

OKI Data Americas - Printer Support in Windows 8

Generally, for Windows 8, OKI Data Americas recommends the use of the driver provided by OKI either on CD/DVD, or downloaded from our website. Further, we recommend that these drivers be installed in Windows 8 **prior to connecting your device** to your Windows 8 machine.

However, some Multi-Function models (**see the models listed in Category 1 below**) offer more functionality, if the OKI PCL6 Class driver is installed, first, particularly if the models are being Network attached.

NOTE: Regarding Windows RT. Since additional printer drivers cannot be added to Windows RT, we recommend that for Windows RT, the OKI PCL6 Class driver, be used.

Windows 8 allows driver installation from 3 different sources. These are ...

- 1) Drivers provided by OKI either on CD/DVD, or downloaded from our website
- 2) OKI Class Drivers provided in Windows 8
- 3) OKI Drivers provided in Windows Update

Our recommendation is that customers use the driver available from OKI, that are provided

- either on the CD/DVD that shipped with the product, or ...
- The Windows 8 drivers available for download from our website.

NOTE: We recommend that our driver be downloaded and installed on your Windows 8 machine **prior to connecting the device**. In some cases it is recommended that the driver be installed using the [Add Printer Wizard](#) method instead of using our installer.

Below, we have organized our printer models into different categories.

- Find your printer model within one of the categories given below.
- Your printer can use any of the drivers recommended within that category.
- Please see Category 8 below for a list of printer models that currently **ARE NOT SUPPORTED** in Windows 8.

1.) Category 1 Printer Models

The Multi-Function models listed in this category should follow the instructions for installation depending on how you plan to connect the device, either ...

- [USB attached](#), or ...
- [Network attached](#)

Printer models in this category include ...

Mono Multi-Function Printer

MB441, MB451, MB451w, MB461, MB461+LP, MB471, MB471w, MB491, MB491+, MB491+LP, MPS4200mb, MPS4700mb

2.) Category 2 Printer Models

Printer Models listed in this category should use

- the driver provided by OKI either on CD/DVD or downloaded from our website
 - one of the [OKI Class drivers](#) provided in Windows 8
- NOTE: There is no Windows Update driver for these devices

Printer models in this category include ...

Mono Single-Function Printer

B410, B411, B420, B430, B431, B710, B720, B730, B930, B6250, B6500, MPS420b, MPS730b, MPS930b, MPS6500b

Color Single-Function Printer

C330, C530, C610, C710, C711, C830, C831, C841, C910, C3600, C6000, C6050, C6100, C6150, C9600, C9650, ES3640, ES6405, MPS610C, MPS710c, MPS711c, MPS9650c

Mono Multi-Function Printer

MB460, MB470, MB480, MPS480mb

Color Multi-Function Printer

C5550MFP, CX2032MFP, CX2033MFP, CX2633MFP, CX2731MFP, ES1624, [MC361](#), MC560, [MC561](#), MC860

3.) Category 3 Printer Models

Printer Models listed in this category should use

- a driver that can be downloaded from [Windows Update](#)
- a Windows 8 driver for these devices is not available

NOTE: a Class driver for these devices is not available

Printer models in this category include ...

Mono Single-Function Printer

B4100, B4200, B4250, B4300, B4350

Color Single-Function Printer

C5300, C7200, C7300, C7400, C7500, C9200, C9300, C9400, C9500

9-Pin Dot Matrix

ML320, ML321, ML520, ML521, ML184 TURBO, PM3410

24-Pin Dot Matrix

ML380, ML390, ML391, ML390 Plus, ML391 Plus, ML395C, ML590, ML591,
ML590C, ML591C, ML8480FB

4.) Category 4 Printer Models

Printer Models listed in this category **MUST** use

- the driver provided by OKI either on CD/DVD or downloaded from our website

NOTE: a Class driver for these devices is not available

NOTE: There is no Windows Update driver for these devices

Printer models in this category include ...

Mono Single-Function Printer

B2200, B2200n, B2400, B2400n, B4400, B4400L, B4500, B4500n, B4550, B4600, B4600L

Color Single-Function Printer

C810, C3400, C5500, C5650, C5800, C8600, C9800, C9850

Color Multi-Function Printer

C3530MFP, CX3641MFP, ES3640ProMFP, MC360,

NOTE: In this category, Windows 8 may associate these devices with the OKI PCL6 Class driver. However, printing issues can arise in using the Class driver with these devices. Therefore, we recommend the use of the driver provided by OKI either on CD/DVD or downloaded from our website. Further, we recommend that these drivers be installed in Windows 8 **prior to connecting your device** to your Windows 8 machine.

[Click here](#) for information regarding how to replace the OKI Class driver with the driver provided by OKI either on CD/DVD or downloaded from our web.

5.) Category 5 Printer Models

Printer Models listed in this category should use

- one of the [OKI Class drivers](#) provided in Windows 8
- a driver that can be downloaded from [Windows Update](#)

Printer models in this category include ...

Color Single-Function Printer

C5400, C5400n, C7350, C7550

6.) Category 6 Printer Models

Printer Models listed in this category should use

- one of the [OKI Class drivers](#) provided in Windows 8

Printer models in this category include ...

Color Single-Function Printer

ES1624n, ES2426

7.) Category 7 Printer Models

Printer Models listed in this category should use

- the driver provided by OKI either on CD or downloaded from our website
- one of the [OKI Class drivers](#) provided in Windows 8
- a driver that can be downloaded from [Windows Update](#)

Printer models in this category include ...

24-Pin Dot Matrix

ML390 TURBO, ML391 TURBO, ML490, ML491

Color Single-Function Printer

C8800

[Click here](#) for information regarding how to replace the OKI Class driver with the driver provided by OKI either on CD/DVD or downloaded from our web.

8.) Category 8 Printer Models

Printer Models listed in this category **ARE NOT SUPPORTED** under the Windows 8 OS

Printer Models in this category include...

Color Single-Function Printer

C3200, C5100, C5150, C5200, ES1220n

Mono Multi-Function Printer

MB260MFP, MB280MFP, MB290MFP

Color Multi-Function Printer

C5510MFP