

**OKI**

PT390

# Utility User's Guide

## Table of Contents

<b>1</b>	<b>Introduction.....</b>	<b>2</b>
1.1	Overview .....	2
1.2	System Requirements.....	3
1.3	How to Use this Manual .....	4
1.4	Trademarks .....	4
<b>2</b>	<b>Installing and Uninstalling the Utility .....</b>	<b>5</b>
<b>3</b>	<b>How to Use the Utility .....</b>	<b>6</b>
3.1	Starting and Exiting the Utility .....	6
3.2	Setting the Printer Name and Port.....	8
3.2.1	<i>Windows Printer Driver Port .....</i>	<i>10</i>
3.2.2	<i>USB Port.....</i>	<i>11</i>
3.2.3	<i>COM Port.....</i>	<i>12</i>
3.2.4	<i>LPT Port.....</i>	<i>13</i>
3.2.5	<i>LAN Port .....</i>	<i>14</i>
3.3	Setting up the Printer .....	16
3.3.1	<i>Changing the Printer Setup .....</i>	<i>17</i>
3.3.2	<i>Getting and Viewing Printer Setup Information .....</i>	<i>18</i>
3.3.3	<i>Printing Printer Setup Information .....</i>	<i>19</i>
3.3.4	<i>Restoring the Default Setup .....</i>	<i>20</i>
3.3.5	<i>Saving and Loading Setup to or from a File .....</i>	<i>21</i>
3.4	Setting Logos .....	23
3.4.1	<i>Registering a Logo on the Printer.....</i>	<i>24</i>
3.4.2	<i>Editing the Logo Files List .....</i>	<i>26</i>
3.4.3	<i>Saving and Loading the Logo Files List to or from a File .....</i>	<i>27</i>
3.4.4	<i>Deleting Logos from the Printer.....</i>	<i>29</i>
3.4.5	<i>Printing and Checking Logos Registered on the Printer .....</i>	<i>30</i>
3.4.6	<i>Retrieving Logo Information from the Printer .....</i>	<i>32</i>
3.4.7	<i>Checking Remaining Logo Memory Space .....</i>	<i>33</i>
3.4.8	<i>Printing a Logo Using the Windows Driver.....</i>	<i>34</i>
3.5	Displaying the Version and Help.....	35
<b>4</b>	<b>Setup Items .....</b>	<b>36</b>
4.1	Memory Switch Settings .....	36
4.2	Customize value Settings .....	37
4.3	Other Settings .....	39
<b>5</b>	<b>Precautions for Use.....</b>	<b>40</b>
<b>6</b>	<b>Revision History .....</b>	<b>41</b>

---

# 1 Introduction

---

## 1.1 Overview

This document describes how to use the utility software (Thermal Printer Utility) used with the PT390 printer.

The Thermal Printer Utility is a Windows program that enables you to check or change the printer setup information and register the logos easily from a PC.

## 1.2 System Requirements

The Thermal Printer Utility can be used with the following system configurations.

### ➤ **Printer Setup**

- Error Recovery : Auto

**<Guide>** The factory default value is "Auto."

Usually, you do not have to modify the setting. However, the OPOS driver uses "Command" as the [Error Recovery] setting and therefore you need to change the default value in this case.

For information on how to set the value, please see the printer's operating manual.

### ➤ **Host Hardware**

A personal computer with the following interfaces running one of the listed operating systems (OS).

- Serial interface
- Parallel interface compatible with Centronics
- USB interface
- LAN interface

### ➤ **Operating System (OS)**

- Microsoft® Windows® 2000 (\*1)
- Microsoft® Windows® XP Professional (\*2)
- Microsoft® Windows® XP Home Edition (\*2)
- Microsoft® Windows Vista® Enterprise (\*3)
- Microsoft® Windows Vista® Business (\*3)
- Microsoft® Windows Vista® Ultimate (\*3)
- Microsoft® Windows Vista® Home Premium (\*3)
- Microsoft® Windows Vista® Home Basic (\*3)
- Microsoft® Windows® 7 Ultimate (\*4)
- Microsoft® Windows® 7 Enterprise (\*4)
- Microsoft® Windows® 7 Professional (\*4)
- Microsoft® Windows® 7 Home Premium (\*4)
- Microsoft® Windows® 7 Starter (\*4)
- Microsoft® Windows Server® 2003, Enterprise Edition (\*5)
- Microsoft® Windows Server® 2003, Standard Edition (\*5)
- Microsoft® Windows Server® 2008, Enterprise Edition (\*6)
- Microsoft® Windows Server® 2008, Standard Edition (\*6)
- Microsoft® Windows Server® 2008 R2, Enterprise Edition (\*7)
- Microsoft® Windows Server® 2008 R2, Standard Edition (\*7)
- Microsoft® Windows® Embedded for Point of Service (\*8)
- Microsoft® Windows® Embedded POSReady 2009 (\*9)

**<Guide>** 64-bit OS is also supported.

### ➤ **Operation Requirements**

The utility requires administrative privileges to run.

Log on with an Administrators account to use the utility.

## 1.3 How to Use this Manual

The explanations in this manual use the PT390 printer as an example. The operating systems listed in "1.3 Operating Environment" are abbreviated as follows:

- \*1 : Windows 2000
- \*2 : Windows XP
- \*3 : Windows Vista
- \*4 : Windows 7
- \*5 : Windows Server 2003
- \*6 : Windows Server 2008
- \*7 : Windows Server 2008 R2
- \*8 : WEPOS
- \*9 : WEPOS 2009

Some of the procedures (explanations) can vary depending on the OS. Therefore, please check the following table and refer to the explanation for the OS you are using:

### <All Programs>

OS	Procedure
Windows Vista Windows 7	Click the  Windows logo button at the bottom-left of the desktop screen and then select [All Programs].
Windows XP Windows Server 2003 Windows Server 2008 Windows Server 2008 R2 WEPOS WEPOS 2009	Click the [Start] button at the bottom-left of the desktop screen and then select [All Programs].
Windows 2000	Click the [Start] button at the bottom-left of the desktop screen and then select [Programs].

## 1.4 Trademarks

All company names and product names contained in this manual are registered trademarks or trademarks of their respective owners.

---

## 2 Installing and Uninstalling the Utility

---

For information on how to install or uninstall the utility, please see the following topics:

"3. Installation" in the "Installation Guide"

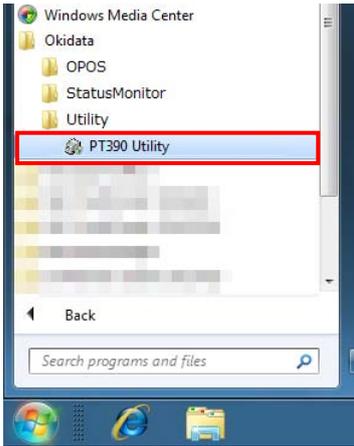
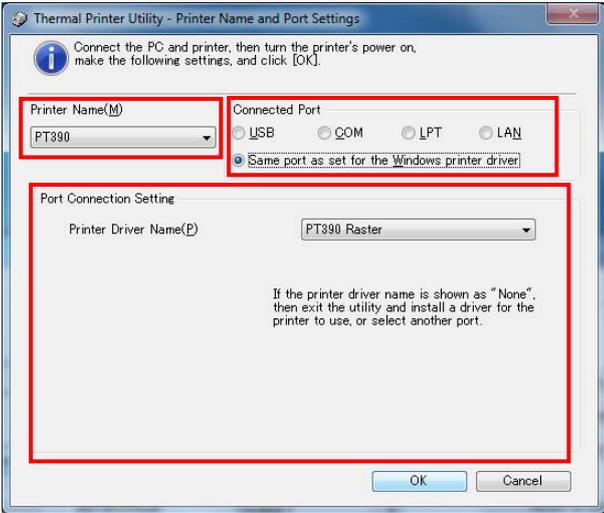
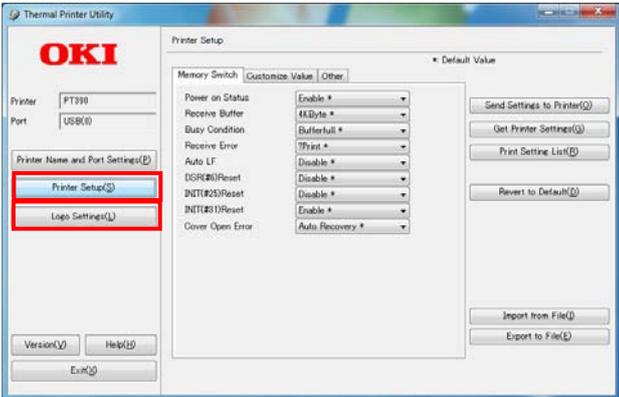
"5. Uninstallation" in the "Installation Guide"

## 3 How to Use the Utility

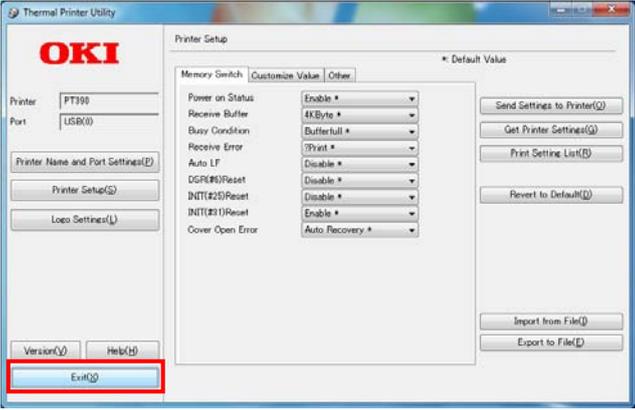
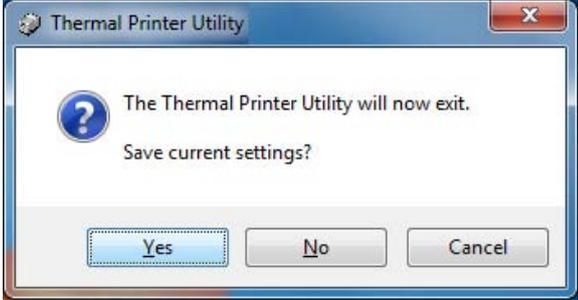
### 3.1 Starting and Exiting the Utility

Once the installation is complete, start the utility. The following section describes how to start and shut down the utility.

#### <Instruction - Start the utility>

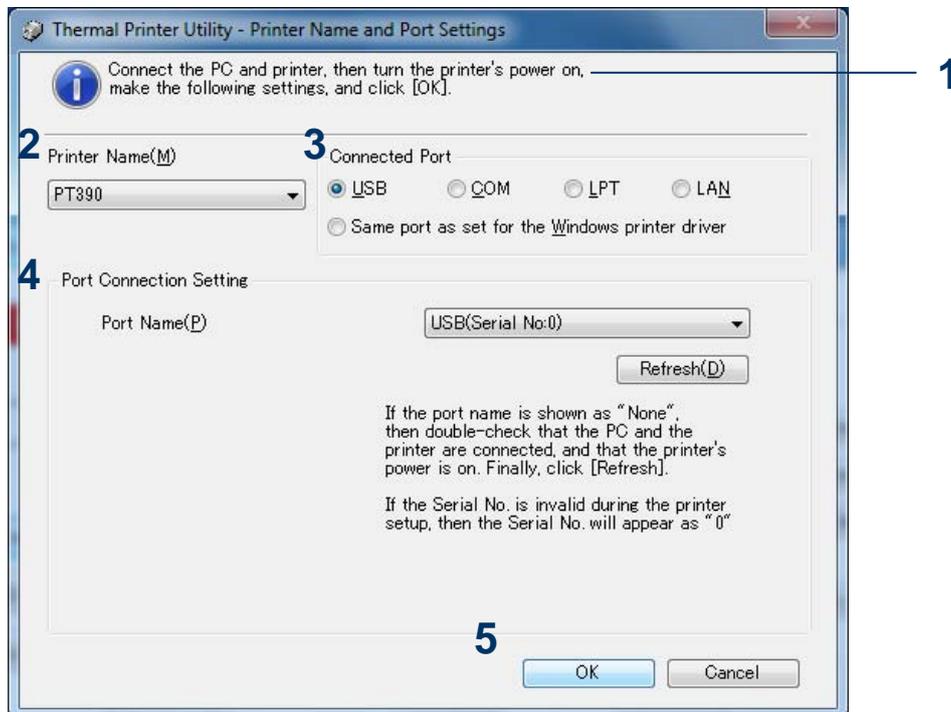
1		<p>From the Windows Start menu, select All Programs (*)          [Okidata]          →[Utility]          →[PT390 Utility]</p> <p>* See the [All Programs] procedure in "1.3 How to Use this Manual" for instructions on how to display the screen for each OS.</p>
2		<p>Follow the instructions on the [Printer Name and Port Settings] screen to select the printer and connection port that you use, and then click [OK].</p> <p>* For information on how to use [Printer Name and Port Settings] screen, see "3.2 Setting the Printer Name and Port."</p>
3		<p>The main screen of this utility is displayed.</p> <p>* To view or change the printer settings, use the [Printer Setup] screen. To register or delete the logo, use the [Logo Settings] screen. See "3.3 Setting Up the Printer" and "3.4 Setting Logos" respectively for instructions.</p>

<Instruction - Exit the utility>

<p>1</p>	 <p>The screenshot shows the 'Thermal Printer Utility' window. The 'Printer Setup' tab is active, displaying various settings like 'Power on Status', 'Receive Buffer', and 'Auto LF'. The 'Exit' button at the bottom left is highlighted with a red rectangle.</p>	<p>Click [Exit] on the main screen.</p>
<p>2</p>	 <p>The screenshot shows a dialog box titled 'Thermal Printer Utility' with a question mark icon. The text inside reads: 'The Thermal Printer Utility will now exit. Save current settings?'. There are three buttons at the bottom: 'Yes', 'No', and 'Cancel'.</p>	<p>When the message box appears, asking you if you want to save the current settings, click: [Yes] to save the settings, [No] to discard the settings, or [Cancel] to return to the main screen without shutting down the utility.</p> <p><b>&lt;Guide&gt;</b> If you save the current settings, the values are displayed on the initial screen the next time you start the utility. The settings in the [Printer Setup] and [Logo File List] of [Logo Settings] are saved.</p>

## 3.2 Setting the Printer Name and Port

This section describes how to use the [Printer Name and Port Settings] screen. Use this screen to select which printer to use and set the connection port.

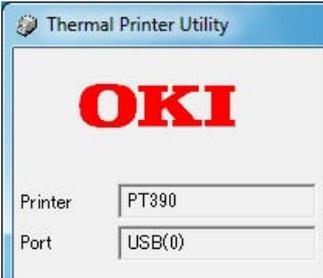


This screen is displayed if:

- The connection port is not set when the utility is started for the first time
- The connection with the printer cannot be detected when the utility is started
- The [Printer Name and Port Settings] button is clicked on the main screen

### <Instruction>

<b>1</b>	Turn on the printer	Connect the PC to the printer and turn on the printer.
<b>2</b>	Select the [Printer Name]	Select which PT390 printer you want to use.
<b>3</b>	Select the [Connected Port]	<p>Specify one of the following interfaces (ports) to connect the PC to the printer:</p> <ul style="list-style-type: none"> <li>• Port configured in the Windows printer driver (*1)</li> <li>• USB : If the printer is connected to a USB port</li> <li>• COM : If the printer is connected to a COM (RS232C serial) port</li> <li>• LPT : If it is connected with the LPT (parallel) port</li> <li>• LAN : If the printer is connected via a LAN</li> </ul> <p>*1: Use the port configured in the Windows printer driver. To use this port, you must have installed a printer driver for the printer you are using.</p>

<p>4</p>	<p>[Port Connection Setting]</p>	<p>Specify the detailed settings for the connection port. The values depend on the port. For more information, please see the following chapters:</p> <ul style="list-style-type: none"><li>• For the Windows printer driver port setting ⇒ See Chapter 3.2.1</li><li>• For USB ⇒ See Chapter 3.2.2</li><li>• For COM ⇒ See Chapter 3.2.3</li><li>• For LPT ⇒ See Chapter 3.2.4</li><li>• For LAN ⇒ See Chapter 3.2.5</li></ul>
<p>5</p>	<p>[OK]/[Cancel]</p>	<p>Click [OK]. A message box appears after a short time indicating that the connection is in progress.</p>  <p>The main screen is displayed if the connection with the printer is verified. The printer name and port settings are shown in the upper left of the screen in the [Printers] and [Ports] fields.</p>  <p>The figure in brackets after USB indicates the serial number. If the printer's "Serial Number" is set to "Disabled," "0" is displayed.</p> <p><b>&lt;Guide&gt;</b> If you click [Cancel] and the connection with the printer cannot be verified, you cannot set the printer or view the information on the main screen. Unavailable settings are grayed out.</p>

### 3.2.1 Windows Printer Driver Port

This section describes how to specify the [Port Connection Setting] when you select "Port Configured in Windows Printer Driver" in [Connected Port].

#### <Guide>

If no printer driver has been installed for the specified printer, "None" is displayed.

In this case, the [OK] button is grayed out.

Follow the instructions on the screen.

#### <Settings>

Setting Item	Description
Printer Driver Name	Specify a name for the printer driver (user-friendly name).

#### <Guide>

If connected via network, the port must be an LPR port created by PR-PortManager. IPP, Windows Standard TCP/IP and Windows LPR ports are not supported.

Note that, if an LPR port created by PR-PortManager is used as the Windows printer driver port, the port name should be "xxx.xxx.xxx.xxx:lp."

(Where, "xxx.xxx.xxx.xxx" is the IP address.)

### 3.2.2 USB Port

This section describes how to specify the [Port Connection Setting] when you select "USB" in [Connected Port].

Port Connection Setting

Port Name(P)

If the port name is shown as "None", then double-check that the PC and the printer are connected, and that the printer's power is on. Finally, click [Refresh].

If the Serial No. is invalid during the printer setup, then the Serial No. will appear as "0"

#### <Guide>

If the printer is turned off or not connected, "None" is displayed. In this case, the [OK] button is grayed out. Follow the instructions on the screen.

#### <Settings>

Setting Item	Description
Port Name	Specify the USB port to which the printer is connected. The "Serial No." enclosed in brackets indicates the manufacturer's number (serial number) of the printer.  <Guide> Serial No. is "0" if the "Serial Number" setting of the printer is set to "Disabled."
Refresh	Retrieves the serial number from the USB printer and updates the [Port Name] field.  <Guide> The serial number does not appear automatically if the printer is connected after this screen is opened. In this case, click [Refresh] to display the number.

### 3.2.3 COM Port

This section describes how to specify the [Port Connection Setting] when you select "COM" in [Connected Port].

Port Connection Setting

Port Name(P) COM1

Baudrate(B) 115200BPS

Format(F) 8NONE1

Protocol(R) DSR/DTR

#### <Settings>

Setting Item	Description
Port Name	Specify the COM port to which the printer is connected.
COM1	COM1.
COM2	COM2.
COM3	COM3.
COM4	COM4.
Baud rate	Specifies the data transfer connection speed in BPS (bits per second)
2400BPS	2400 BPS.
4800BPS	4800 BPS.
9600BPS	9600 BPS.
19200BPS	19200 BPS.
38400BPS	38400 BPS.
57600BPS	57600 BPS.
115200BPS	115200 BPS.
Format	Specifies the data format (data bit, parity and stop bit).
7EVEN1	Sets 7 data bits, even parity, and 1 stop bit.
7ODD1	Sets 7 data bits, odd parity, and 1 stop bit.
8NONE1	Sets 8 data bits, no parity, and 1 stop bit.
8EVEN1	Sets 8 data bits, even parity, and 1 stop bit.
8ODD1	Sets 8 data bits, odd parity, and 1 stop bit.
Protocol	Specifies the control method for the data flow (protocol).
DSR/DTR	DSR/DTR.
XON/XOFF	XON/XOFF.

### 3.2.4 LPT Port

This section describes how to specify the [Port Connection Setting] when you select "LPT" in [Connected Port]

The screenshot shows a window titled "Port Connection Setting". Inside the window, there is a label "Port Name(P)" and a dropdown menu. The dropdown menu is currently set to "LPT1".

#### <Settings>

Setting Item	Description
Port Name	Specify the LPT port to which the printer is connected.
LPT1	LPT1.
LPT2	LPT2.
LPT3	LPT3.
LPT4	LPT4.

### 3.2.5 LAN Port

This section describes how to specify the [Port Connection Setting] when you select "LAN" in [Connected Port].



You can use the utility to configure the settings and register the logos for all printers connected to the LAN.

To configure or register multiple printers, add the IP address of each printer to the [Printer List]. This can be done by either (a) manually entering the IP addresses, or (b) using the automatic search function to find and add the connected printers.

#### (a) Manually add IP address

<b>1</b>	Enter the [IP addresses]	<p>Enter the IP address of a connected printer.</p> <p><b>&lt;Guide&gt;</b> IP addresses "x.x.x.0" and "x.x.x.255" cannot be specified.</p>
<b>2</b>	Add to [Printer List]	<p>Click [Add]. The utility checks the connection to the printer. Once the connection verification is complete, the IP address is added to [Printer List]. If the connection cannot be verified, it is not added to the list.</p> <p><b>&lt;Guide&gt;</b> Up to 255 IP addresses can be added. The [MAC address] is not displayed when printers are added manually.</p>

#### (b) Automatically find printers

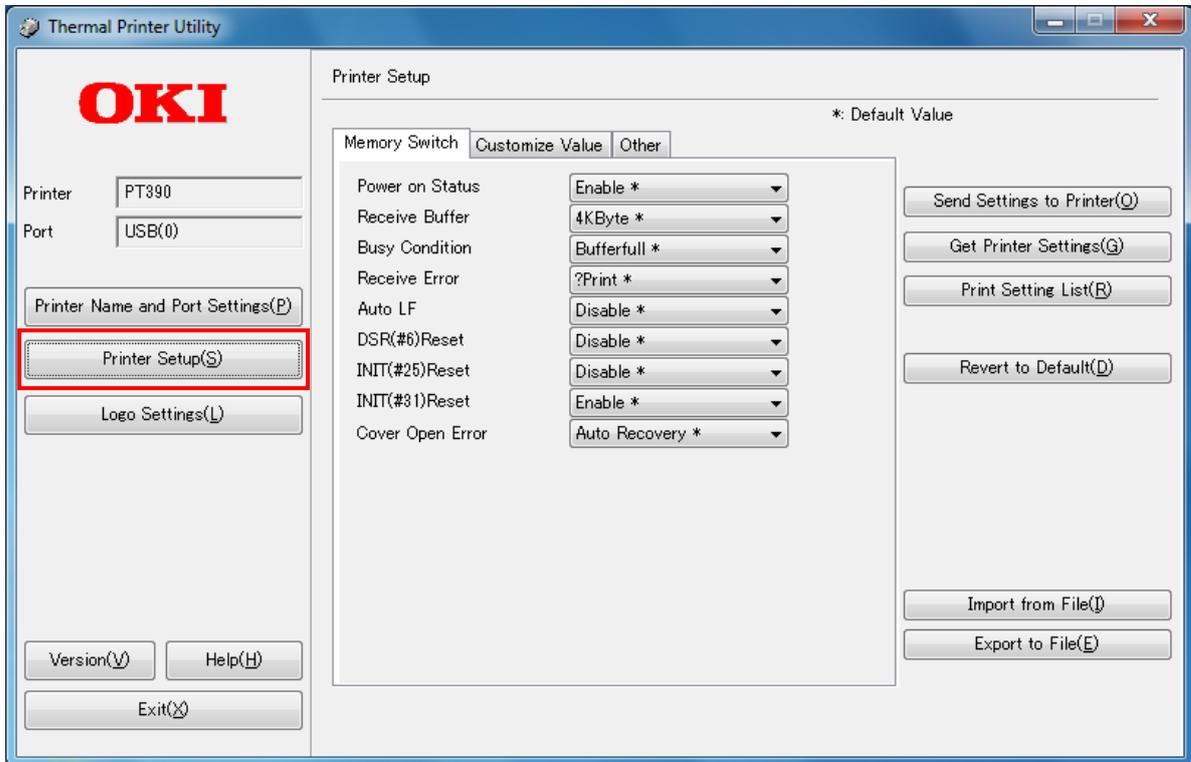
<b>1</b>	Search for printers	<p>Click [Search]. A message box appears indicating the search is in progress. Please wait until it completes.</p> <div style="border: 1px solid black; padding: 5px; margin: 10px 0;"> </div> <p>Once the search is complete, the IP and MAC addresses of the detected printers are added to [Printer List].</p>
----------	---------------------	---

**<Settings>**

Setting Item	Description
IP Address	Enter the IP address of the printer.
Add	Adds the IP address of the printer to [Printer List].
Search	Searches the PT model printer and shows it in [Printer List].
Printer List	Lists the IP addresses of the printers to be configured or registered.  <b>&lt;Guide&gt;</b> The [Port] field in the main screen shows the IP addresses selected in this list. When retrieving the configuration information, the printer with this IP address is selected.
Delete	Deletes the selected IP address item from [Printer List].

### 3.3 Setting up the Printer

This section describes how to use the [Printer Setup] screen. Click [Printer Setup] in the main screen to display the [Printer Setup] screen.

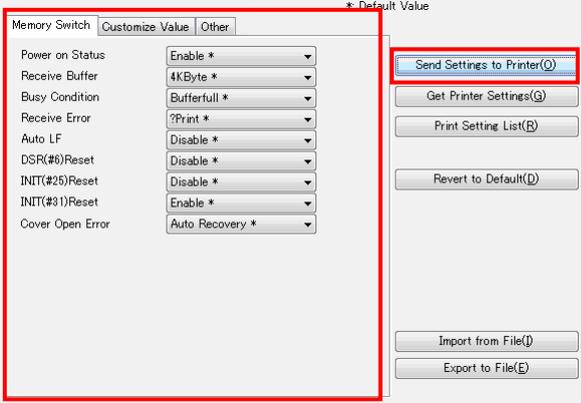


In this screen, you can view (get) or change the printer's setup information and print a settings list.

### 3.3.1 Changing the Printer Setup

This sends the settings on the screen to the printer to update the printer's setup.

#### <Instruction>

1		<p>Change the settings in the [Memory Switch], [Customize Value], [Other] tab pages.</p> <p><b>&lt;Guide&gt;</b> The [Memory Switch], [Customize Value] and [Other] tabs show the settings for the selected printer.</p> <p>For information on the setup items, please see "4. Description of Setup Items."</p>
2		<p>Click [Send Settings to Printer].</p>
3		<p>When the confirmation message is displayed, check the content and click [OK].</p> <p>↓</p> <p>The settings are sent to the printer. Once the setting is complete, the printer initializes itself.</p>

#### <Guide>

If you change the [Serial Number] on the [Other] tab to "Enabled" and send the setting to the printer, update the connection port in [Printer Name and Port Settings] before sending or receiving the settings from/to the printer.

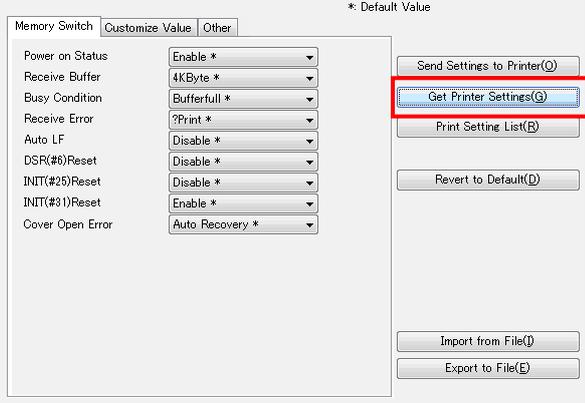
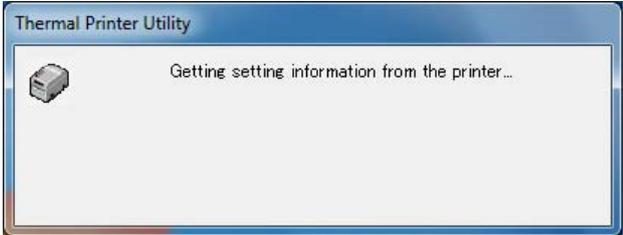
Explanation: If you change the [Serial Number], the serial number sent from the printer to Windows is changed (Disabled: "0" ⇒ Enabled: "Serial Number").

It also causes the Windows USB port to be modified and the connection port needs to be updated accordingly.

### 3.3.2 Getting and Viewing Printer Setup Information

This retrieves the setup information configured on the printer and displays it on the utility's screen.

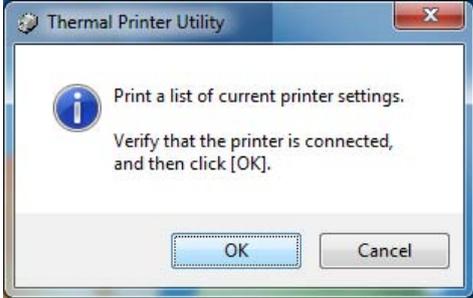
#### <Instruction>

1		Click [Get Printer Settings].
2		When the confirmation message is displayed, check the content and click [OK].
3		<p>A message box appears indicating information retrieval is in progress. Please wait until it completes.</p> <p>↓</p> <p>When the message box disappears, the settings retrieved from the printer are updated in the [Memory Switch], [Customize Value], and [Other] tab pages.</p>

### 3.3.3 Printing Printer Setup Information

Print the list of setup information configured for the printer.

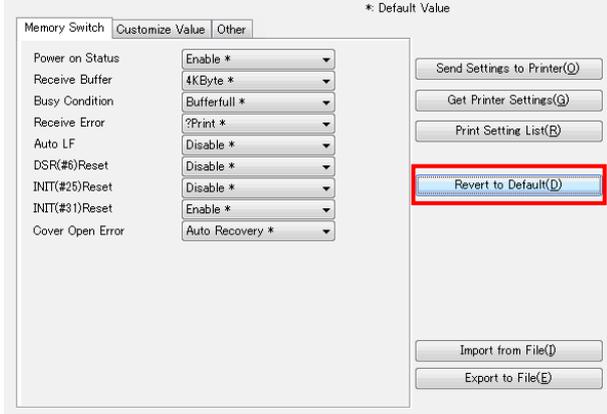
<Instruction>

<p>1</p>		<p>Click [Print Setting List].</p>
<p>2</p>		<p>When the confirmation message is displayed, check the content and click [OK]. ↓ The settings list from the printer is printed.</p>

### 3.3.4 Restoring the Default Setup

This restores the settings in the Memory Switch, Customize Value, and Other tab pages to their factory defaults.

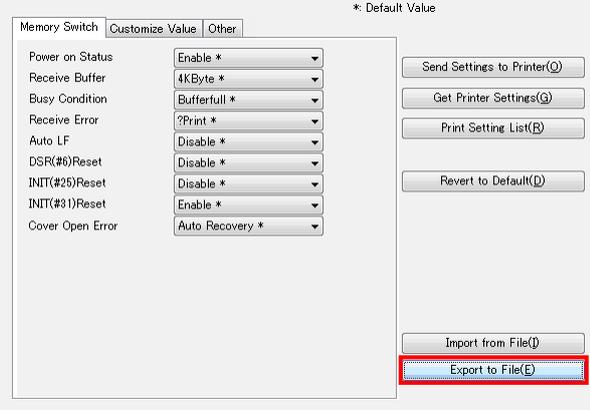
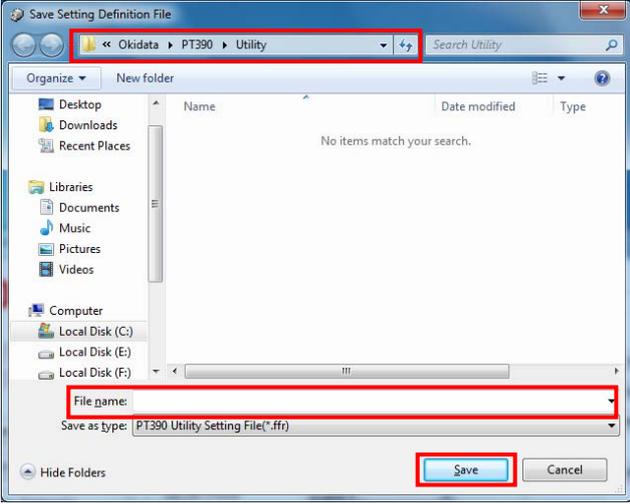
**<Instruction>**

<p><b>1</b></p>		<p>Click [Revert to Default].</p> <p><b>&lt;Guide&gt;</b> Settings indicated by "*" are set to their default value.</p>
<p><b>2</b></p>		<p>When the confirmation message is displayed, check the content and click [OK].</p> <p>↓</p> <p>The settings in the [Memory Switch], [Customize Value], and [Other] tab pages are restored to their factory defaults.</p>

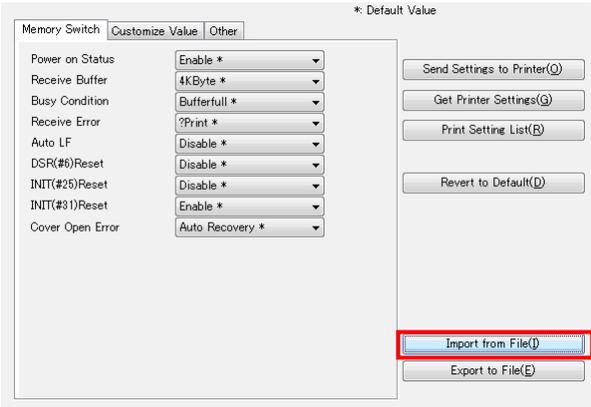
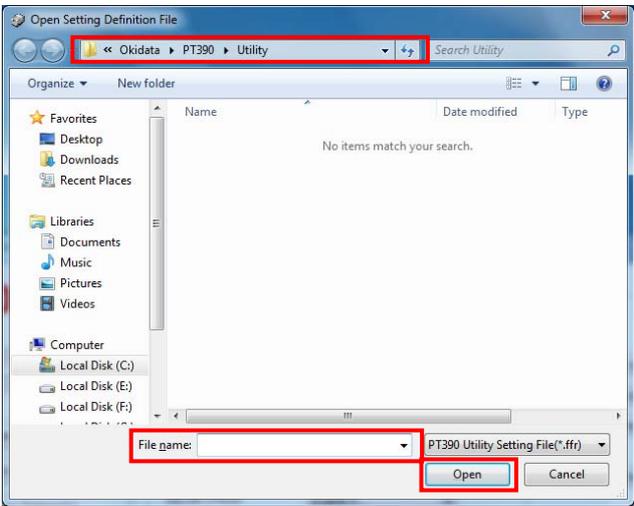
### 3.3.5 Saving and Loading Setup to or from a File

The settings displayed on the screen can be saved to or loaded from a file. You can use this function to reuse settings from another PC or copy settings to a different printer.

**<Instruction - Save settings to a file>**

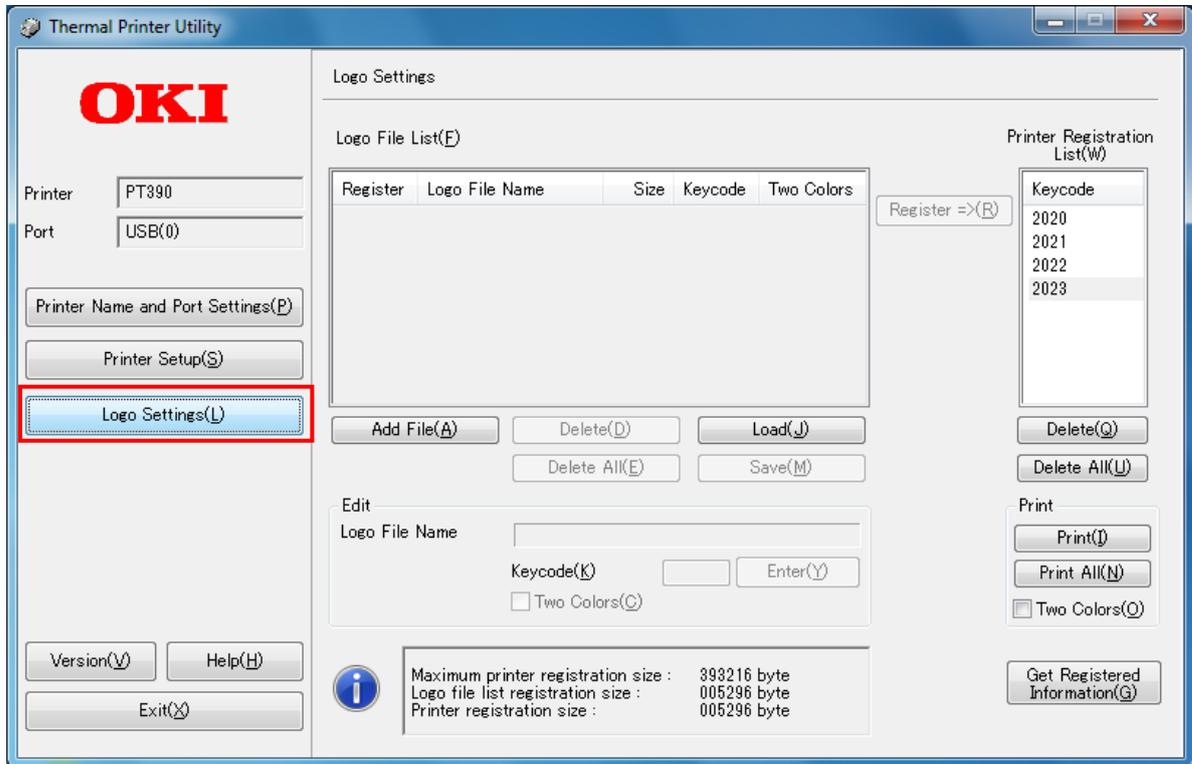
<p>1</p>		<p>Click [Export to File].</p>
<p>2</p>		<p>Specify the [Save in:], and enter a name for the file in [File Name], and then click [Save]. ↓ The file is saved in the specified location.</p>

## &lt;Instruction - Load a saved file&gt;

1		Click [Import from File].
2		<p>Specify a [Look in:] and [File Name], and then click [Open].</p> <p>↓</p> <p>The settings from the file are updated on the [Memory Switch], [Customize Value], and [Other] tab pages.</p> <p><b>&lt;Guide&gt;</b>          Saved files are specific to a particular printer model. You cannot load settings from a file saved for a different model of printer.</p> <p>In addition, you cannot load files saved using utility version 1.x.</p>

### 3.4 Setting Logos

This section describes how to use the [Logo Settings] screen. Click [Logo Settings] in the main screen to display the [Logo Settings] screen.



In this screen, you can register or delete logos and specify other logo-related settings.

#### <Guide>

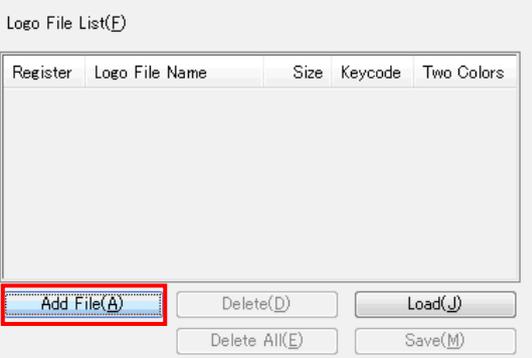
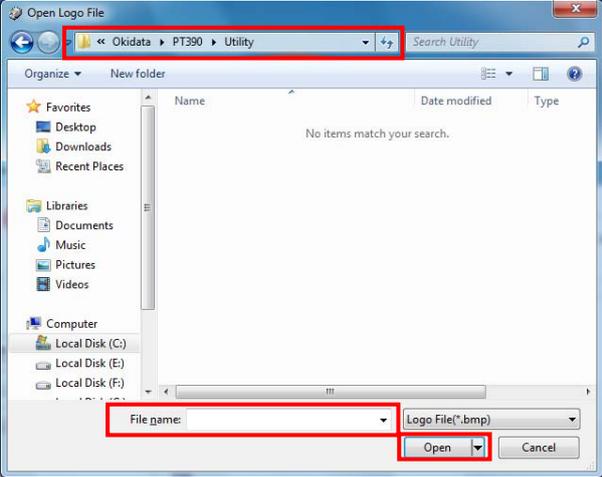
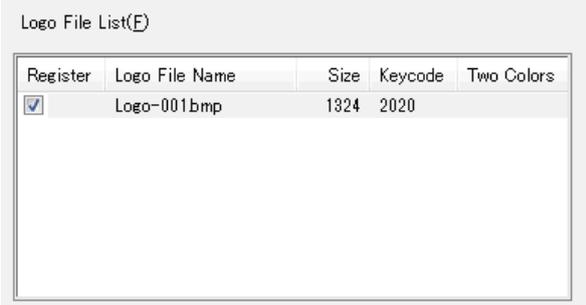
When a printer connection is detected and this screen is displayed for the first time, the key codes for the logos registered in the printer are retrieved. A message box appears indicating retrieval is in progress. Please wait until it completes. Once the retrieval is successful, the logo key codes are displayed in [Printer Registration List].

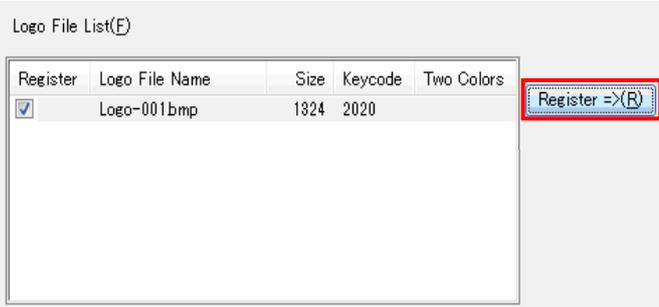
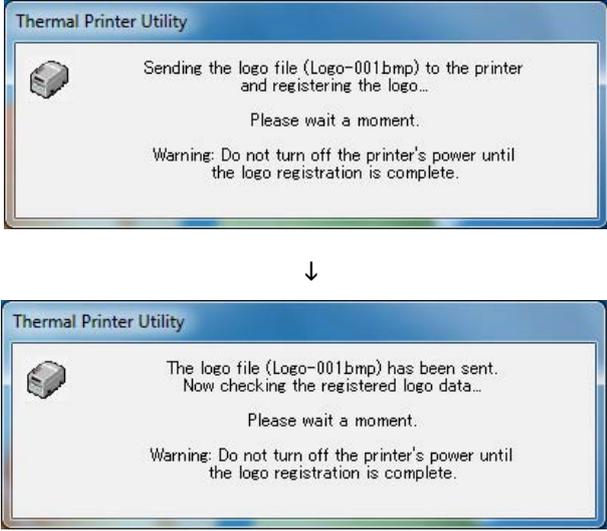
### 3.4.1 Registering a Logo on the Printer

This registers a logo file for logo printing in the printer's memory.

The registered logo remains in the printer's memory after it is turned off.

#### <Instruction>

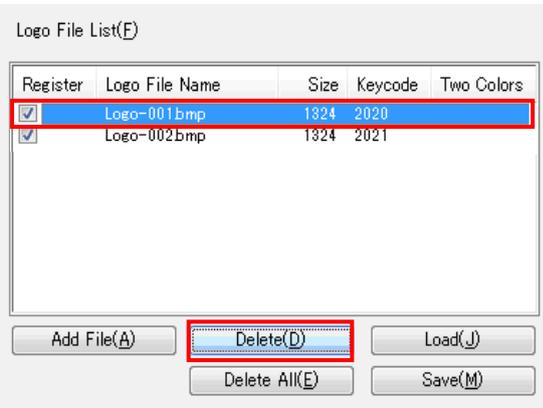
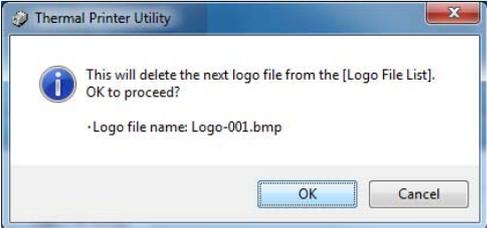
1		<p>Click [Add File] on the [Logo Settings] screen.</p>
2		<p>Specify the logo file to register. Specify a [Look in:] and [File Name], and then click [Open].</p> <p><b>&lt;Guide&gt;</b> The available file type is Windows bitmap file (BMP format).</p>
3	 <p><b>&lt;Guide&gt;</b></p> <ul style="list-style-type: none"> <li>Up to 60 files can be added to [Logo File List].</li> <li>The maximum permitted size depends on the [NV Graphic Memory] setting in [Printer Setup].</li> <li>If printing the logo in two colors, specify [Two Colors].</li> <li>The [Keycode] are used as identifiers to manage the logos in the printer. Each key code is a four-digit hex number, starting from 2020.</li> </ul> <p>To change [Two Colors] and [Keycode], please see Chapter 3.4.2.</p>	<p>The file is added to [Logo File List].</p> <p>You can register multiple logos at a time. Repeat steps 1 and 2 to add the desired logos to [Logo File List].</p>

<p>4</p>		<p>Click [Register=&gt;].</p> <p><b>&lt;Guide&gt;</b> The logos with the [Register] checkbox selected in [Logo File List] are registered. You can click the checkbox to register necessary logos only.</p>
<p>5</p>		<p>When the confirmation message is displayed, check the content and click [OK].</p>
<p>6</p>		<p>A message box appears indicating that registration and then checking are in progress. Please wait until this completes.</p>
<p>7</p>		<p>When the completion message is displayed, click [OK].</p>
<p>8</p>		<p>The key code for the logo is updated in the [Printer Registration List].</p>

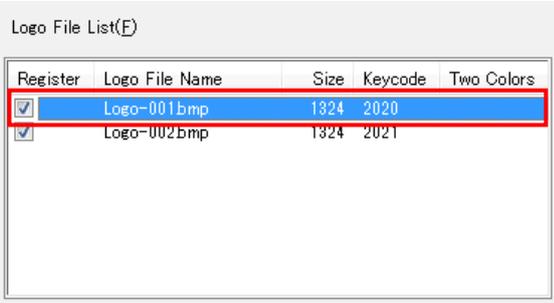
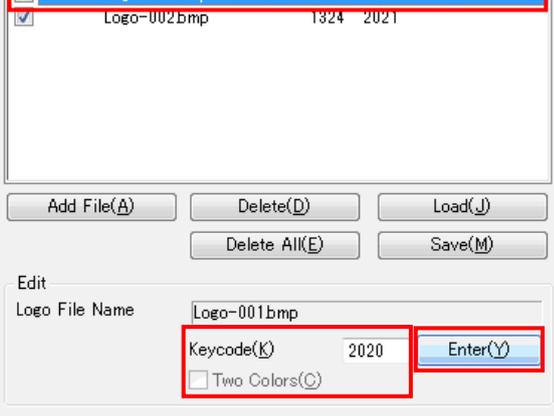
### 3.4.2 Editing the Logo Files List

You can delete logos from the [Logo File List] and change the [Two Colors] or [Keycode] settings.

#### <Instruction - Delete a logo>

1		<p>Select (click) the logo you want to delete from [Logo File List].</p>
2		<p>Click [Delete].</p> <p><b>&lt;Guide&gt;</b> To delete all the logos from the list, click [Delete All]. You do not need to select the logos in [Logo File List].</p>
3		<p>When the confirmation message is displayed, check the content and click [OK].</p> <p>↓ The specified logo is deleted from [Logo File List].</p>

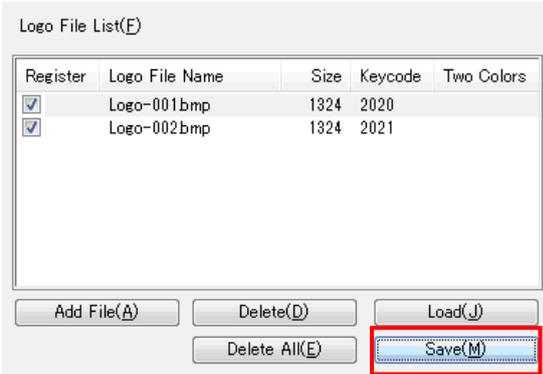
#### <Instruction - Change settings>

1		<p>Select (click) the logo you want to modify in [Logo File List].</p>
2		<p>In the [Edit] group, change the [Keycode], select the [Two Colors] checkbox if you want to use two colors, and then click [Enter].</p> <p>↓ The changes are updated in the [Logo File List].</p>
<p><b>&lt;Guide&gt;</b></p> <ul style="list-style-type: none"> <li>• [Keycode] is specified as a four-digit hexadecimal (1-byte numbers with upper two digits of 20 - 7E and lower two digits of 20 - 7E).</li> <li>• [Two Colors] can be specified if the bitmap format of the logo file is 16 or 256 colors.</li> </ul>		

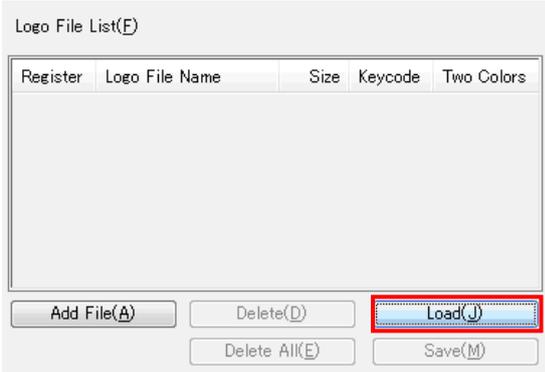
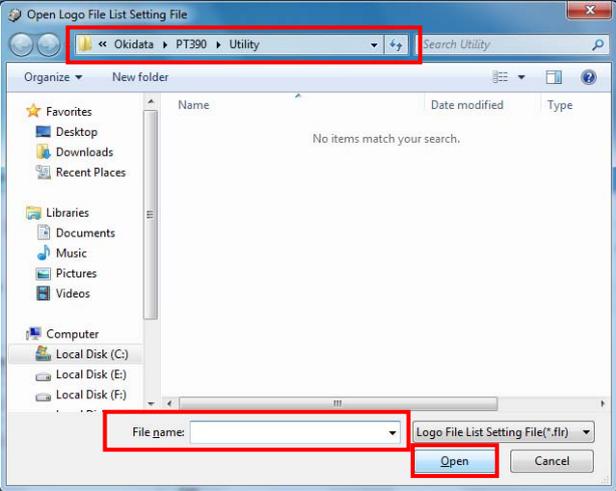
### 3.4.3 Saving and Loading the Logo Files List to or from a File

The content of the [Logo File List] can be saved to or loaded from a file. This provides an easy way to reuse a previously created list from another PC or copy the list to a different printer. (Note that the locations and names of the logo files must be the same as when they were added to the list.)

**<Instruction - Save logos to a file>**

<p>1</p>		<p>Click [Save].</p>
<p>2</p>		<p>Specify the [Save in:], and enter a name for the file in [File Name] and then click [Save]. ↓ The file is saved in the specified location.</p>

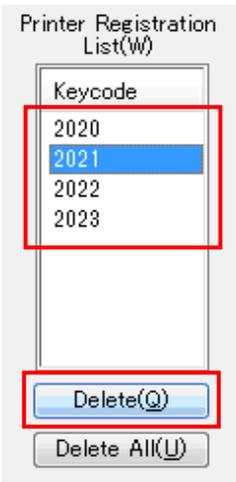
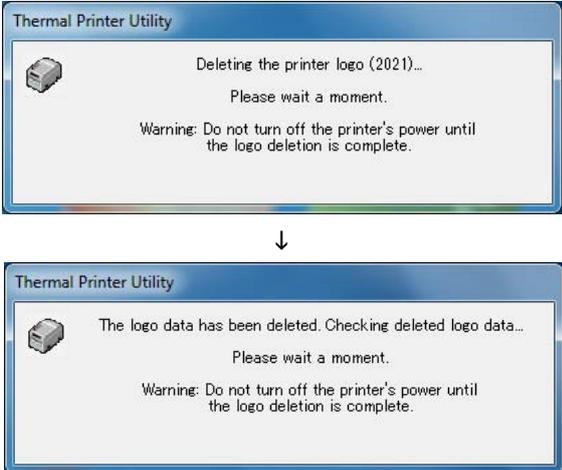
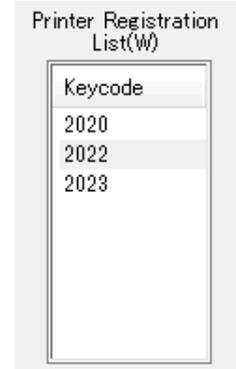
<Instruction - Load the File>

<p>1</p>		<p>Click [Load].</p>
<p>2</p>		<p>Specify a [Look in:] and [File Name], and then click [Open]. ↓ The logo information from the file is updated in the [Logo File List].</p> <p>&lt;Guide&gt; If a logo file has been deleted or moved since it was saved, the logo does not appear in the [Logo File List].</p>

### 3.4.4 Deleting Logos from the Printer

This deletes logos saved on the printer.

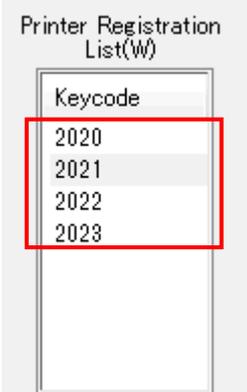
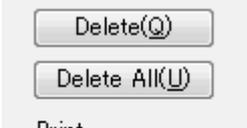
<Instruction>

<p>1</p>		<p>Select (click) the logo you want to delete from [Printer Registration List].</p> <p>* The following explanation uses the logo with key code "2021" as an example.</p>
<p>2</p>		<p>Click [Delete].</p> <p>&lt;Guide&gt; To delete all the logos stored on the printer, click [Delete All]. You do not need to select the logos in [Printer Registration List].</p>
<p>3</p>		<p>When the confirmation message is displayed, check the content and click [OK].</p>
<p>4</p>		<p>A message box appears indicating deletion and then checking is in progress. Please wait until this completes.</p>
<p>5</p>		<p>Check to see that the specified logo is deleted from [Printer Registration List].</p>

### 3.4.5 Printing and Checking Logos Registered on the Printer

You can print and check logos saved on the printer.

#### <Instruction>

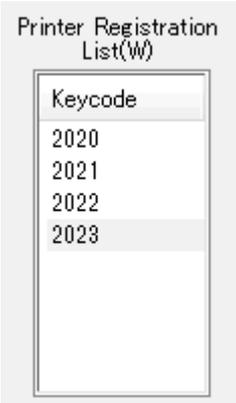
1		<p>Select (click) the logo that you want to print in [Printer Registration List].</p> <p>* The following explanation uses the logo with key code "2021" as an example.</p>
2		<p>If printing the logo in two colors, check [Two Colors].</p> <p><b>&lt;Guide&gt;</b> Two-color printing is available for logos registered with the [Two Colors] setting. Otherwise, the logo is printed in black and white.</p>
3		<p>Click [Print].</p> <p><b>&lt;Guide&gt;</b> To print all the logos saved on the printer, click [Print All]. You do not need to select the logos in [Printer Registration List].</p>
4		<p>When the confirmation message is displayed, check the content and click [OK].</p>
5		<p>A message box appears indicating printing is in progress. Please wait until it completes.</p> <p><b>&lt;Guide&gt;</b> If [Print All] is clicked when multiple printers are connected via a LAN, a message box appears indicating that logo information is being retrieved prior to printing. Please wait until it completes.</p>

<b>6</b>	<p>The specified logo is printed. The following example shows a logo printed with the [Two Colors] setting turned off.</p>	
	<p>[Logo file]</p> 	<p>[Printed result]</p> <div style="border: 1px solid black; padding: 5px; width: fit-content; margin: 0 auto;"><p>Logo2021 (Monochromatic)</p></div>

### 3.4.6 Retrieving Logo Information from the Printer

You can check the key code information for logos registered on the printer. If the printer is connected, the latest information is automatically retrieved from the printer and displayed in the [Printer Registration List] when the [Logo Settings] screen is opened and when logos are registered or deleted. However, you can also manually update this information.

<Instruction>

1		Click [Get Registered Information].
2		When the confirmation message is displayed, check the content and click [OK].
3		A message box appears indicating retrieval is in progress. Please wait until it completes.
4		The key code information retrieved from the printer is updated in the [Printer Registration List].

### 3.4.7 Checking Remaining Logo Memory Space

You can use the [Logo Settings] screen to check the maximum memory space available for saving logos and how much of this is currently used.

The following information is displayed at the bottom of the [Logo Settings] screen. The values are updated when the logo information is retrieved from the printer by clicking [Logo Settings] or [Get Registered Information], for example.



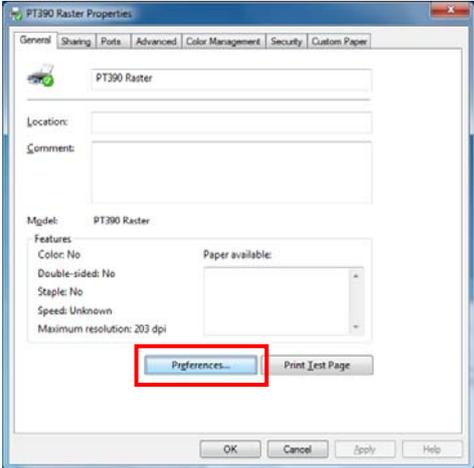
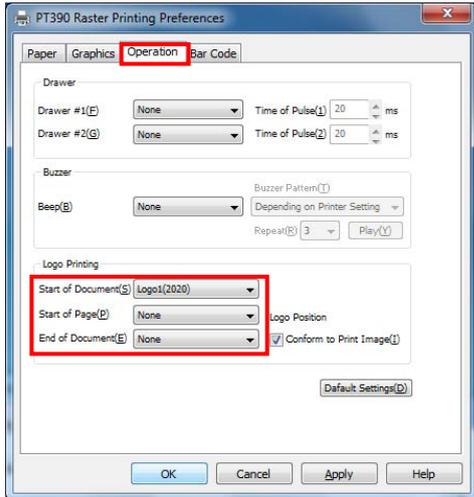
#### <Description>

Item	Description
Maximum printer registration size	<p>Displays the maximum memory space available for saving logos on the printer.</p> <p><b>&lt;Guide&gt;</b> If the information cannot be retrieved from the printer, the value is displayed based on the [NV Graphic Memory] setting in [Printer Setup].</p>
Logo file list registration size	<p>Displays the total size of those logos in [Logo File List] that are actually registered on the printer. The total size is calculated from the "Files Previously Registered with Printer" + "Files Additionally Registered."</p> <ul style="list-style-type: none"> <li>• Files Registered with Printer The total size of the logos in [Logo File List] whose key codes match the key codes in the [Printer Registration List].</li> <li>• Files Additionally Resistered The total size of the logos in [Logo File List] whose key codes are not included in the [Printer Registration List] but which have the [Register] checkbox selected.</li> </ul> <p><b>&lt;Guide&gt;</b> The calculated size may be incorrect if there is a difference between the logos in the printer and the logos in [Logo File List] with matching key codes.</p>
Printer registration size	<p>Displays the total size of the logos registered on the printer (those displayed in [Printer Registration List]). "- " is shown if this information cannot be retrieved from the printer.</p>

### 3.4.8 Printing a Logo Using the Windows Driver

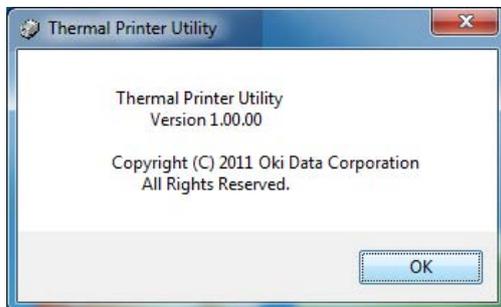
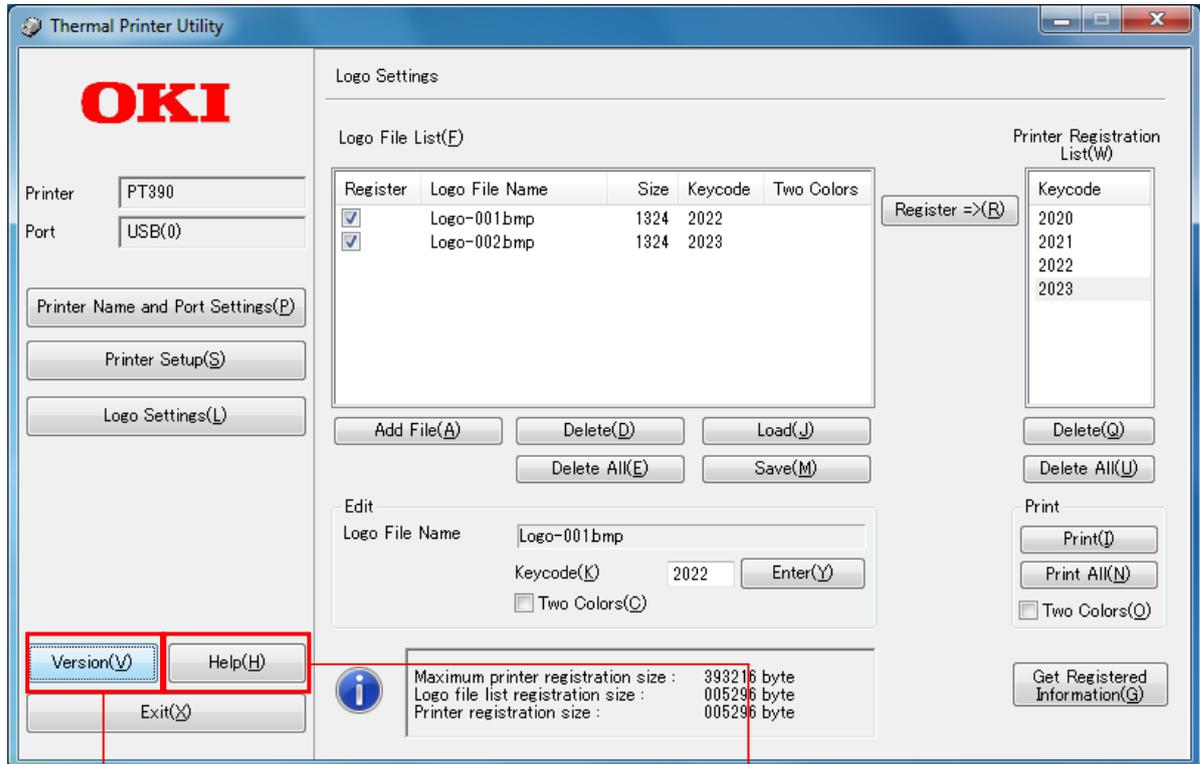
Once a logo is registered on the printer, it can be included in document printing using the Windows driver by specifying where it is to print (whether it is to print at the start or end of the document, or at the head of each page).

<Instruction>

1		<p>Open the Windows driver's properties and click [Preferences...].</p>
2		<p>Open the [Operation] tab and specify the logo to use for each print position (Start of Document, Start of Page, or End of Document).</p> <p>&lt;Guide&gt; The number in the brackets is the logo key code.</p> <p>For more information on how to use the printer driver, please see "Windows Driver User's Guide."</p>
3	<p>Print the document in the application. This is an example of the printed result:</p> <div style="border: 1px solid black; padding: 10px; margin: 10px 0;">  </div> <p style="margin-left: 400px;">Logo</p> <p style="margin-left: 350px;">Body</p>	

### 3.5 Displaying the Version and Help

Click [Version] or [Help] in the main screen to display version information and help for the utility.



Displays help (this manual).

## 4 Setup Items

This section describes each of the printer setup items.

### 4.1 Memory Switch Settings

○: Supported (●: Default value), —: Unsupported

Setting Item	Selection	Support Status	Description
		PT390	
Power on Status	Disable	○	Sets whether to notify the host that the printer is turned off.
	Enable	●	
Receive Buffer	4KB	●	Sets the size of the reception buffer.
	45 bytes	○	
Busy Condition	Offline/Buffer Full	○	Sets the condition under which the printer becomes BUSY.
	Buffer Full	●	
Receive Error	? Printed	●	Sets the process to perform when a reception error (parity check error, framing error, overrun error) occurs.
	Ignore	○	
Auto LF	Enable	○	Sets the auto-break due to the reception of the CR code.
	Disable	●	
DSR(#6) Reset	Disable	●	Sets whether to reset in response to a DSR(#6) signal.
	Enable	○	
INIT(#25) Reset	Disable	●	Sets whether to reset in response to a INIT(#25) signal.
	Enable	○	
INIT(#31) Reset	Disable	○	Sets whether to reset in response to a INIT(#31) signal
	Enable	●	
Cover Open Error	Auto Recovery	●	Sets the recovery method when the cover is open during printing. * Select "Auto Recovered Error" if you want to continue printing the document after the cover is closed.
	Recovery by CMD	○	

## 4.2 Customize value Settings

○: Supported (●: Default value), —: Unsupported

Setting Item	Selection	Support Status	Description
		PT390	
User NV Memory	1KByte	○	Sets the amount of the NV memory that user can use.
	64KByte	○	
	128KByte	○	
	192KByte	●	
NV Graphic Memory	None	○	Sets the amount of the graphics memory.
	64KByte	○	
	128KByte	○	
	192KByte	○	
	256KByte	○	
	320KByte	○	
	384KByte	●	
Paper Width	83mm/53column	○	Sets the paper width used for printing.
	80mm/48column	●	
	80mm/42column	○	
	60mm/36column	○	
	58mm/35column	○	
	58mm/32column	○	
Print Color	Mono	●	Sets the print color. * If using the two-color printing, this setting should be set to [Two Colors].
	Two	○	
Print Density	70%~130% (By 5%)	○ ●(100)	Sets the print density. * Adjust the print density according to the paper that you are using.
Bk Density(2Color)	70%~130% (By 5%)	○ ●(100)	Sets the print density for the two-color printing. * Adjust the print density according to the paper that you are using.
Max Speed	1 ~ 11	○ ●(11)	Sets the print speed.
Low Power	Normal	●	Sets the power consumption mode for the printer. * If Mode 1 or Mode 2 is selected, the printing quality or speed may degrade.
	Mode 1	○	
	Mode 2	○	

○: Supported (●: Default value), —: Unsupported

Setting Item	Selection	Support Status	Description
		PT390	
Buzzer Interval	Pattern 1	○	Sets the buzzer sound.
	Pattern 2	●	
	Pattern 3	○	
	Pattern 4	○	
	Pattern 5	○	
Buzzer Repetition	Zero	○	Sets the number of times that the buzzer will repeat.
	One	○	
	Two	○	
	Three	●	
	Four	○	
	Five	○	
Sound Check	—	○	Plays back and check the buzzer sound. The content specified in [Sound] and [Count] is played back. * If [Count] is set to "Disabled," it is grayed out and cannot be specified.
Baudrate	2400BPS	○	Sets the baud rate (connection speed).
	4800BPS	○	
	9600BPS	○	
	19200BPS	○	
	38400BPS	○	
	57600BPS	○	
	115200BPS	●	
Format	7EVEN1	○	Sets the data format (data bit, parity and stop bit). * The stop bit is fixed as 1 bit.
	7ODD1	○	
	8NONE1	●	
	8EVEN1	○	
	8ODD1	○	
Protocol	DSR/DTR	●	Sets the buffer control protocol. * If printing the document from Windows, we recommend that you use "DSR/DTR."
	XON/XOFF	○	

## 4.3 Other Settings

○: Supported (●: Default value), —: Unsupported

Setting Item	Selection	Support Status	Description
		PT390	
ACK Pulse Width	1μs	●	Sets the pulse width of the ACK signal.
	8μs	○	
USB	V-COM	○	Sets the operational class of the USB interface. * Usually "Printer" should be used.
	Printer	●	
Serial Number	Enable	○	Sets the serial number notification when connected to USB.
	Disable	●	
Error Recovery	Auto	●	Sets the operations when turned on and at the time of error recovery. * For Windows drivers, "Auto" should be used.
	Command	—	
Process ID	Normal	●	Sets the process ID. * For Windows drivers, "Normal" should be used.
	Hi-Speed	○	
PNE Detection	Disable	○	Sets the paper near-end detection.
	Enable	●	
Font B	Mode 1	●	Sets the mode for Font B.
	Mode 2	○	
Batch(COM IF)	Disable	○	Sets whether to perform the bulk printing when using the serial interface. * Set to "Sequential" to improve the print speed.
	Enable	●	
Batch(Other IF)	Disable	●	Sets whether to perform the bulk printing when using the USB, parallel or LAN interface. * Set to "Bulk" to improve the print quality.
	Enable	○	
Cutter mode	Partial	○	Sets the cutter operation.
	Full	●	
Error Alert	Disabled	●	Sets whether to ring the buzzer when an error occurs.
	Enabled	○	

---

## 5 Precautions for Use

---

This section describes cautions for use of the utility.

- (1) If connected via parallel interface, up to 90 seconds latency may happen if you perform an operation (\*1) involved in communication with the printer when it is turned off, the cover is open, or a no-paper error occurs. Please make sure that the printer is turned on and no error occurs (the ERROR indicator is turned off) before you use the functions.

\*1: Typical operations

- Click [OK] on the [Printer Name and Port Settings] screen.
  - Click [Send Settings to Printer], [Get Printer Settings] or [Print Setting List] on the [Printer Setup] screen.
  - Click [Register=>], [Get Registered Information], [Print] or [Delete] on the [Logo Settings] screen.
- (2) In Windows 2000, the printer initializes itself when you perform [Send Settings to Printer], [Get Printer Settings], or [Print Setting List] on the [Printer Setup] screen if the [Connected Port] setting in [Printer Name and Port Settings] is set to "USB." In this case, it can take about 15 seconds to resume communication.  
If you want to continue using the printer, wait 15 seconds or more before you resume operation, or set [Connected Port] to "Port Configured in Windows Printer Driver."
  - (3) The [Register], [Delete], and [Print] operations in [Logo Settings] may not function correctly in some cases if [Format] is set to "7EVEN1" or "7ODD1" when using the serial interface.  
Please set [Format] to "8NONE1," "8EVEN1," or "8ODD1."

---

## 6 Revision History

---

Revision	Updated date
1.0.0.0	First Edition(2011.07.07)
1.0.1.0	2012.02.28

# Oki contact details

## **OkicontactName. Oki Systems (UK) Limited**

OkicontactAddress.550 Dundee Road  
Slough Trading Estate  
Slough  
Berkshire  
SL1 4LE

Tel:+44 (0) 1753 819819  
Fax:+44 (0) 1753 819899  
<http://www.oki.co.uk>

## **Oki Systems Ireland Limited**

The Square Industrial Complex  
Tallaght  
Dublin 24

Tel:+353 (0) 1 4049590  
Fax:+353 (0)1 4049591  
<http://www.oki.ie>

## **Oki Systems Ireland Limited - Northern Ireland**

19 Ferndale Avenue  
Glengormley  
BT36 5AL  
Northern Ireland

Tel:+44 (0) 7767 271447  
Fax:+44 (0) 1 404 9520  
<http://www.oki.ie>

Technical Support for all Ireland:

Tel:+353 1 4049570  
Fax:+353 1 4049555  
E-mail: [tech.support@oki.ie](mailto:tech.support@oki.ie)

## **Oki Systems (Czech and Slovak), s.r.o.**

IBC – Pobřežní 3  
186 00 Praha 8  
Czech Republic

Tel: +420 224 890158  
Fax:+420 22 232 6621  
Website: [www.oki.cz](http://www.oki.cz), [www.oki.sk](http://www.oki.sk)

## **Oki Systems (Deutschland) GmbH**

Hansaallee 187  
40549 Düsseldorf

Tel: 01805/6544357\*\*  
01805/OKIHELP\*\*  
Fax: +49 (0) 211 59 33 45  
Website:  
[www.okiprintingsolutions.de](http://www.okiprintingsolutions.de)  
[info@oki.de](mailto:info@oki.de)

\*\*0,14€/Minute aus dem dt. Festnetz  
der T-Com (Stand 11.2008)

## **Διανομέας των συστημάτων OKI**

CPI S.A1 Rafailidou str.  
177 78 Tavros  
Athens  
Greece

Tel: +30 210 48 05 800  
Fax:+30 210 48 05 801  
EMail:[sales@cpi.gr](mailto:sales@cpi.gr)

## **Oki Systems (Iberica), S.A.U**

C/Teide, 3  
San Sebastian de los Reyes  
28703, Madrid

Tel:+34 91 3431620  
Fax: +34 91-3431624  
Atención al cliente: 902 36 00 36  
Website: [www.oki.es](http://www.oki.es)

## **Oki Systèmes (France) S.A.**

44-50 Av. du Général de Gaulle  
94246 L'Hay les Roses  
Paris

Tel:+33 01 46 15 80 00  
Télécopie:+33 01 46 15 80 60  
Website: [www.oki.fr](http://www.oki.fr)

## **Oki Systems (Magyarország) Kft.**

Capital Square  
Tower 2  
7th Floor  
H-1133 Budapest,  
Váci út 76  
Hungary

Telefon: +36 1 814 8000  
Telefax: +36 1 814 8009  
Website: [www.okihu.hu](http://www.okihu.hu)

## **Oki Systems (Italia) S.p.A.**

via Milano, 11,  
20084 Lacchiarella (MI)

Tel:+39 (0) 2 900261  
Fax:+39 (0) 2 90026344  
Website: [www.oki.it](http://www.oki.it)

## **Oki Printing Solutions**

Platinum Business Park II, 3rd Floor  
ul. Domaniewska 42  
02-672 Warsaw  
Poland

Tel:+48 22 448 65 00  
Fax:+48 22 448 65 01  
Website: [www.oki.com.pl](http://www.oki.com.pl)  
E-mail: [oki@oki.com.pl](mailto:oki@oki.com.pl)  
Hotline: 0800 120066  
E-mail: [tech@oki.com.pl](mailto:tech@oki.com.pl)

## **Oki Systems (Ibérica) S.A.**

Sucursal Portugal  
Edifício Prime -  
Av. Quinta Grande 53  
7º C Alfragide  
2614-521 Amadora  
Portugal

Tel:+351 21 470 4200  
Fax:+351 21 470 4201  
Website:[www.oki.pt](http://www.oki.pt)  
E-mail : [oki@oki.pt](mailto:oki@oki.pt)

## **Oki Service**

### **Serviço de apoio técnico ao Cliente**

Tel: 808 200 197  
E-mail : [okiserv@oki.pt](mailto:okiserv@oki.pt)

## **OKI Europe Ltd. (Russia)**

Office 702, Bldg 1  
Zagorodnoye shosse  
117152, Moscow

Tel: +74 095 258 6065  
Fax: +74 095 258 6070  
e-mail: [info@oki.ru](mailto:info@oki.ru)  
Website: [www.oki.ru](http://www.oki.ru)

Technical support:

Tel: +7 495 564 8421  
e-mail: [tech@oki.ru](mailto:tech@oki.ru)

## **Oki Systems (Österreich)**

Campus 21  
Businesszentrum Wien Sued  
Liebermannstrasse A02 603  
22345 Brun am Gebirge

Tel: +43 223 6677 110  
Drucker Support:  
+43 (0) 2236 677110-501  
Fax Support:  
+43 (0) 2236 677110-502  
Website: [www.oki.at](http://www.oki.at)

## **OKI Europe Ltd. (Ukraine)**

Raisy Opkinoy Street,8  
Building B, 2<sup>nd</sup> Floor,  
Kiev 02002  
Ukraine

Tel: +380 44 537 5288  
e-mail: [info@oki.ua](mailto:info@oki.ua)  
Website: [www.oki.ua](http://www.oki.ua)

## **OKI Sistem ve Yazıcı Çözümleri Tic. Ltd. Şti.**

Harman sok Duran Is Merkezi,  
No:4, Kat:6,  
34394, Levent  
İstanbul

Tel: +90 212 279 2393  
Faks: +90 212 279 2366  
Web: [www.oki.com.tr](http://www.oki.com.tr)  
[www.okiprintingsolutions.com.tr](http://www.okiprintingsolutions.com.tr)

## **Oki Systems (Belgium)**

Medialaan 24  
1800 Vilvoorde

Helpdesk: 02-2574620  
Fax: 02 2531848  
Website: [www.oki.be](http://www.oki.be)

## **AlphaLink Bulgaria Ltd.**

2 Kukush Str.  
Building "Antim Tower", fl. 6  
1463 Sofia, Bulgaria

tel: +359 2 821 1160  
fax: +359 2 821 1193  
Website: <http://bulgaria.oki.com>

**OKI Printing Solutions**

Herstedøstervej 27  
2620 Albertslund  
Danmark

Adm.: +45 43 66 65 00  
Hotline: +45 43 66 65 40  
Salg: +45 43 66 65 30  
Fax: +45 43 66 65 90  
Website: www.oki.dk

**OKI Systems (Finland) Oy**

Polaris Capella  
Vänrikinkuja 3  
02600 Espoo

Tel: +358 (0) 207 900 800  
Fax: +358 (0) 207 900 809  
Website: www.oki.fi

**OKI Systems (Holland) b.v.**

Neptunustraat 27-29  
2132 JA Hoofddorp

Helpdesk: 0800 5667654  
Tel: +31 (0) 23 55 63 740  
Fax: +31 (0) 23 55 63 750  
Website: www.oki.nl

**OKI Systems (Norway) AS**

Tevlingveien 23  
N-1081 Oslo

Tel: +47 (0) 63 89 36 00  
Telefax: +47 (0) 63 89 36 01  
Ordrefax: +47 (0) 63 89 36 02  
Website: www.oki.no

**General Systems S.R.L.  
(Romania)**

Sos. Bucuresti-Ploiesti Nr. 135.  
Bucharest 1  
Romania

Tel: +40 21 303 3138  
Fax: +40 21303 3150  
Website: http://romania.oki.com

Var vänlig kontakta din Återförsäljare  
i första hand, för konsultation. I  
andra hand kontakta

**OKI Systems (Sweden) AB**

Borgafjordsgatan 7  
Box 1191  
164 26 Kista

Tel. +46 (0) 8 634 37 00  
e-mail:  
info@oki.se för allmänna frågor om  
OKI produkter

support@oki.se för teknisk support  
gällandes OKI produkter

Vardagar: 08.30 - 12.00,  
13.00 - 16.00  
Website: www.oki.se

**OKI Systems (Schweiz)**

Baslerstrasse 15  
CH-4310 Rheinfelden

Support deutsch +41 61 827 94 81  
Support français +41 61 827 94 82  
Support italiano +41 061 827 9473  
Tel: +41 61 827 9494  
Website: www.oki.ch

**OKI Data Americas Inc.(United States)**

2000 Bishops Gate Blvd.  
Mt. Laurel, NJ 08054  
USA

Tel: 1-800-654-3282  
Fax: 1-856-222-5247  
http://WWW.OKIPRINTINGSOLUTIONS.COM  
http://my.okidata.com

**OKI Data Americas Inc.(Canada • Canadá)**

4140 B Sladeview Crescent Units 7&8  
Mississauga, Ontario  
Canada L5L 6A1

Tél: 1-905-608-5000  
Télé: 1-905-608-5040  
http://WWW.OKIPRINTINGSOLUTIONS.COM

**OKI Data Americas Inc.(América Latina (OTRO))**

2000 Bishops Gate Blvd.  
Mt. Laurel, NJ 08054  
USA

Tel (Español): 1-856-222-7496  
1-856-222-5276  
Fax: 1-856-222-5260  
Email: LASatisfaction@okidata.com

**OKI Data de Mexico, S.A. de C.V.**

Mariano Escobedo #748, Piso 8  
Col. Nueva Anzures  
C.P. 11590, México, D.F.

Tel: 52-555-263-8780  
Fax: 52-555-250-3501  
http://WWW.OKIPRINTINGSOLUTIONS.COM

**OKI Data do Brasil, Ltda.**

Rua Avenida Alfredo Egidio de souza Aranha  
100-4º andar-Bloco C Chacara Santo Antonio  
Sao Paulo, Brazil 04726-170

Tel: 55-11-3444-6747 (Grande São Paulo)  
0800-11-5577 (Demais localidades)  
Fax: 5511-3444-3501  
e-mail: okiserv@okidata.com.br  
http://WWW.OKIPRINTINGSOLUTIONS.COM

**OKI Data (Singapore) Pte. Ltd.**

438A Alexandra Road #02-11/12,  
Lobby 3, Alexandra Technopark  
Singapore(119967)

Tel:(65) 6221 3722  
Fax:(65) 6594 0609  
http://www.okidata.com.sg

**OKI Systems (Thailand) Ltd.**

1168/81-82 Lumpini Tower,  
27th Floor Rama IV Road  
Tungmahamek, Sathorn  
Bangkok 10120

Tel:(662) 679 9235  
Fax:(662) 679 9243/245  
http://www.okisysthai.com

**OKI Systems (Hong Kong) Ltd.**

Suite 1908, 19/F, Tower 3,  
China Hong Kong City  
33 Canton Road, TsimShaTsui,  
Kowloon, Hong Kong

Tel: (852) 3543 9288  
Fax: (852) 3549 6040  
http://www.okiprintingsolutions.com.hk

**OKI Data(Australia) Pty Ltd.**

Levw1 67 Epping Road, Macquarie Park  
NSW 2113, Australia

Tel: +61 2 8071 0000  
(Support Tel: 1800 807 472)  
Fax: +61 2 8071 0010  
http://www.oki.com.au

**Comworth Systems Ltd.**

8 Antares Place Mairangi Bay,  
Auckland, New Zealand

Tel:(64) 9 477 0500  
Fax:(64) 9 477 0549  
http://www.comworth.co.nz

**OKI Data(S) P Ltd. Malaysia Rep Office**

Suite 21.03, 21st Floor Menara IGB,  
Mid Valley City,  
Lingkaran Syed Pura 59200,  
Kuala Lumpur, Malaysia

Tel: (60) 3 2287 1177  
Fax: (60) 3 2287 1166

**Oki Data Corporation**

4-11-22 Shibaura, Minato-ku, Tokyo  
108-8551, Japan

[www.okiprintingsolutions.com](http://www.okiprintingsolutions.com)

