenter Edition | | IIS 6.0 included in the OS. 1. IIS 6.0 installed by default 2, 3, 4. IIS 6.0 optionally installed (on the CD) | .Net Framework 1.1 installed as part of the OS. |
| Windows XP Professional | 1.0 | IIS installed as an option. Available in the Windows XP CD. Install IIS before installing .Net framework. | MDAC and .Net Framework are available for download from Microsoft. MDAC 2.7 and .Net Framework Version 1.0.3705 are included as part of PSV install. |

Windows System Requirements for PSV (cont.)

| Operating System | Service Pack | IIS ¹ | MDAC and .Net Framework |
|---|---------------|--|--|
| Windows 2000 Professional | 2.0 | Internet Service Manager included in the OS. Available in the Windows 2000 CD. Install IIS before installing .Net framework. | MDAC and .Net Framework are available for download from Microsoft. MDAC 2.7 and .Net Framework Version 1.0.3705 are included as part of PSV install. |
| Windows 2000 Server / Advanced Server / Datacenter Server | | | |
| Windows XP Home | 1.0 | Works only with PSV Embedded Web Server, available in the PSV Install Package. | |
| Windows Vista | Not supported | | |

1. An Embedded Web Server option is provided which does not require IIS.

Supported Browsers

The PrintSuperVision application can be accessed from most Windows, Macintosh, Unix, and Linux desktops.

PrintSuperVision works best when used with Internet Explorer.

When using the Netscape browser, do **not** select the option **Images off** as the hyperlinks may not work properly. Some versions of Netscape browser do not display the frames properly, and the **Back** button may not work correctly.

Supported Printers

PrintSuperVision provides general management information for printers connected to the network. For Oki printers, additional details, reports and added features are available.

While the printer properties are displayed in PrintSuperVision, only a few of the printer settings can be set. For setting any other printer settings, a hyperlink to the printer's web page is provided in PrintSuperVision.

Installing Print SuperVision

This section describes installing Print SuperVision from the supplied CD-ROM.

NOTE

Some Operating Systems require administrator privileges in order to make changes.

1. Insert the CD-ROM into the CD-ROM drive. The Setup Utility starts automatically. If it does not start, double-click **\setup.exe** on the CD-ROM.
2. Select **Internet Downloads**.
3. Select **PrintSuperVision**.
4. When installation ends, the **Setup complete** screen is displayed. Click **Finish**.
5. Now you should select: **Start > Programs > PrintSuperVision > PrintSuperVision** or double-click the **PrintSuperVision** icon on the desktop for the PrintSuperVision server.
6. For PrintSuperVision client, access **http://server IP address or host name/PrintSuperVision** from the Web browser. If you change the port number you should add **port number**. Example: **http://192.168.20.127/PrintSuperVision:8080**.
7. PrintSuperVision has an on-line help facility.

Uninstalling PrintSuperVision

To uninstall PrintSuperVision, either

- select: **Start > Programs > PrintSuperVision > Uninstall PrintSuperVision**,
- or from **Control Panel**, select **Add/Remove Programs**, select **PrintSuperVision** from the index window and click **Add/Remove**. When the uninstallation is completed, close **Add/Remove Programs**.

In some cases, an empty **Okidata/PrintSuperVision/** directory may be left behind. Delete the directory manually.

Network Configuration using the Oki LPR Utility

NOTE

Not all utilities, features or protocols are supported by every product. See the front cover of this manual for a listing of the items supported by your product.

The Oki LPR Utility is a utility that allows printing data to printers connected to the network via TCP/IP.

The utility is for those Oki printers which support TCP/IP. It redirects printing data to the lpr port of the specified IP address.

It is an alternative method of connecting printers instead of using the Microsoft TCP/IP port.

System Requirements

Operating Systems with TCP/IP support and Oki printers that support TCP/IP.

Installing the Oki LPR utility

NOTE

Some Operating Systems require administrator privileges in order to make changes.

1. Set up the printer driver by designating the output destination to Local Printer (LPT1:). For information on setting up your printer driver, see the printer user guide.
2. Insert the CD into the CD-ROM drive. The Setup Utility starts automatically. If it does not start, double-click setup.exe on the CD-
3. Select **Optional Utilities**.
4. Select **Install Direct Network Printing Utility (LPR)**.
5. Follow the on-screen instructions.

6. Click **Next** when the **Welcome** screen is displayed.
7. Verify **Destination Folder** and **Spool Folder** and click **Next**.
8. If you want automatic startup as Windows boots up, check **Register in Startup**. If you want to start up in the Icon state, check **Launch as minimized**. Click **Next**.
9. Verify the program folder name and click **Next**.
The installation starts.
10. When the installation ends, the **Setup complete** screen is displayed. Check **Yes, I want to launch Oki LPR Utility now** and click **Finish**. Check **Yes, I want to view the ReadMe File** if you want to read **Readme**.
The OkiLPR utility will start.
11. You may be asked whether it is okay to change write permissions for the spool directory. Click **Yes** to allow the utility to be installed correctly.
12. Select **Add Printer** on the **Remote Print** menu.
13. Click **Discover...** to search for the IP address of a suitable printer on your network.
14. Highlight the printer you will use and click **OK**.
15. If your printer is not discovered, click **Cancel**.
16. Enter an IP address at **IP Address** and click **OK**. A printer is added to the main window.

Refer to the On-line Help for information on how to use the utility.

Uninstalling the Oki LPR Utility

NOTE

If a file that has been added after installation exists in the folder to install the OkiLPR utility or the folder to spool, you cannot delete the folder. Delete any unwanted files before running Uninstall OkiLPR Utility.

1. Stop the OkiLPR Utility.
2. Select **Start > Programs > Okidata > OkiLPR Utility > Uninstall OkiLPR Utility**.
3. You may find this under **Start > All Programs** in Windows XP.
4. Click **Yes** when the **Confirm File Deletion** dialog is displayed.
Deletion of the OkiLPR utility starts.
5. When the deletion has finished, the **Uninstall Complete** screen is displayed. Click **OK**.

Network Printing using Microsoft Windows

Overview

This chapter provides guidelines on how to print over the network from various Microsoft Windows platforms. There are numerous ways of printing from Windows and the exact set-up will vary depending upon your environment. There are also numerous versions of Windows, which can be configured as either a client, server or both.

Although there are many variants of Windows, the principles of network printing are the same. Microsoft provides on-line help with all of their operating systems and this is a good reference point for the exact details of each configuration option within Windows.

NOTE

Not all utilities, features or protocols are supported by every product. See the front cover of this manual for a listing of the items supported by your product.

Installing a Network Printer

There are two ways to set up a Network Printer in Windows:

- Install automatically, using the **Oki Driver Installer**
- Install it yourself using the **Add Printer Wizard**

Using the Oki Driver Installer

The Oki Driver Installer program searches for compatible printers on the Network, then installs and configures the printer drivers with the correct port settings automatically.

Using the Oki Driver Installer program, you can install to the following networked printers:

- Directly connected (peer-to-peer) printers via TCP/IP

The Microsoft standard TCP/IP is installed and configured to use Port 9100 with the printer's IP address.

- Printers not directly connected, but shared via a PC (Client Server)

Why use the Oki Driver Installer?

- Automatically discovers printers on the Network (TCP/IP)
- Installs driver and correctly assigns the appropriate port and IP address
- Allows easy configuration and sharing of the printer with other Network users
- Automatically configures the printer driver with the appropriate hardware device options such as hard disc drive, duplex unit, etc. (via the Oki Network Extension software)

Using the Add Printer Wizard

Method summary:

The following table shows the different ways to connect to the printer (port types).

| | Windows 2000 | Windows XP | Windows Vista |
|-------------------------|---------------------|-------------------|----------------------|
| Windows Rally | NO | NO | YES |
| Windows standard TCP/IP | YES | YES | YES |
| Oki LPR | YES | YES | NO |
| IPP | YES | YES | YES |
| NetBEUI | YES | YES | NO |

About the different methods

Windows Rally

Windows Rally is an automated "Plug-n-Play" type utility that allows users to discover and configure network devices effortlessly.

Windows standard TCP/IP port

The standard TCP/IP port simplifies connecting to remote printers using the TCP/IP protocol. A computer that acts as a print server must run the TCP/IP protocol in order to print.

Can be configured to use either LPR or RAW (e.g. Port9100).

OkilPR

Used to connect your printer over TCP/IP using an LPR port.

OkilPR also includes useful tools enabling you to download PS and PRN files directly to your printer and automatically redirect jobs to other printers on the network.

IPP

The IPP (Internet Printing Protocol) defines a standard protocol for printing as well as managing print jobs, media, resolution etc.

NetBEUI

NetBEUI (NetBios Extended User Interface) is a protocol that was designed for use in small workgroups or LANs. Within Windows NetBEUI is used for file and printer sharing between computers. It provides a simple method of printing, but it does have limitations, and is not as robust as TCP/IP or IPX. Typically it is employed in small business or home networks.

Network Printer IP Address Configuration

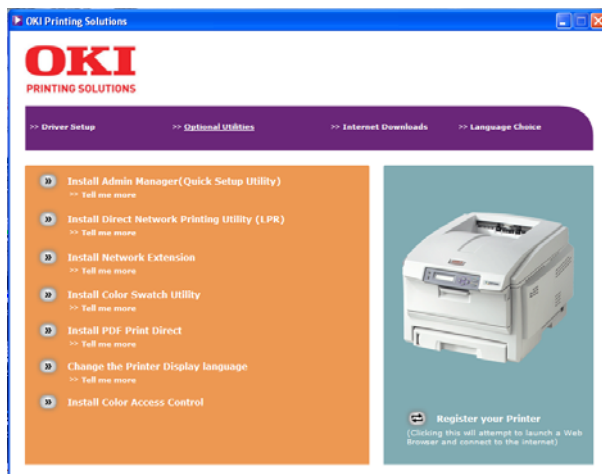
Use the Standard Set-up Utility on the CD supplied with your unit to configure the IP Address, Subnet Mask and Gateway.

NOTES

It will not be necessary for printers connected to a network using DHCP to use this setup method.

Some steps may not display depending on the network protocols installed.

1. Connect the printer to the network and turn it on.
2. Insert the CD into the CD-ROM drive. The Setup Utility starts automatically. If it does not start, double-click **\setup.exe** (in the root directory) on the CD.
3. Select the appropriate language and follow the on-screen instructions.
4. Accept the Software License Agreement.
5. Select the **Optional Utilities** tab.



6. Then select **Install Admin Manager**.

7. Select **Oki Device Quick Setup** and follow the on-screen instructions.



8. Select the appropriate network interface, using the Ethernet address to identify it, and click **Next**.

NOTE

The Ethernet address of the printer can be found on the Network Configuration printout (see “Printing the Network Configuration Report” on page 9).

If you are using TCP/IP protocol:

- a. When using lpr in UNIX and other TCP/IP environments, please select Yes. To use in a TCP/IP environment, an IP address should be assigned to the Ethernet interface.
- b. If Yes has been selected and TCP/IP is the only working protocol and the IP address has not already been assigned, you can either obtain an IP address automatically or assign an IP address.
- c. When **Obtain an IP address automatically** is selected, the device IP address will be automatically assigned by the DHCP server. In an environment without a DHCP server, please assign the IP address manually.
- d. If you are **manually** assigning an IP address, you need to enter:
 - An IP address
 - Subnet mask
 - Gateway address.
- e. Click **Next**.

Using Bonjour protocol

Bonjour is the preferred protocol for printing data from the Macintosh environment.

Using NetBEUI protocol

Using NetBEUI makes it easy to manage your Oki product and print within the network environment of Windows.

9. When the settings are correct, click **Execute**. The new settings are transmitted to the network interface but it still operates with pre-transmission settings.
10. Click **Finish** to validate the new settings.
11. Switch the printer off for 15 seconds and on again.

Now that both Windows and the printer have been configured to use TCP/IP, the next step is to configure Windows to print to the network printer.

NetBEUI Protocol

Network Printer Settings

There are two configurable items under NetBEUI within the printer. These can be configured using the standard set-up utility described in "Device setup" on page 18.

| Computer Name | Name assigned to the printer |
|---------------|------------------------------|
| Workgroup | PrintServer ¹ |
| Comment | User definable description |

1. Although the workgroup name can be changed, it is recommended that it remains as PrintServer.

Although there are some differences in configuration options between the various Windows platforms, the procedure for printing using NetBEUI is the same.

Please ensure the NetBEUI protocol has been installed in Windows. This can be confirmed by checking the network settings. If NetBEUI has not been installed please refer to the section below.

The relevant Windows installation CD may be required and you should follow the on-screen dialog box prompts.

Windows XP

Although you can install the NetBEUI protocol into Windows XP, it may not be supported. You should be able to use NetBEUI on LAN connections although you will not be able to use this on a Remote Access Service Connections.

1. In the **Start** menu, select **Settings** then **Control Panel**.
2. Double-click on **Network Connections**.
3. Right-click the adapter to which you wish to add NetBEUI and then click **Properties**.
4. On the **General** tab, select **Install**.
5. Select **Protocol** and then **Add**.
6. Select **Have Disk** and insert your Windows XP CD, open the **Valueadd\msft\net\netbeui** folder, select the **Netnbf.inf** file and then click **Open**.

Now the printer has been configured and NetBEUI has been installed, you can configure Windows to print over the network.

Windows Vista

NetBEUI is not supported by Windows Vista.

Printer driver configuration

In the following example, the printer has been configured as follows:

| | |
|----------------|----------------------|
| Computer Name: | OL07DB85 |
| Workgroup: | PrintServer |
| Comment: | Ethernet Board 8100e |

1. Set up the printer driver as the default local printer.
2. In the **Start** menu, select **Settings** then **Printers**.
3. Select the relevant printer driver, then **Properties**.
4. Click on the **Details** tab in the printer driver.
5. Select **Add Port**.
6. Select **Network** and click **Browse**.
7. Double-click **Entire Network, PrintServer** and **OL07DB85**.
8. Select **Prn1** and click **OK**.
9. Check that **Network** is selected and click **OK**.
10. Select **Apply** and **OK** to close **Properties**.

Printing can be carried out using your application software.

- The Master Browser function manages machine information from the same Workgroup, and replies to summary requests from other workgroups.
- The Master Browser function operates only if the Workgroup name is PrintServer.
- The Master Browser function can only manage this network interface. If the PrintServer name is put into another Workgroup, the network interface will not be able to find it on the network.
- A maximum of eight Networks can be managed by the Master Browser function.
- Printing cannot be carried out and an error message appears when jobs from other users (including other protocols) are being printed.

Network Printing using Apple Macintosh

NOTE

Not all utilities, features or protocols are supported by every product. See the front cover of this manual for a listing of the items supported by your product.

Overview

This section of the guide is for administrators and it should be read in conjunction with the relevant MacOS manual.

To get the best results from your printer, install the Postscript Printer Description (PPD) file supplied with your printer and use this to customize the Apple PostScript driver that is built-in to the OS X. Features provided by the PPD file include:

- Supported paper types
- Paper trays
- Printer resolution
- Printer color matching

NOTE

The PPD file must be installed using the Oki Driver Installer to ensure that all essential files are copied.

Setting up a Network Printer

1. If the printer does not already have an IP address, use the Printer Setup Utility to assign an IP address (see page 67).

To do this, you will need to know the printer's MAC address. This can be found on the Network Configuration report (see page 9).

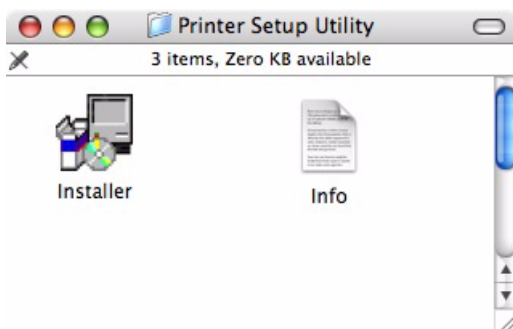
2. Install the printer driver software. This copies the printer driver files to the correct location on your Mac OS X system.
3. Make a connection to the printer by USB, TCP/IP, Rendezvous or AppleTalk. See "Connecting to Your Printer" on page 77.
4. If required, enable hardware device options such as duplex unit or printer hard disk. See "Configuring Printer Hardware Options" on page 82.

MacOS Printer Setup Utility

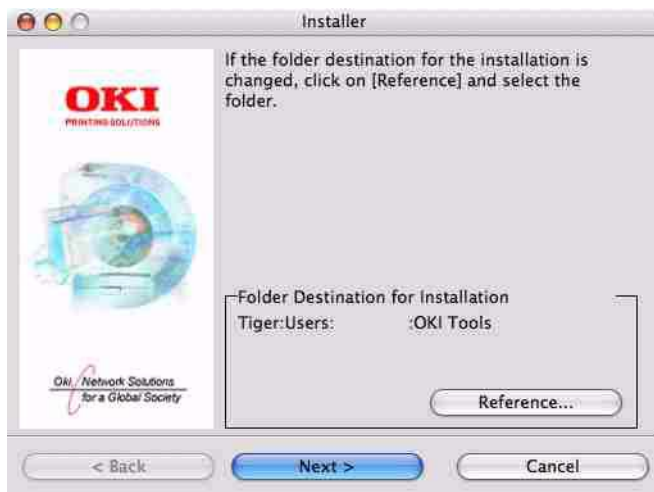
The Printer Setup Utility is a powerful MacOS-based utility for configuring all print server functions using a graphical user interface.

Installing the printer setup utility

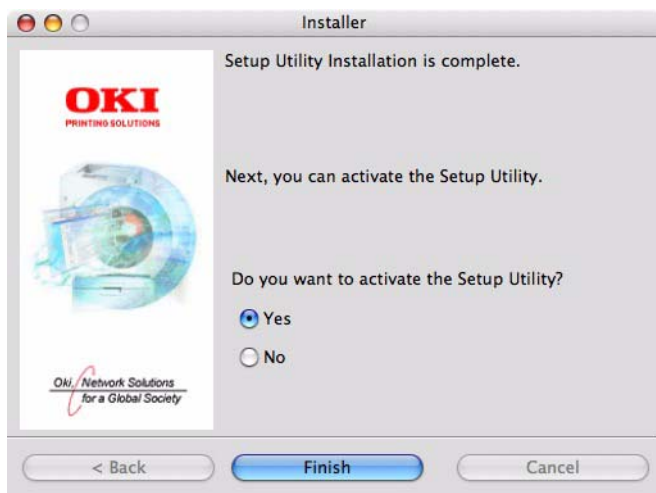
1. Insert the CD into the CD-ROM drive.
2. Open the Printer Setup Utility folder and double-click **Installer**.



3. Select the destination directory, then click **Next**.



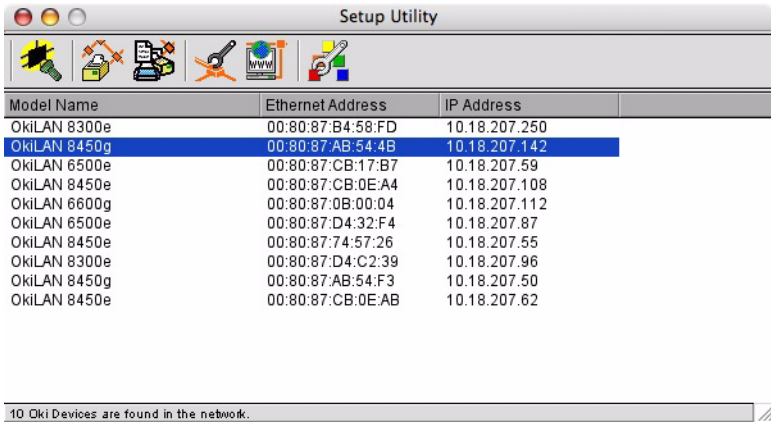
4. Ensure the **Yes** option is selected to activate the utility, then click **Finish**.



The Printer Setup Utility Interface

The Printer Setup Utility auto-discovers Oki compatible network interfaces.

1. Select the correct printer NIC to configure and choose **Setup menu > Oki Device Setup**.



2. At the prompt, enter the Admin password.

Password

Input Password :

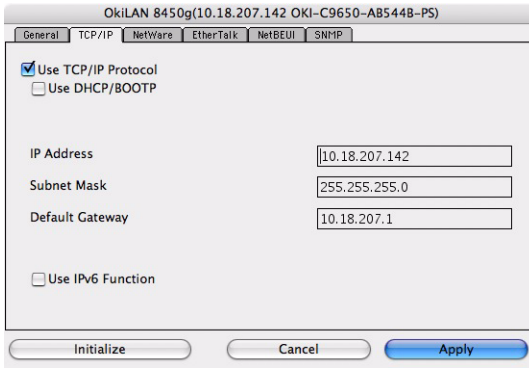
☐ Guest user (read only)

NOTE

The default admin password is the last six digits of the MAC Address, minus any punctuation marks. e.g., for a MAC (Ethernet) Address of 00:80:87:A4:55:79, the password would be A45579.

3. Select the TCP/IP tab and assign your printer's IP address.

4. Click **Apply**.



Menu Options

Discover Printers

Locates and lists all printers in your network which have an Oki compatible network interface installed.

Printer status monitor

Displays the current status of the printer.

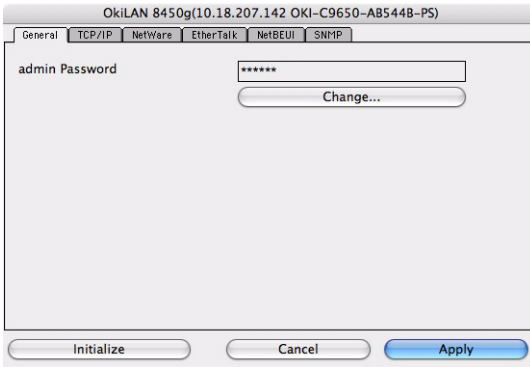
Printer NIC card summary

Displays the network interface summary details.

Change settings

Use this to configure the network interface settings (requires Admin password).

General Tab



The General tab allows you to change the admin password.

1. Click **Change**.
2. Enter the current value, then enter the new value and re-enter it under **Confirm**

NOTE

The default admin password is the last six digits of the MAC Address, minus any punctuation marks. e.g., for a MAC (Ethernet) Address of 00:80:87:A4:55:79, the password would be A45579.

3. Click **OK**.
4. Click **Apply**.

TCP/IP Tab

OkilAN 8450g(10.18.207.142 OKI-C9650-AB544B-PS)

General

TCP/IP

NetWare

EtherTalk

NetBEUI

SNMP

☒ Use TCP/IP Protocol

☐ Use DHCP/BOOTP

IP Address

10.18.207.142

Subnet Mask

255.255.255.0

Default Gateway

10.18.207.1

☐ Use IPv6 Function

Initialize

Cancel

Apply

| Item | Comments |
|---------------------|--|
| Use TCP/IP Protocol | Enable/disable TCP/IP protocol. |
| Use DHCP/BOOTP | Click to select this item if the IP address, subnet mask, default gateway and IP addresses for DNS primary server and secondary servers are retrieved from the DHCP or BOOTP server. |
| IP Address | Set the IP address of the selected network interface. |
| Subnet Mask | Set the subnet mask of the selected network interface. |
| Default Gateway | Set the default gateway of the selected network interface. |
| Use IPv6 Function | Use to enable/disable IPv6. |

Netware Tab

| Item | Comments | |
|----------------------|--|--|
| Use NetWare Protocol | Enable/disable NetWare protocol. | |
| Print Server Name | Set a Print Server name. | |
| Frame Type | Set the primary NetWare frame type. | |
| Operation Mode | Select the NetWare mode: PSEVER Mode (the default) RPRINTER Mode | |
| Bindery Setup | Configure Bindery mode items, including: | |
| | File Server to be connected. | Specify up to 8 file servers to connect. |
| | Password. | Set a password for the Print Server. |
| | Job Polling Time | Set the print job polling interval in seconds. |
| NDS Setup | Set the NDS Tree and Context where the Print Server was created. | |
| Printer Name | Set the NetWare printer object name. | |

EtherTalk Tab

Ok!LAN 8450g(10.18.207.142 OKI-C9650-AB544B-PS)

General

TCP/IP

NetWare

EtherTalk

NetBEUI

SMB

☒ Use EtherTalk Protocol

Printer Name

Zone Name

*

Initialize

Cancel

Apply

| Item | Comments |
|------------------------|---|
| Use EtherTalk Protocol | Enable/disable EtherTalk protocol. |
| Printer Name | Set the EtherTalk Printer object name. |
| Zone Name | Set the name of the zone to which the print server belongs. |

NetBEUI Tab

OkilAN 8450g(10.18.207.142 OKI-C9650-AB5448-PS)

GeneralTCP/IPNetWareEtherTalkNetBEUISNMP

☒ Use NetBEUI Protocol

Short Printer Name

Workgroup

PrintServer

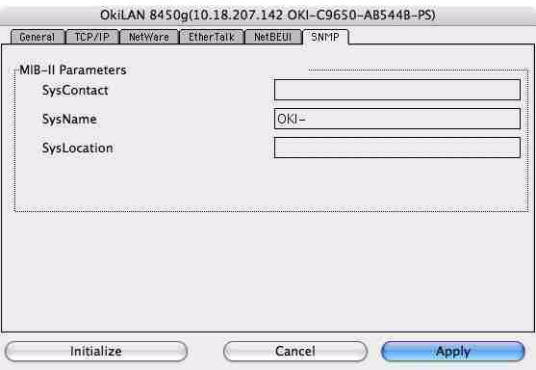
Comment

EthernetBoard OkilAN 8450g

InitializeCancelApply

| Item | Comments |
|----------------------|--|
| Use NetBEUI Protocol | Enable/disable NetBEUI protocol. |
| Short Printer Name | Set a name for the print server. |
| Workgroup | Set a name for the work group to which the print server belongs. |
| Comment | Set the comments for the print server. |

SNMP Tab



| Item | Comments |
|-------------|--|
| SysContact | Set the printer manager name. |
| SysName | Set the printer model name. |
| SysLocation | Set the location where the printer is installed. |

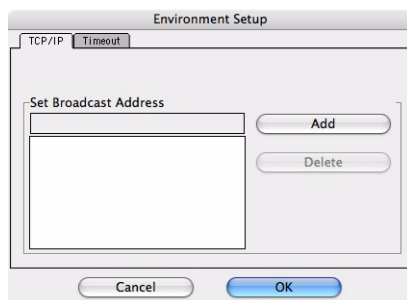
Open web browser

Displays the printer web page.

Change utility preferences

Use this to configure the utility preferences for broadcast addresses for TCP/IP protocol and Time Out.

Utility Preferences TCP/IP Tab



| Item | Comments |
|-----------------------|---|
| Set Broadcast Address | Set broadcast addresses that are used to search Oki network interfaces using the TCP/IP protocol. |
| Add | Click Add to add the address to the list in the box. |
| Delete | Select an address in the box, then click Delete to remove it. |

Utility Preferences Timeout Tab

Environment Setup

TCP/IP Timeout

Set Timeout

Printer search setting

Polling Interval (20-180 seconds)

Data Send/Receive

Time Outs (1-60 seconds)

Retrys (1-5)

Cancel OK

| Item | Comments |
|---------------------------------------|--|
| Set Timeout: Printer Search | [Search Every (20-180sec)] Set the response waiting time from the network interface in seconds. Default is 30 seconds. |
| Set Timeout: Data Send/ Receive | [Time Outs (1-60sec)] Set time out between AdminManager and the network interface in seconds. Default is 5 <i>seconds</i> . [Retry (1-5)] Sets how many times AdminManager will retry to transmit/receive data to/from the network interface. Default is 3 retries. |

Connecting to Your Printer

Tiger (10.4)

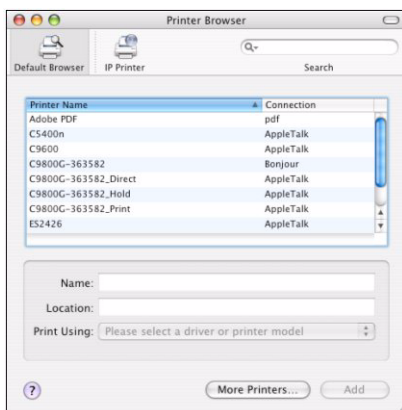
Bonjour, AppleTalk or USB

1. Launch Printer Setup Utility

This is located in the **Applications > Utilities** folder.

2. Click Add....

3. Select your printer model from the Default Browser.



4. Click Add.

Depending on the connection type, you may be prompted to configure any additional printer hardware options. If your printer has options such as a hard disk or second tray, switch on the relevant options.

5. Quit Printer Setup Utility.

TCP/IP Connection

1. Launch Printer Setup Utility

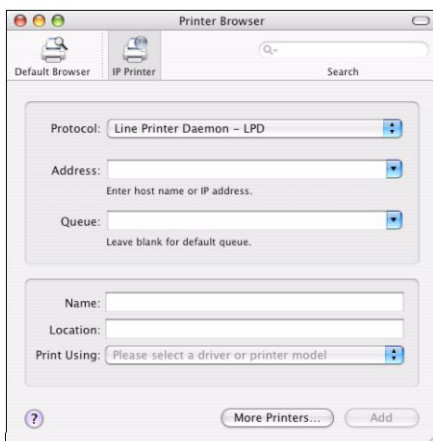
This is located in the **Applications > Utilities folder**.

2. Click **Add....**

3. Click the **IP Printer** button.

4. From the Protocol menu, choose **Line Printer Daemon – LPD**.

5. Enter the printer's IP address in **Address**.



6. Check the correct PPD file for your printer is selected in the Print Using menu.

7. Click **Add....**

You will be prompted to configure any additional printer hardware options. If your printer has options such as a hard disk or second tray, switch on the relevant options.

8. Click **Continue**.

9. Quit **Printer Setup Utility**.

Panther (10.3) and Jaguar (10.2)

Rendezvous

NOTE

This utility is called **Print Center** on Mac OS X 10.2.x.

If your printer is already listed, your Mac may already have discovered the printer before you installed the Oki software. In this case, the printer may be using the incorrect PPD file or may not have the correct hardware options configured. You should delete the printer, quit **Printer Setup Utility**, and re-launch the utility before continuing.

If you have not already done so, run the Oki software installer before following the steps below.

1. Start the **Printer Setup Utility**.
This is located in the Applications > Utilities folder.
2. Click **Add....**
3. From the pop-up menu, choose **Rendezvous**.
4. Select the printer you wish to connect to.
5. Click **Add**.
6. Click the **Printer Setup Utility** menu, and choose **Quit Printer Setup Utility**.

After adding the printer, you should configure printer hardware options. Refer to "Configuring Printer Hardware Options" on page 82.

IP Connection

If you have not already done so, run the Oki software installer before following the steps below.

1. Start the Printer Setup Utility.

This is located in the **Applications > Utilities** folder.

NOTES

This utility is called Print Center on Mac OS X 10.2.x.

If your printer is already listed, your Mac may already have discovered the printer before you installed the Oki software. In this case, the printer may be using the incorrect PPD file or may not have the correct hardware options configured. You should delete the printer, quit Printer Setup Utility, and re-launch the utility before continuing.

2. Click **Add....**
3. Click the pop-up menu and choose **IP Printing.**
4. Click the **Printer Type** menu and choose **LPD/LPR.**
5. Enter the printer's IP address.

To find the printer's IP address, you can print a configuration page from the printer's operator panel (see page 9).

6. Enter the queue name. If you do not know the queue name, leave it as **Use Default Queue on Server.**
7. Click the pop-up menu and choose your printer model.
8. Click **Add.**
9. Click the **Printer Setup Utility** menu, and choose **Quit Printer Setup Utility.**

After adding the printer, you should configure printer hardware options. Refer to page 82.

AppleTalk connection

If you have not already done so, run the Oki software installer before following the steps below.

1. Start the **Printer Setup Utility.**

This is located in the **Applications > Utilities** folder.

NOTE

This utility is called **Print Center on Mac OS X 10.2.x.**

2. Click **Add....**

3. From the pop-up menu, choose **AppleTalk.**

4. Select the printer you wish to connect to.

5. Click **Add.**

6. Click the **Printer Setup Utility menu, and choose **Quit Printer Setup Utility**.**

USB connection

If you have not already done so, run the Oki software installer before following the steps below.

1. Start the Printer Setup Utility.

This is located in the **Applications > Utilities** folder.

NOTE

This utility is called **Print Center on Mac OS X 10.2.x.**

If your printer is already listed, your Mac may already have discovered the printer before you installed the Oki software. In this case, the printer may be using the incorrect PPD file or may not have the correct hardware options configured. You should delete the printer, quit Printer Setup Utility, and re-launch the utility before continuing.

1. Click **Add Printer....**

2. From the pop-up menu, choose **USB.**

3. Choose a printer to connect to.

4. Click **Add.**

5. Click the **Printer Setup Utility** menu, and choose **Quit Printer Setup Utility**.

Configuring Printer Hardware Options ____

NOTE

Applies to IP and Rendezvous network connections only.

If you have added additional hardware, for example additional paper trays, to your printer these must be enabled in the printer driver.

1. Start the Printer Setup Utility.

This is located in the **Applications > Utilities** folder.

NOTE

This utility is called Print Center on Mac OS X 10.2.x.

2. Ensure that your printer model is selected.
3. Click the **Printers** menu, and choose **Show Info**.
4. From the popup menu, select **Installable Options**.
5. Select any options appropriate to your hardware, and click **Apply Changes**.

NOTE

Not all utilities, features or protocols are supported by every product. See the front cover of this manual for a listing of the items supported by your product.

Network Printing using UNIX

NOTE

This section does not apply to GDI printers. Not all utilities, features or protocols are supported by every product. See the front cover of this manual for a listing of the items supported by your product.

Overview

Printers support many protocols such as LPD, FTP, TELNET, SNMP and IPP, and work within the UNIX environment.

To use the printer within the UNIX environment, the following steps are required:

Configuration

Network Interface Setting

The first step in installing the printer under UNIX is to set up the IP address, Subnet Mask and Gateway. This section explains one way to set them up from a UNIX workstation.

- The network addresses used in this manual are shown as examples only. Network addresses used in your installation must be generated for your own network.
- Log in as root to change the configuration of the printer.
- If an incorrect IP address, Subnet Mask or Gateway is entered, the network may go down or other damage may occur. Check the address with your network manager.

The following explanation uses Sun Solaris 2.8 (Solaris 8) as an example. The actual commands may differ between

versions of UNIX, so refer to the workstation manuals for more information.

NOTE

If you do not have superuser rights, the network manager should conduct the configuration.

1. Log in as root to the workstation.
2. If the printer does not have an IP address already assigned, use the *arp* command to set a temporary IP address.

Example: for IP address 192.68.20.127 and network interface address 00:80:87:01:00:D2

```
# arp -s 192.168.20.127 00:80:87:01:00:D2 temp
```

The Ethernet address (MAC address) 00:80:87:01:00:D2 in the above example can be determined from the Network Configuration report (see page 9).

3. Use the *ping* command to confirm the connection with the network interface.

Example: for IP address 192.168.20.127

```
# ping 192.168.20.127
```

If there is no reply, there is a problem with the configuration of the IP address (the IP address has already been set manually or dynamically), or with the network. Reset the network interface settings to default and try to set a temporary IP address.

If you still have the problem after resetting the network interface, consult the network manager.

4. Login to the network interface using TELNET.

Example: Logging in to IP address 192.168.20.127

```
#telnet 192.168.20.127
Trying 192.168.20.127
Connected to 192.168.20.127
Escape character is '^'.
EthernetBoard 8100e TELNET server
login: root
'root' user needs password to login.
password: <CR>
User 'root' logged in.
No. Message Value (level .1)
1 : Setup TCP/ IP
2 : Setup SNMP
3 : Setup NetWare
4 : Setup EtherTalk
5 : Setup NetBEUI
6 : Setup printer trap
7 : Setup SMTP (Email)
9 : Maintenance
10 : Setup printer port
11 : Display status
12 : IP Filtering Setup
97 : Network Reset
98 : Set default (Network)
99 : Exit setup
Please select (1- 99)?
```

5. Type 1 and press the **Enter** key. Perform the following settings:

Please select (1- 99)? 1

No. Message Value

1 : TCP/ IP protocol : ENABLE

2 : IP address : 192.168.20.127

3 : Subnet Mask : 255.255.255.0

4 : Gateway address : 192.168.20.1

5 : RARP protocol : DISABLE

6 : DHCP/ BOOTP protocol: DISABLE

7 : Auto IP Address : DISABLE

8 : DNS Server (Pri.) : 0.0.0.0

9 : DNS Server (Sec.) : 0.0.0.0

10 : root password : "*****"

11 : Auto Discovery Setup

99 : Back to prior menu

Please select (1- 99)?

6. Logout from the network interface. Turn the printer off for about 15 seconds and on again to validate the settings.

LPD Printing

Line Printer Daemon (LPD) is the most common protocol for printing with TCP/IP to a network printer. Refer to the workstation's manual for details of `lpr` and `lp` commands. The following explanation in this section uses the printing of print file **test.prn** with printer name *Myprinter_lp* as an example.

Logical printers

The printer's network interface includes three logical printers.

- **lp** must be used for printing a file created using the printer driver.
- **sjis** must be used for printing a text file of Shift JIS Kanji code.
- **euc** must be used for the printing a text file of the EUC Kanji code.

| Logical printer | Printer function |
|-----------------|--------------------------------------|
| lp | For direct output |
| sjis | For Shift JIS Kanji converted output |
| euc | For EUC Kanji converted output |

7. **sjis** and **euc** function only as PostScript printers.

BSD-based UNIX

Print using the **lpr** command.

```
# lpr Pmyprn_lp test.prn
```

If the **lprm** command is used, the print job is cancelled.

Example: To delete a print job (Job ID 123) on the myprn_lp

```
# lprm Pmyprn_lp 123
```

Verify the printer status using the **lpq** command.

- The result of **lpq** may not be displayed correctly depending on UNIX operating system specification.
- While the short format of **lpq** is a UNIX compatible format, the long format is unique to this network interface.

Example of the short format: # lpq Pmyprn_lp

Example of the long format: # lpq Pmyprn_lp_lp

System V-based UNIX

Print using the *lp* command.

```
# lp -d myprn_lp_lp test.prn
```

Delete a print job using *cancel* command.

Example: To delete a print job (Job ID 456) in the myprn_lp

```
# cancel myprn_lp -456
```

Verify the printer status using the *lpstat* command.

```
# lpstat myprn_lp
```

The result of *lpstat* may not be displayed correctly depending on UNIX operating system specification (e.g. Solaris 2.x).

FTP printing

FTP (File Transfer Protocol) is used for transferring a file with TCP/IP. If the print data is sent to a logical printer via FTP, it is printed.

Refer to the workstation's manual for details of the *ftp* command. The following explanation uses print file *test.prn* with printer name **myprn_lp** as an example.

Logical directories

The printer's network interface includes three logical directories.

- **lp** must be used for printing a file created using the printer driver.
- **sjis** must be used for printing a text file of Shift JIS Kanji code.
- **euc** must be used for the printing a text file of the EUC Kanji code

| Logical directory | Printer function |
|-------------------|--------------------------------------|
| lp | For direct output |
| sjis | For Shift JIS Kanji converted output |
| euc | For EUC Kanji converted output |

- **jis** and **euc** function only as PostScript printers.
- You can not send data to the root directory.

1. Log in to the network interface.

When printing with ftp, use any values for name and password. However, if the user name is root, the password set under TELNET or the utility is required. See the appropriate section for details.

*Example: Logging in with host name **myprn** (or IP address 192.168.20.127).*

```
# ftp myprn (or ftp 192.168.20.127)
Connected to myprn
220 EthernetBoard 8100e Ver 01.50 FTP Server
Name (myprn:<none>) : root
331 Password required.
Password:<CR>
230 User Logged in
ftp>
```

The network interface logical directory structure is hierarchical. Move to the logical directory; it is not possible to output print data to the root directory.

2. Move to the preferable logical directory using the `cd` command.

Example: moving to the lp directory and confirming the current directory.

```
ftp> cd /lp
250 Command OK.
ftp> pwd
257 "/lp" is current directory
ftp>
```

3. Configure the transfer mode.

There are two types of transfer mode: BINARY mode, in which the file content is output as it is and ASCII mode, which converts the LF code to the CR+LF code. If a binary file converted by the printer driver is transferred, the transfer mode has to be BINARY mode.

Example: Changing transfer mode to binary mode and verifying the current mode:

```
ftp> type binary
200 Type set to I.
ftp> type
Using binary mode to transfer files.
ftp>
```

4. Transfer the print data to the network interface using the `put` command. Two methods of file transfer using the `put` command are available.

Example: Transferring print data test.prn

```
ftp> put test.prn
```

Example: Transferring print data specified by absolute path/users/test/test.prn

```
ftp> put /users/test/test.prn /lp
```

5. Logout from the network interface using the quit command.

```
ftp> quit
```

Three states can be verified using the quote command stat: the IP address, login user name and transfer mode. In addition, printer status can be verified by specifying the directory after the stat (lp, sjis, euc).

Example: Displaying the network interface status

```
ftp> quote stat
211-FTP server status:
Connected to: 192.168.20.10.000.00
User logged in: root
Transfer type: BINARY
Data connection: Closed.
211 End of status.
ftp>
```

Example: Displaying the network interface status (directory name: lp)

```
ftp> quote stat /lp
211-FTP directory status:
Ready
211 End of status
ftp>
```

Troubleshooting

The network addresses used in this manual are shown for example only. Network addresses used in your installation must be generated from your own network.

Self-diagnostic Test

Printer does not print.

Ensure the printer emulation is set to PS or Automatic.

NG is printed in the self-diagnostic test or Flash ROM Check Registers NG.

Turn the printer off for 15 seconds and then on again.

Press the reset button on the rear panel, next to the network interface port, to re-initialize the printer.

TCP/IP

Computer cannot find the network interface.

- Turn the printer off for 15 seconds and then on again.
- Confirm the network interface is enabled on the printer.
- Check there is a response to the PING command.
- Check that the network cable is correctly connected and that the green LED close to the printer's network interface is lit. If not, change the cable and try again.
- Open Admin Manager (Start > Programs > Oki Setup Utility > Admin Manager, or run it from the CD supplied with your unit) and run the Self-diagnostic test (Setup > Test Print).
- Check that the IP Address, Subnet Mask and Gateway are correct.
- Check that the TCP/IP protocol is set to Enable.
- Reset the network interface to the factory default settings.
- If DHCP, BOOTP and RARP are not used, ensure they have been set to Disable.

Cannot print with *lpr* and *ftp*.

- Turn the printer off for 15 seconds and then on again.
- Check there is a response to the *ping* command.
- Check the network cable is correctly connected.
- Change the cable and try again.
- Check the host name and IP address are configured in the workstation.
- Check the printer port name is configured in the workstation.
- There are three port names: *lp*, *euc* and *sjis*. Use *lp* by default as *euc* and *sjis* are specific to PostScript printers.

Incorrect user name on the banner page.

- If printing with *lpr*, the user name printed is unknown and the filename printed is the Spool file name.
- If printing with FTP, the user name printed is the user name entered during FTP login and the file name printed is the transmitted file name. If the print directory name is indicated in the *put* command, the file name is not printed. The printer name printed is the logical directory name.

NetBEUI

The network interface is not identified.

- Turn the printer off for 15 seconds and then on again.
- Check the network cable is correctly connected.
- Change the cable and try again.
- Check that Microsoft Network Client and NetBEUI have been added to the network section of the Windows Control Panel.
- Check that the NetBEUI protocol is set to **Enable**.
- Check that the factory setting of the workgroup name is **PrintServer** and the computer name is ML+ the last six characters of the MAC address.
- Check if the computer name of the NIC is different from the computer name on the network.

Error writing to Prn1.

- Check if the printer is online.
- If there is an error message indicating the paper has run out, add more paper and cancel the error.
- Check whether another user is printing. Print after the other user has finished.

Mac

Blank pages or garbled text printed.

Symptoms:

When printing via a USB or TCP/IP connection, you receive blank pages or pages printed with a line of garbled text.

Cause:

This issue is normally caused by the data being sent to the printer in binary format. The printer may not be able to understand data in this format, and therefore may print blank pages or garbled text.

Solution:

In your application's print options, there may be an option to send data as ASCII. Choose this option, and print your document.

For example, in Adobe Photoshop 7 or Adobe Photoshop CS:

1. Click the File menu and select **Print with Preview**.
2. Click the box **Show More Options**.
3. From the pop-up menu, choose **Output**.
4. From the pop-up menu **Encoding**, choose **ASCII**.

Banner print is rotated by 90 degrees and is printed at the bottom of the paper.

Mac OS X 10.2.3 or greater

Possible causes and solutions:

- Not enough RAM in the printer to process the print job.
 - Try printing at a lower resolution.
- Incorrect custom paper size being specified.
 - Ensure that the Custom Paper Size in both the printer driver and your application are exactly the same.

NOTE

Ensure that the custom paper size is correct in the printer driver (e.g. 320 x 900mm). If the custom paper size is wrong (e.g. 328 x 900mm), the OS X PostScript driver will replace this with the default paper size - normally letter.

Mac OS 10.2.3 - 10.2.8 only

- The print job may have been rotated by your application.

An anomaly in the core Mac OS X 10.2.x causes custom paper sizes to be incorrectly rotated by 90 degrees, the Oki PostScript Printer Description (PPD) file implements a counter-rotation to solve this problem. However, some applications such as Quark Xpress or Macromedia Freehand may create their own PostScript code. For these applications, the custom paper size rotation issue does not apply.

In such cases, if the Oki PPD file is selected in Quark or Freehand's print dialog, the print job will be incorrectly rotated by 90 degrees.

The Oki printer driver contains a Page Rotate option – this may be used to fix the problem. Alternatively, you may be able to rotate the page in your application program.

No printing or print queue stopped.

Symptoms:

Upon sending a job to the printer, the job disappears completely and is not printed, or the job remains stalled in the Printer Setup Utility (Print Center).

Cause:

The Oki printer PostScript Printer Description (PPD) file has a dependency on a filter file. This filter file must be installed the following location:

`/usr/libexec/cups/filter/OkfilterA`

If this file is deleted, or is not present on your computer, jobs will not be sent to the printer at all. This can happen if you deleted this filter file, or if you copied a PPD file from another Mac and did not use the Oki Software installer.

Solution:

Run the Oki printer software installer contained on the CDs that were supplied with your printer. This will install the CUPS filter file and allow normal printing.