

OKI

PT340/PT341

Printer Driver Installation Guide

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1 Introduction

1.1 Overview

This installer program is used to install the Windows driver, OPOS driver, and other software. You can also use it to view the manual.

1.2 Installed software

This installer is used to install the following drivers and software.

Software	Description
Windows driver	Printer driver for printing from Windows applications (Word, Excel, etc.)
OPOS driver	Printer driver for developing POS systems that comply with the OPOS (OLE POS Technology Council) specification.
Utility	Utility software to remotely configure printer settings from PC.
Status Monitor	Software to display the status of the printer. * Windows driver installation is required.
Printer LAN Settings Tool	Software for configuring printer LAN settings using a Wizard.

1.3 Trademarks

All company names and product names contained in this manual are registered trademarks or trademarks of their respective owners.

1.4 System requirements

This installer runs on the following operating systems.

Product name	Edition	Language	Abbreviations
Microsoft® Windows® XP	Professional	English	Windows XP *1
	Home Edition		
Microsoft® Windows Vista®	Enterprise		Windows Vista
	Business		
	Ultimate		
	Home Premium		
	Home Basic		
Microsoft® Windows® 7	Ultimate		Windows 7
	Enterprise		
	Professional		
	Home Premium		
Microsoft® Windows® 8	Starter		Windows 8
	Enterprise		
	Pro		
Microsoft® Windows Server® 2003	—		Server 2003
	Enterprise		
Microsoft® Windows Server® 2008	Standard		Server 2008
	Enterprise		
Microsoft® Windows Server® 2008 R2	Standard		Server 2008 R2
	Enterprise		
Microsoft® Windows Server® 2012	Standard	Server 2012	
	Essentials		
Microsoft® Windows® Embedded for Point of Service	—	WEPOS	
Microsoft® Windows® Embedded POSReady 2009	—	WEPOS 2009 *2	

***1) Windows XP (SP1, SP2)**

The installer requires ".NET Framework 2.0" or later.

If not already installed, please download ".NET Framework 2.0" from the Microsoft web site and install.

***2) WEPOS 2009**

For using the LAN interface.

Please add the "Management and Monitoring Tool" component.

2 Installation

2.1 How to use this manual

The procedures for performing the operations listed below are different depending on your OS. Please refer to the instructions for the OS you are using.

Printer folder

OS	Procedure
Windows 8 / Server 2012	(1) Press the Windows logo key + X key, shortcut menu is displayed bottom left of the screen. (2) Click [Control Panel] and select [Devices and Printers].
Windows 7	(1) Click the  Windows logo button in the lower-left corner of the desktop screen. (2) Click [Devices and Printers].
Server 2008 R2	Click [Start] → [Devices and Printers].
Windows Vista	(1) Click the  Windows logo button in the lower-left corner of the desktop screen. (2) Click [Control Panel] → [Hardware and Sound] → [Printers].
Server 2008	Click [Start] → [Control Panel] → [Hardware and Sound] → [Printers].
Windows XP / Server 2003 / WEPOS / WEPOS 2009	Click [Start] → [Printers and Faxes]. * For Windows XP Home Edition Click [Start] → [Control Panel] → [Printers and Other Hardware].

Printer properties

OS	Procedure
Windows 8 / Windows 7 / Server 2012 / Server 2008 R2	Right-click the "PT340-341 Raster" printer and then click [Printer Properties].
Windows Vista / Server 2008	Right-click the "PT340-341 Raster" printer and then click [Run as administrator] → [Properties]. * If you logged on to Server 2008 using the built-in administrator account, right-click the "PT340-341 Raster" printer and then click [Properties].
Windows XP / Server 2003 / WEPOS / WEPOS 2009	Right-click the "PT340-341 Raster" printer and then click [Properties].

All programs

OS	Procedure
Windows 8 / Server 2012	Right-click the Start Screen, and click [All Apps].
Windows 7 / Vista	Click the  Windows logo button in the lower-left corner of the desktop screen and then click [All Programs].
Server 2008 R2 / Server 2008 / Windows XP / Server 2003 / WEPOS / WEPOS 2009	Select [Start] → [All Programs].

Uninstall a program

OS	Procedure
Windows 8 / Server 2012	(1) Press the Windows logo key + X key, shortcut menu is displayed bottom left of the screen. (2) Click [Control Panel] → [Programs] → [Programs and Features].
Windows 7 / Vista	(1) Click the  Windows logo button in the lower-left corner of the desktop screen. (2) Click [Control Panel] → [Uninstall a program].
Server 2008 R2 / Server 2008	Click [Start] → [Control Panel] → [Uninstall a program].
Windows XP / Server 2003 / WEPOS / WEPOS 2009	Click [Start] → [Control Panel] → [Add or Remove Programs].

2.2 Before starting the installation

- **When you install a driver, you must log on using an account with Administrative privileges.**
- **If the printer drivers or associated software are already installed:**

If the drivers and software for the PT340/PT341 printer are already installed on your computer, uninstall them before proceeding.

For more information about how to uninstall, see "4. Uninstallation".
- **Please turn off the printer before you install the driver.**

The "Found New Hardware Wizard" screen might appear even if the printer turned on power.

In that case, click "Cancel" and close the screen.
- **When you use the Windows driver on a LAN**
 - Setup may fail if you are using anti-virus security software because the printer cannot be found. In this case, exit setup and add "Printer LAN Settings Tool" to the list of exception programs in the anti-virus security software's firewall configuration. Alternatively, temporarily disable the firewall feature and then restart setup.
- **Configure the printer settings as follows depending on the interface you are using**

For the LAN interface

 - LAN : Enable

For the USB or Serial interface

 - LAN : Disable

<Note>

The factory default value is "Enable".

Refer to the instruction manual for the printer for details on how to configure this setting.
- **When you use the OPOS driver on a LAN**

When you use OPOS driver via LAN interface and IP address is not mapped by DHCP, IP address should be set by "Printer LAN Settings Tool" prior to use.

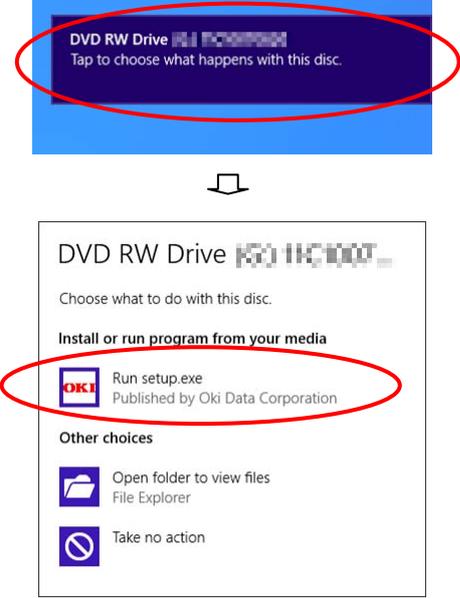
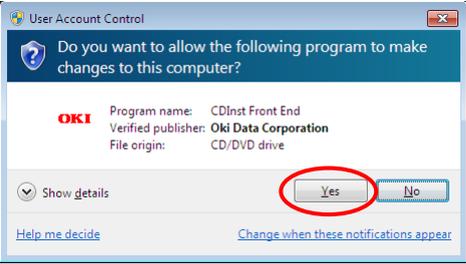
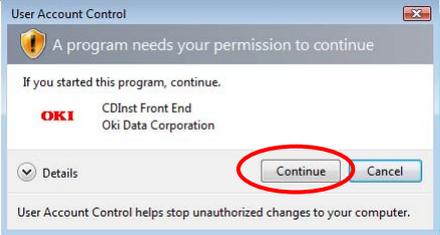
See "Printer LAN Online Manual" for the usage.

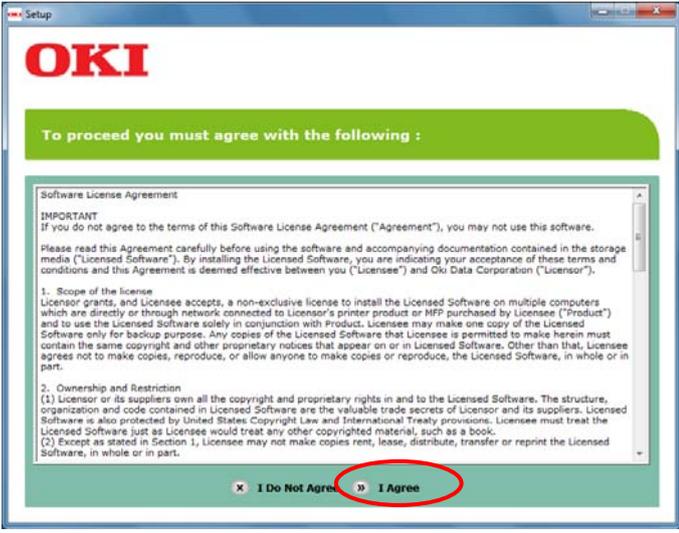
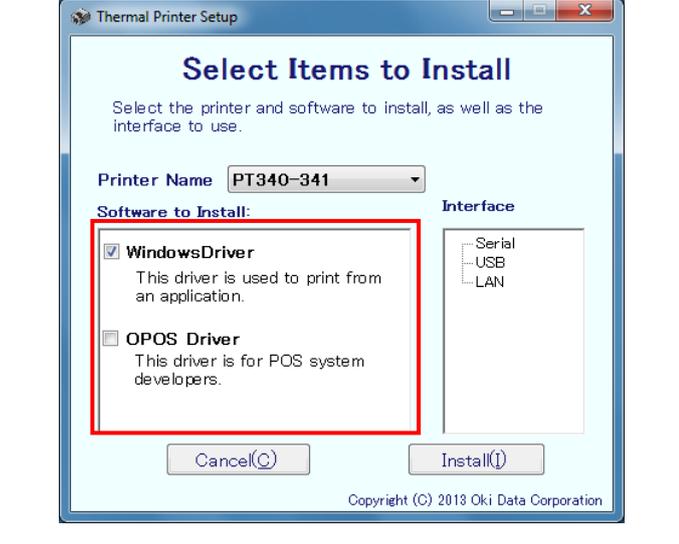
2.3 Installation procedures

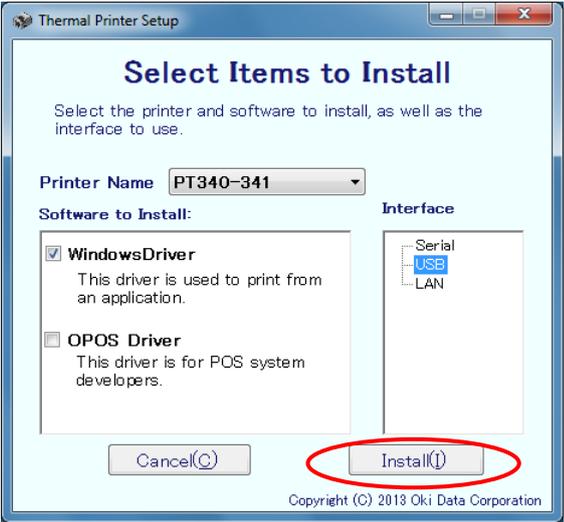
2.3.1 Driver Installation

Use the following procedure to install the software.

Common procedure 1

<h1>1</h1>	<p>For Windows 8 / Server 2012</p>  <p>For Windows 7/Windows Vista/Server 2008 R2/Server 2008</p> 	<p>Insert the "PT340-341" into your PC's CD-ROM drive.</p> <p>For Windows 8 / Server 2012: Click the Toast Notification, and click [Run setup.exe].</p> <p>For Windows 7 / Vista / Server 2008 / 2008 R2: Click [Run setup.exe] when the "Auto Play" screen is displayed.</p> <p>* If the menu screen does not appear, run "setup.exe" on this CD.</p>
<h1>2</h1>	<p>For Windows 8/Server 2012/Windows 7/Server 2008 R2</p>  <p>For Windows Vista/Server 2008</p> 	<p>If the [User Account Control] dialog box is displayed, click [Yes] or [Continue].</p>

<p style="font-size: 48pt; text-align: center;">3</p>	 <p>The screenshot shows the 'Setup' window for the OKI printer driver. At the top, it says 'OKI' and 'To proceed you must agree with the following :'. Below this is a 'Software License Agreement' section with an 'IMPORTANT' notice. At the bottom of the agreement, there are two buttons: 'I Do Not Agree' and 'I Agree'. The 'I Agree' button is circled in red.</p>	<p>After reading the license agreement, click [I Agree].</p>
<p style="font-size: 48pt; text-align: center;">4</p>	 <p>The screenshot shows the 'Setup' window for the OKI PT340/341 printer driver. It features the OKI logo and the model number 'PT340/341'. On the left, there is a menu with four options: 'Driver Installation', 'Install Driver', 'Software Utilities', 'Network Software', and 'Manuals'. The 'Install Driver' option is circled in red. On the right, there is an image of the printer and a 'Contact Us' button.</p>	<p>Click [Install].</p>
<p style="font-size: 48pt; text-align: center;">5</p>	 <p>The screenshot shows the 'Thermal Printer Setup' dialog box with the title 'Select Items to Install'. It asks the user to 'Select the printer and software to install, as well as the interface to use.' The 'Printer Name' is set to 'PT340-341'. Under 'Software to Install:', there are two options: 'WindowsDriver' (checked) and 'OPOS Driver' (unchecked). The 'WindowsDriver' option is highlighted with a red box. Under 'Interface:', there are three options: 'Serial', 'USB', and 'LAN'. At the bottom, there are 'Cancel(C)' and 'Install(I)' buttons.</p>	<p>Select the software you want to install.</p>

6		<p>Check the software to be installed and click [Install].</p> <p>* For install the OPOS Driver or Windows driver on a Serial or LAN Connect the PC and printer, then turn the printer's power on. (*1)</p> <p>Go to step "19" if you install the OPOS Driver or Windows driver on a Serial or USB.</p>
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***1) When using the OPOS driver with a USB interface**

The new hardware is detected automatically when you turn on the printer.
Please follow the instructions below.

For Windows 8 / Server 2012

"Device Setup" in the task bar is displayed, but no operation is required.

For Windows 7 / Server 2008 R2

- (1)The message "Installing device driver software" is displayed in a balloon (lower right corner of the screen).
- (2)After a while, the message "Device driver software was not successfully installed" is displayed.
This is not a problem.

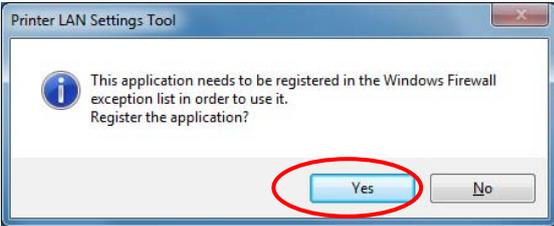
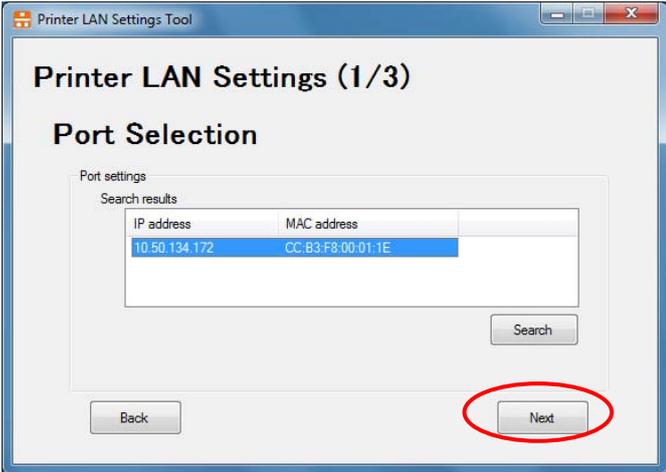
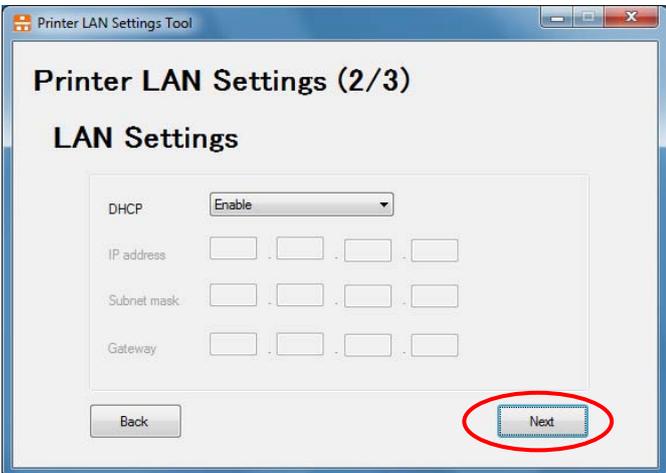
For Windows Vista / Server 2008

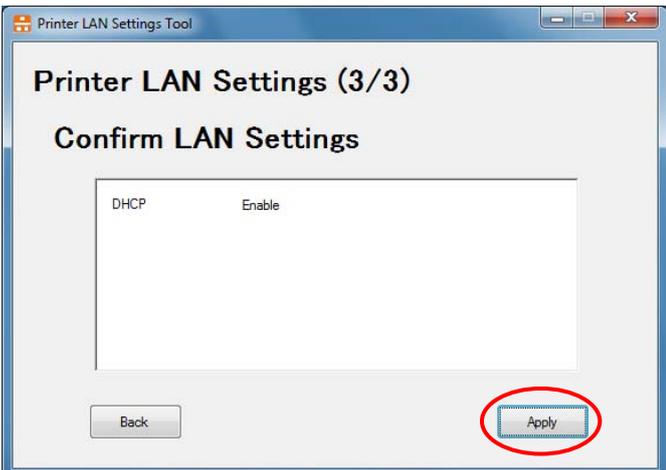
- (1)The "Found New Hardware" screen is displayed, select [Don't show this message again for this device].
* When "User Account Control" screen is displayed, select [Continue].

For Windows XP / Server 2003 / WEPOS / WEPOS2009

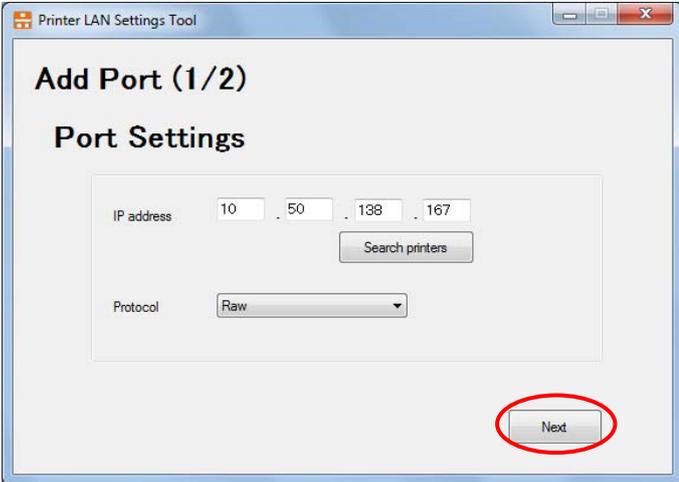
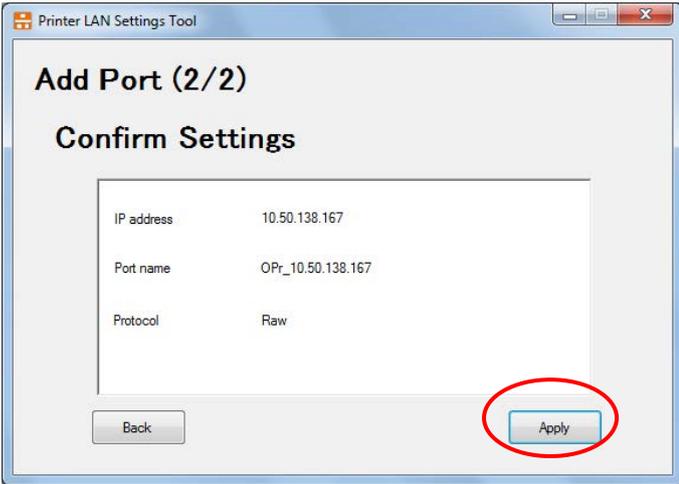
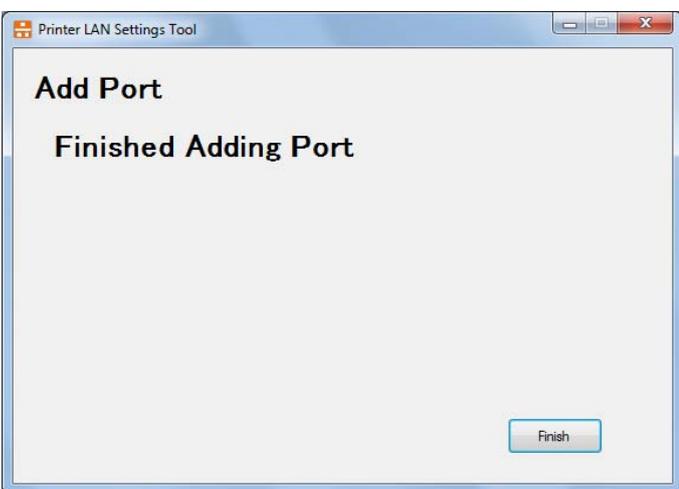
- (1)The "Found New Hardware Wizard" screen is displayed. Select [No, not this time] and then click [Next].
- (2)When "What do you want the wizard to do?" is displayed, select [Install from a list or specific location] and then click [Next].
- (3)Select [Search for the best driver in these locations], clear the all checkbox and then click [Next].
- (4)When "Cannot Install this Hardware" is displayed, click [Don't prompt me again to install this software] and then click [Finish].

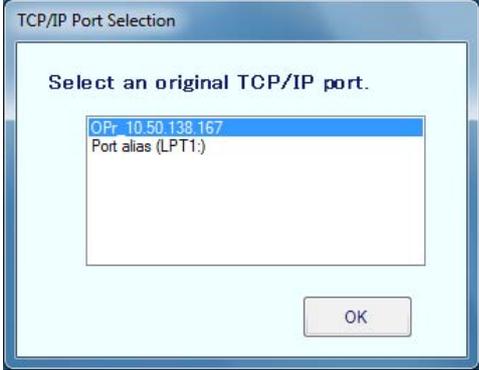
Procedure for configuring the IP address

<p>7</p>		<p>Configure the printer LAN settings. Click [Next].</p> <p>* If you are only adding a original TCP/IP port, select the [Add original TCP/IP port only] check box and then click [Next]. And go to step "14".</p> <p>* If you need not to configure the IP address of the printer, click [End], and go to step "18".</p>
<p>8</p>		<p>When this screen is displayed, click [Yes].</p>
<p>9</p>		<p>Select the printer to configure from among the search results and click [Next].</p> <p>* If a list of search results is not displayed, click [Search].</p>
<p>10</p>		<p>Change the settings and click [Next].</p> <p>If you disable DHCP, configure the "IP address", "Subnet mask", and "Gateway".</p>

<p>11</p>		<p>Confirm the settings and click [Apply].</p>
<p>12</p>		<p>Enter the "root password" set in the print server and click [OK].</p> <p>Note: Under the factory default settings, the password is not set and should be left blank.</p>
<p>13</p>		<p>This completes settings configuration.</p> <p>To also create a "Original TCP/IP Port", click [Next].</p>

Procedure for adding a TCP/IP port

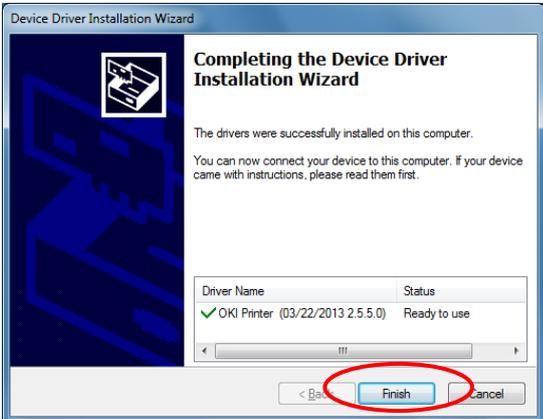
<p>14</p>		<p>When this screen is displayed, click [Yes].</p>
<p>15</p>		<p>Change the settings as needed, and click [Next].</p> <p>Note: You can also specify the IP address by searching for the printer using [Search printers].</p>
<p>16</p>		<p>Confirm the settings and click [Apply].</p>
<p>17</p>		<p>This completes adding the port.</p>

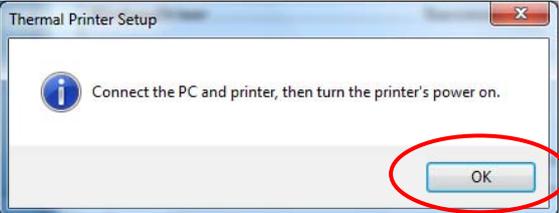
18		<p>If you are installing the Windows driver using a TCP/IP port, the port selection screen is displayed. Select the port to use and click [OK].</p>
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Common procedure 2

19		<p>A screen appears indicating that the installation is in progress. Please wait for the installation to complete.</p> <p>Go to step “25” if you install the OPOS Driver or Windows driver on a Serial or LAN.</p>
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For you install the Windows driver on a USB

20		<p>Click “Next”.</p>
21		<p>Click “Finish”.</p>

22		Connect the PC and printer, then turn the printer's power on.
23	<p>For Windows 7/Windows Vista/Server 2008 R2/Server 2008</p> 	The message "Installing device driver software" is displayed in a balloon (lower right corner of the screen). No operation is required.
24		When the installation is complete, "Your device is ready to use" is displayed and the procedure ends automatically.

***2) When the "Found New Hardware Wizard" is displayed:**

For Windows 8 / Server 2012

"Device Setup" in the task bar is displayed, but no operation is required.

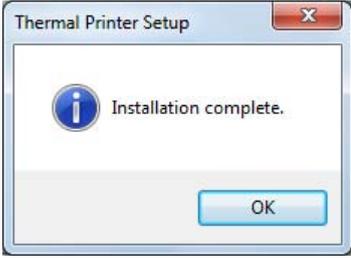
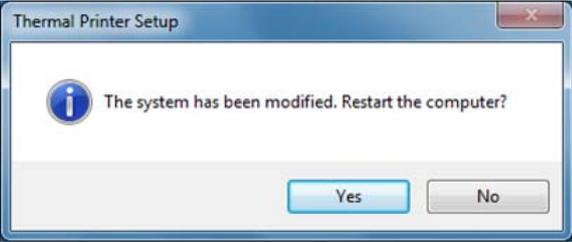
For Windows XP/Windows 2003/WEPOS/WEPOS 2009

- (1) The "Found New Hardware Wizard" screen is displayed. Select [No, not this time] and then click [Next].
- (2) When "What do you want the wizard to do?" is displayed, select [Install the software automatically] and then click [Next].
- (3) When "Hardware Installation" is displayed, click [Continue Anyway].
 - * When the "Files Needed" is displayed, click the [Browse] button to select folder "\Drivers\Windows\x32\PT3401.XPB" of drive D: and click the [OK]. (When the CD-drive is D.)
 - (For 64-bit Windows, the path is "\Drivers\Windows\x64\PT3401.XPB ")
- (4) When "Completing the Found New Hardware Wizard" is displayed, click [Finish].

***3) When using a USB interface**

The "Found New Hardware Wizard" screen might not appear even if the printer turned on power. In that case, keep the power on the printer, then restart the PC's.

Common procedure 3

<p style="font-size: 2em; font-weight: bold;">25</p>		<p>Installation Complete.</p>
<p style="font-size: 2em; font-weight: bold;">26</p>	<p>(1) Windows driver installation</p>  <p>(2) OPOS driver installation</p> 	<p>This message is displayed after the Windows driver or OPOS driver installation completes. Follow the on-screen instructions and click [Yes].</p> <p>Note: If you have any unsaved work on the computer, please save it before restarting.</p>

Follow the instructions in "3. How to Check the Installation" to confirm that the driver was installed successfully.

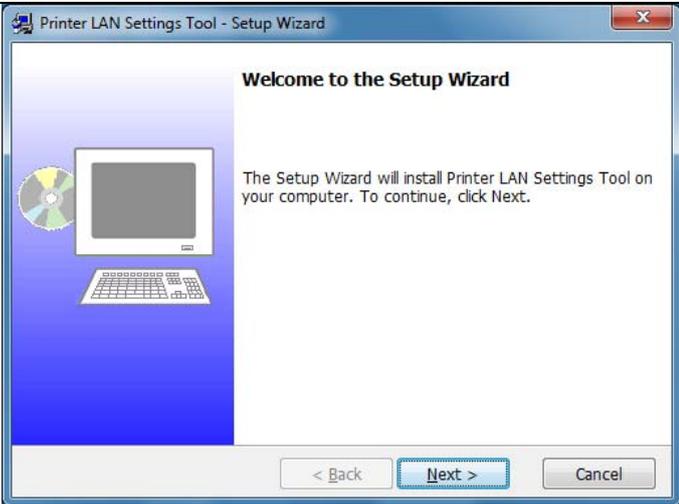
2.3.2 Software Utilities

Use the following procedure to install the software utilities.

<p style="font-size: 48pt; text-align: center;">1</p>		<p>Click “Install Printer Utility” or “Install Status Monitor”.</p>
<p style="font-size: 48pt; text-align: center;">2</p>		<p>If the screen on the left appears during the installation, follow the instructions in the wizard to install Printer Utility or Status Monitor.</p>

2.3.3 Network Software

Use the following procedure to install or run the network software.

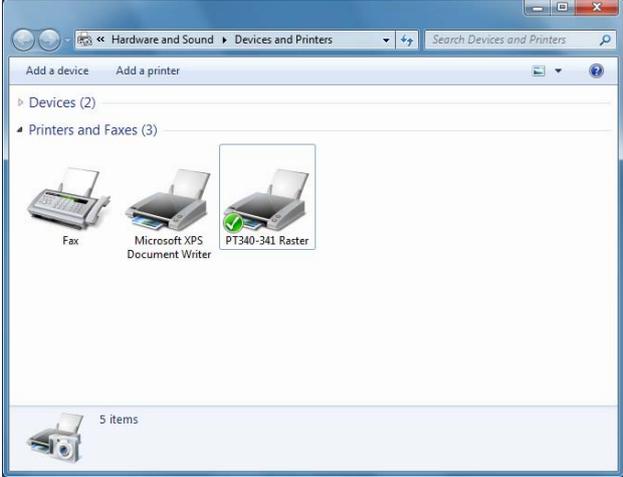
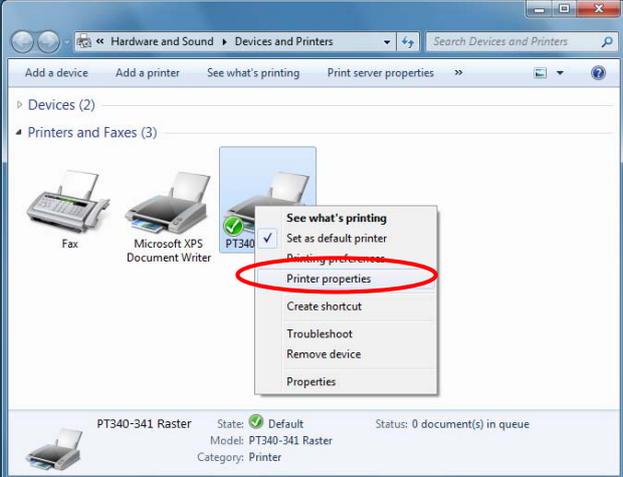
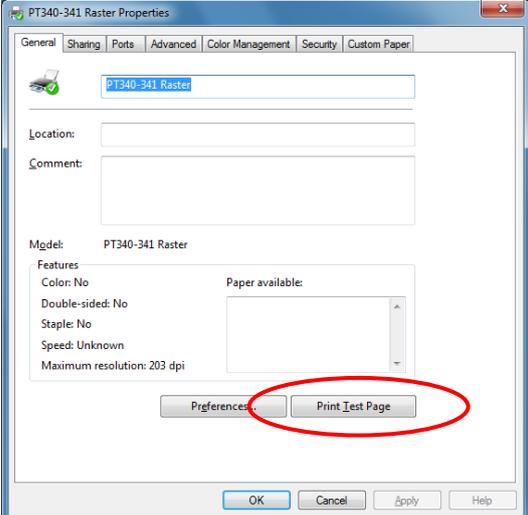
1		<p>Click "Install Printer LAN Settings Tool".</p>
2		<p>If the screen on the left appears during the installation, follow the instructions in the wizard to install Printer LAN Settings Tool.</p>

3 How to Check the Installation

3.1 Windows driver

3.1.1 Installation confirmation

Use the following procedure to confirm that the Windows driver installed successfully.

1		<p>Open the [Printer Folder] (*) screen.</p> <p>* See the [Printer folder] procedure in "2.1 How to use this manual" for instructions on how to open the screen in each OS.</p>
2		<p>Open the [Printer Properties] (*) for the "PT340-341 Raster".</p> <p>* See the [Printer property] procedure in "2.1 How to use this manual" for instructions on how to open the printer properties in each OS.</p>
3		<p>On the "PT340-341 Raster" property screen, click [Print Test Page].</p> <p>This prints the test page.</p> <p>* If the test page does not print correctly, refer to "3.1.2 If the test page does not print".</p>

***1) For Server 2003**

When you install the printer may have been set to a shared printer.

If you do not set the shared printer, follow the instructions below.

- (1) Open the [Printer Folder]
- (2) Open the "PT340-341 Raster" properties, and then click the [Sharing] tab.
- (3) Select [Do not share this printer], and then click [OK].

3.1.2 If the test page does not print

■ When using a Serial, USB, or LAN interface connection

Check the following.

- **Confirm that the paper has been correctly inserted in the printer.**
- **Confirm that the top cover is closed.**
- **Confirm that the interface cable is connected.**
- **Confirm that the printer power is turned on.**
(If it is already turned on, turn it off and on again.)
- **If the printer status is offline, use the follow procedures to bring the printer online.**

How to check and set the printer online/offline status:

- (1) Open the [Printer Folder].
 - * See the [Printer folder] procedure in "2.1 How to use this manual" for instructions on how to open the screen in each OS.
- (2) Perform the following steps for the OS you are using.
 - For Windows 8/Windows 7/Server 2012/Server 2008 R2**
 - Right-click the "PT340-341 Raster" printer in the printers and faxes section and then click [See what's printing]. If the [Use Printer Offline] checkbox in [Printer] is selected, clear it.
 - For Windows Vista/Server 2008**
 - Right-click the "PT340-341 Raster" printer and then click [Run as administrator]. Click [Use Printer Online] if it is displayed.
 - * Log on using an Administrator account, right-click the "PT340-341 Raster" printer, and then click [Use Printer Online] if it is displayed.
 - For Windows XP/Server 2003/WEPOS/WEPOS 2009**
 - Right-click the "PT340-341 Raster" printer and then click [Use Printer Online] if it is displayed.

■ When using a USB interface connection

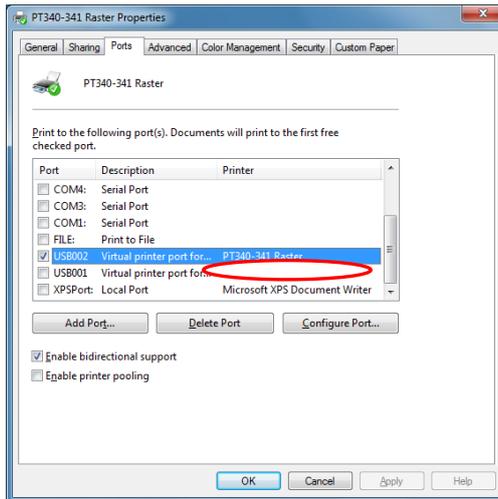
The USB port may vary depending on your system configuration.

Use the following procedure to change the printer driver setting and confirm it by printing a test page.

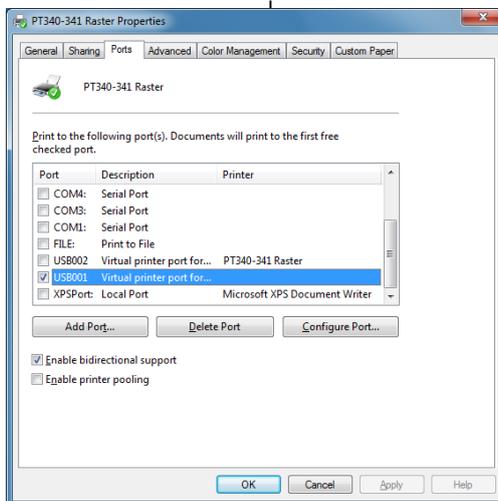
* See "2.1 How to use this manual" for instructions.

- (1) Open the [Printer Folder].
- (2) Open the "PT340-341 Raster" properties.
- (3) Click the [Ports] tab.
- (4) The following property screen is displayed.

Example: Change the port from "USB002" to "USB001"



←The [Printer] column is blank for unused ports.
Select the USB port you want to use.



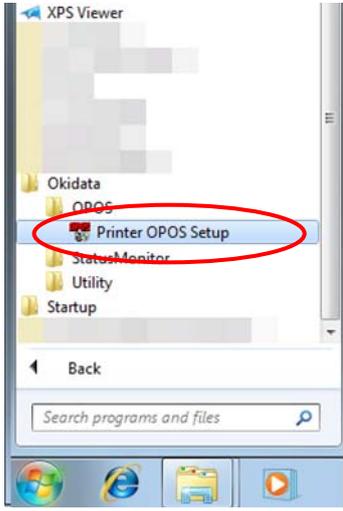
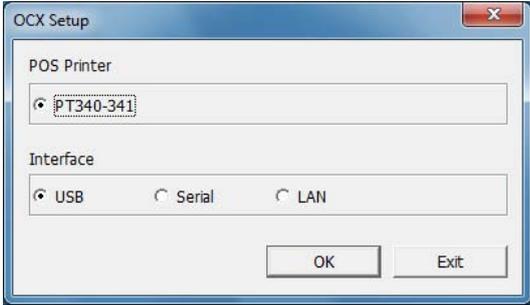
- (5) Click [Apply].
- (6) Turn the printer power off.
- (7) Turn the printer power on.
- (8) Click the [General] tab and then click [Print Test Page].
- (9) The test page will be printed.

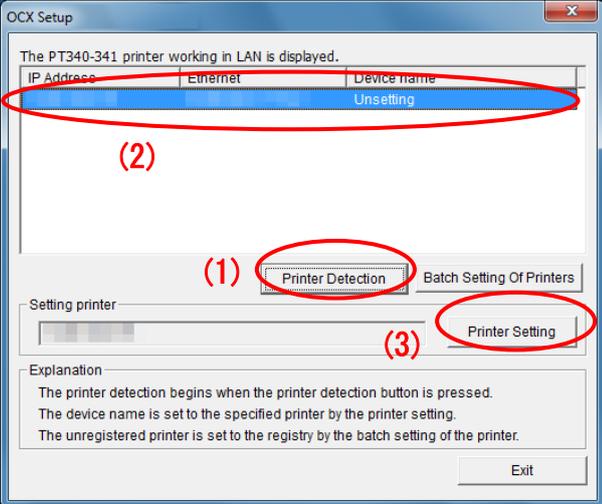
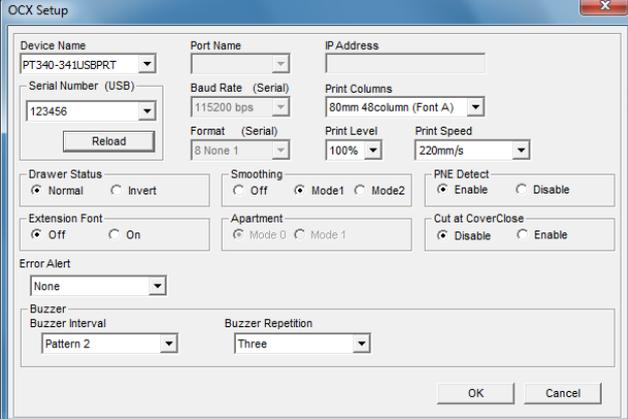
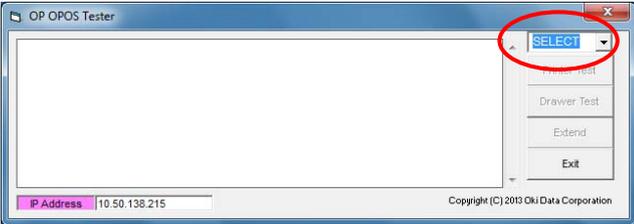
3.2 OPOS driver

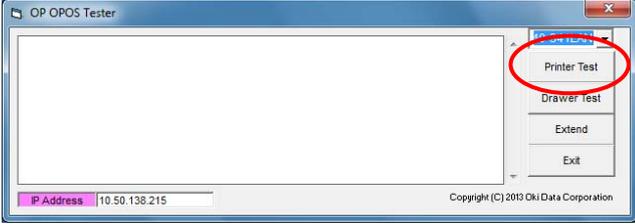
3.2.1 Installation confirmation

Use the following procedure to confirm that the OPOS driver installed successfully.

* If you use LAN interface by OPOS, you should setting the LAN of the printer by the "Printer LAN settings tool". Please install "Printer LAN settings tool" and configure LAN interface. Refer to "Printer LAN Online Manual" for the usage.

<h1>1</h1>	<p>For Windows 8 / Server 2012</p>  <p>For Windows 7 and earlier</p> 	<p>For Windows 8 / Server 2012 : Click [Printer OPOS Setup] on Start Screen.</p> <p>For Windows 7 and earlier: From All Programs (*), click [Okidata] → [OPOS] → [Printer OPOS Setup].</p> <p>* See the [All programs] procedure in "2.1 How to use this manual" for instructions on how to open the screen in each OS.</p>
<h1>2</h1>		<p>The [OCX Setup] screen is displayed.</p> <p>Select the interface you are using and then click [OK].</p> <p>* LAN: Go to 3 Others: Go to 4</p>

<p style="font-size: 2em; text-align: center;">3</p>		<p>Configure LAN port settings. (1) Click [Printer Detection]. (2) Select the printer that appears. (3) Click [Printer Setting] button.</p> <p>Note: When you use OPOS driver via LAN interface and IP address is not mapped by DHCP, IP address should be set by "Printer LAN Settings Tool" prior to use.</p> <p>* See "Printer LAN Online Manual" for the usage.</p>
<p style="font-size: 2em; text-align: center;">4</p>		<p>The screen on the left appears. Select the port (*), make any other necessary changes, and then click [OK]. This updates the printer settings and completes the setup. (For more information about the printer setup, refer to the "Application Programmer's Guide".)</p> <p>* See "How to specify the printer port" below for instructions. For LAN, change only the items because the ports have already been configured.</p>
<p style="font-size: 2em; text-align: center;">5</p>		<p>Launch OP OPOS Tester by running the following program.</p> <p>"\Drivers\OPOS\Sample\OP_OPOS_Tester.exe"</p>
<p style="font-size: 2em; text-align: center;">6</p>		<p>Select an interface.</p> <p>* For LAN After selecting [PT340-341LAN] in the interface selection, enter IP address of the interface connected to the printer in [IP Address].</p>

7		<p>Clicking [Print Test] prints a sample and displays "Test: Success".</p> <p>If "Test: Fail" is displayed, check the printer power and interface.</p>
---	-----------------------------------------------------------------------------------	--------------------------------------------------------------------------------------------------------------------------------------------------------

◆ **How to specify the printer port**

▪ **For a Serial port connection**

Select "PT340-341SERPRT" or "PT340-341SER2PRT" in [Device Name].

Select the connected port name (e.g. COM1) in [Port Name].

▪ **For a USB port connection**

Select "PT340-341USBPRT" or "PT340-341USB2PRT" in [Device Name].

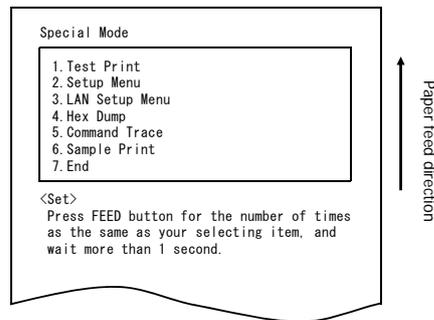
Select the printer's serial number in [Serial Number].

To obtain the serial number, follow the instructions in "3.2.2 Check serial number".

3.2.2 Check serial number

Use the following procedure to check the serial number.

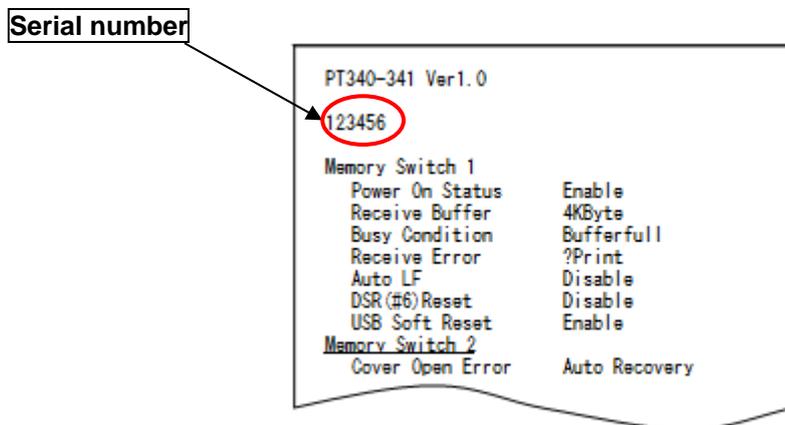
- (1) Load paper in the printer and then close the cover.
- (2) Turn the power on while holding down the FEED button. Keep holding it down until printing starts.
- (3) Release the FEED button after the following printout is output.



- (4) Press the FEED button once and then wait for a second for printing to start.
- (5) When printing finishes, turn the power off.

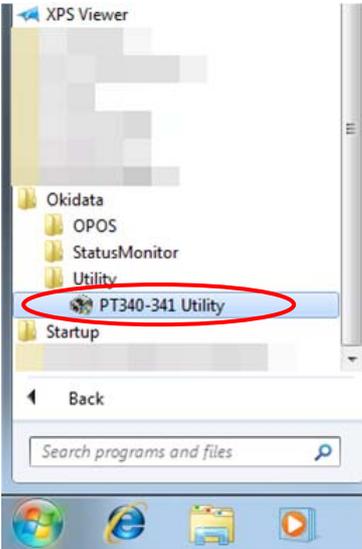
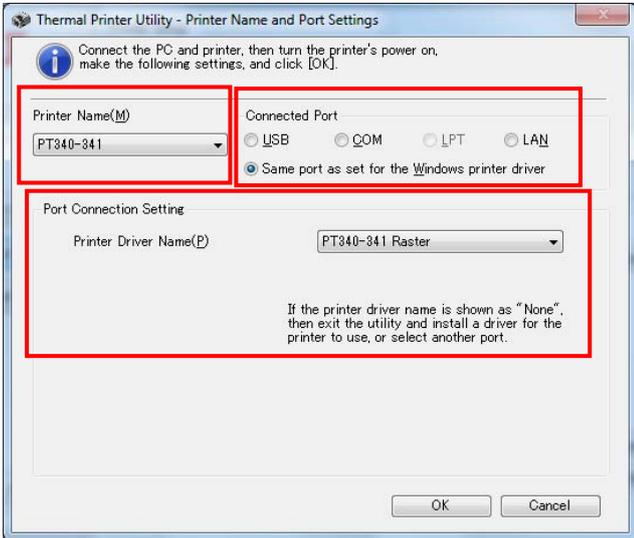
* Depending on the model, the printout may be long.

When you would like to stop it during printing, press FEED button again.

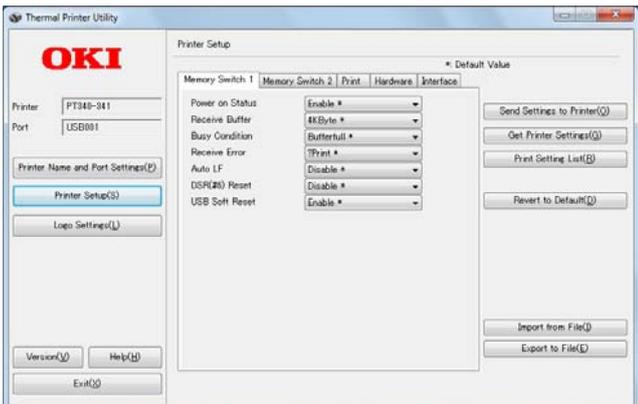


3.3 Utility

Use the following procedure to launch the Utility.

<h1>1</h1>	<p>For Windows 8 / Server 2012</p>  <p>For Windows 7 and earlier</p> 	<p>For Windows 8 / Server 2012 : Click [PT340-341 Utility] on Start Screen.</p> <p>For Windows 7 and earlier: Click All Programs (*) → [Okidata] → [Utility] → [PT340-341 Utility].</p> <p>* See the [All programs] procedure in "2.1 How to use this manual" for instructions on how to open the screen in each OS.</p>
<h1>2</h1>		<p>Follow the on-screen instructions to select the name and port for your printer and then click [OK].</p>

3

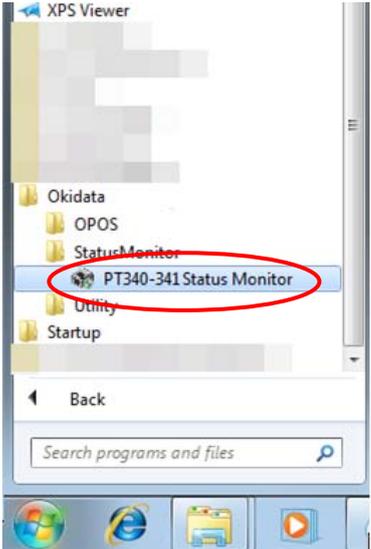


The [Printer Setup] screen is displayed.

* For information on how to use the utility, click [Help] and then refer to the "Utility User's Guide".

3.4 Status Monitor

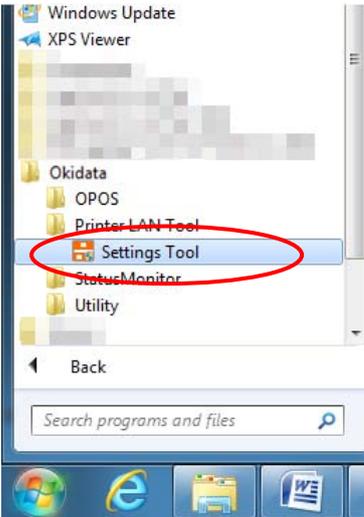
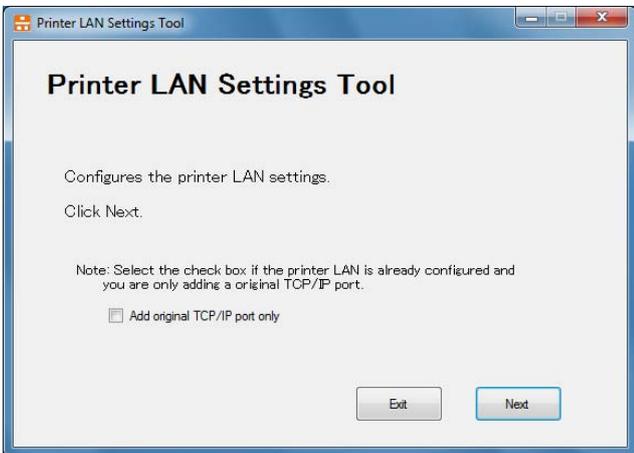
Use the following procedure to launch the Status Monitor.

<p style="font-size: 48pt; text-align: center;">1</p>	<p>For Windows 8 / Server 2012</p>  <p>For Windows 7 and earlier</p> 	<p>For Windows 8 / Server 2012 : Click [PT340-341 Status Monitor] on Start Screen.</p> <p>For Windows 7 and earlier: Click All Programs (*) → [Okidata] → [Status Monitor] → [PT340-341 Status Monitor].</p> <p>* See the [All programs] procedure in "2.1 How to use this manual" for instructions on how to open the screen in each OS.</p>
<p style="font-size: 48pt; text-align: center;">2</p>		<p>A printer icon appears in the task tray if Status Monitor is running.</p>

* The installation adds a Status Monitor shortcut to the "Startup" folder. This causes Status Monitor to start automatically when you log on to the computer.

3.5 Printer LAN Settings Tool

The following procedure is used to start the Printer LAN Settings Tool.

<h1>1</h1>	<p>For Windows 8 / Server 2012</p>  <p>For Windows 7 and earlier</p> 	<p>For Windows 8 / Server 2012 : Click [Settings Tool] on Start Screen.</p> <p>For Windows 7 and earlier: Click All Programs (*) → [Okidata] → [Printer LAN Tool] → [Settings Tool].</p> <p>* Refer to [All Programs] in "2.1 How to use this manual" for details on how to display this screen in each OS.</p>
<h1>2</h1>		<p>The Printer LAN Settings Tool starts.</p>

4 Uninstallation

4.1 Windows driver

Use the following procedure to remove the Windows driver.

4.1.1 Uninstallation of all Windows drivers

Two or more Windows drivers are uninstalled.

- If the [User Account Control] dialog box is displayed, click [Yes].

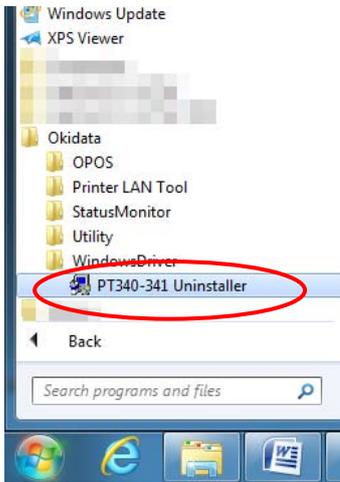
Uninstall procedure:

1

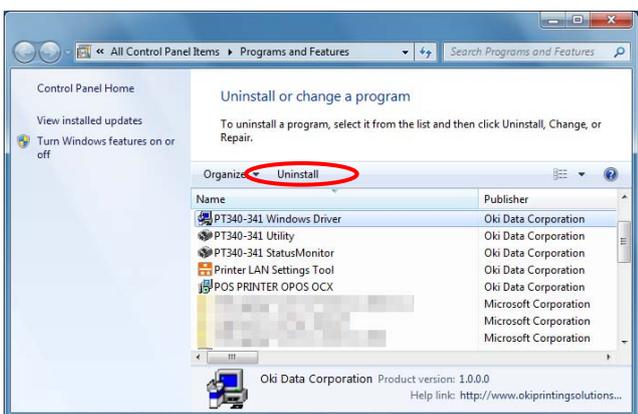
For Windows 8 / Server 2012



For Windows 7 and earlier



From Uninstall a program



For Windows 8 / Server 2012 :
Click [PT340-341 Uninstaller] on Start Screen.

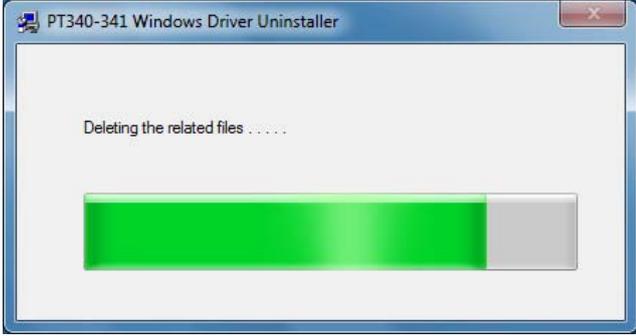
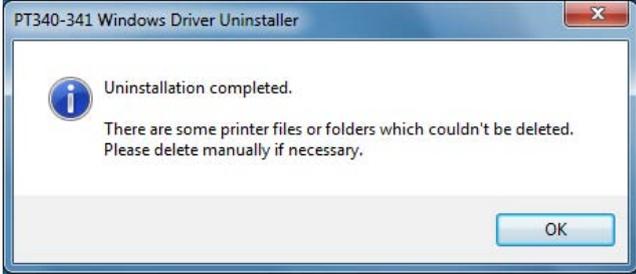
For Windows 7 and earlier:
Click All Programs (*) → [Okidata] → [WindowsDriver] → [PT340-341 Uninstaller].

* Refer to [All Programs] in "2.1 How to use this manual" for details on how to display this screen in each OS.

From Uninstall a program:
Open the [Uninstall a program] screen (*).

* See the [Uninstall a program] procedure in "2.1 How to use this manual" for instructions on how to open the screen in each OS.

Select "PT340-341 Windows Driver" and then click [Uninstall] or [Remove].

<p>2</p>		<p>When the confirmation message appears, click [OK].</p>
<p>3</p>		<p>Deleting the Windows Driver and the related files.</p>
<p>4</p>		<p>Click [OK].</p>

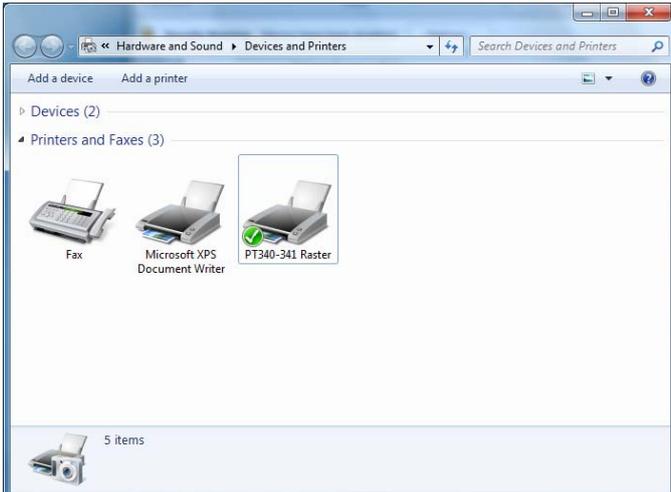
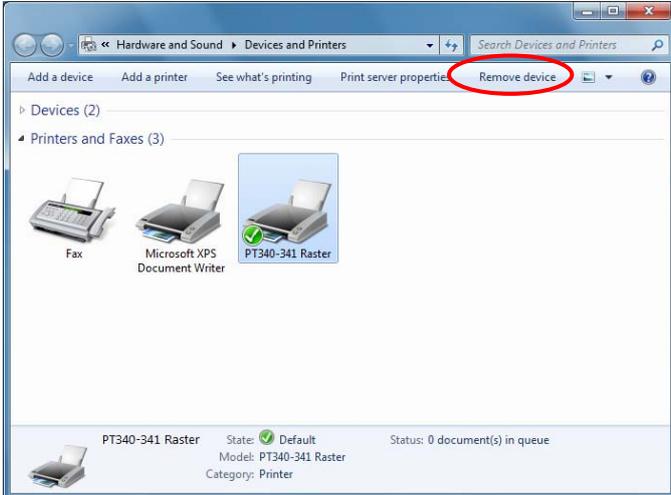
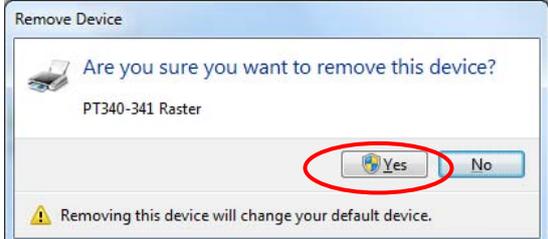
4.1.2 Uninstallation of each Windows driver

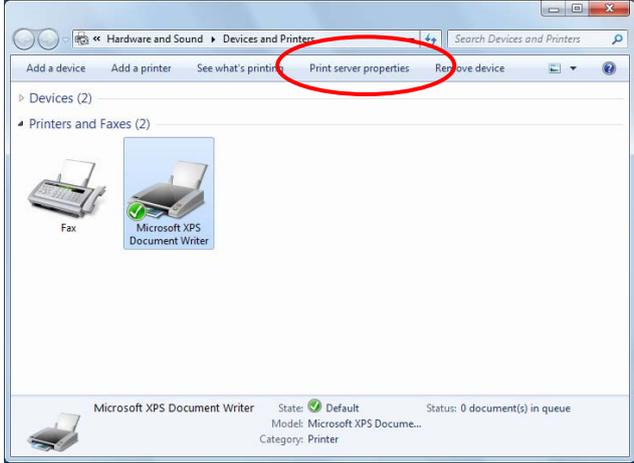
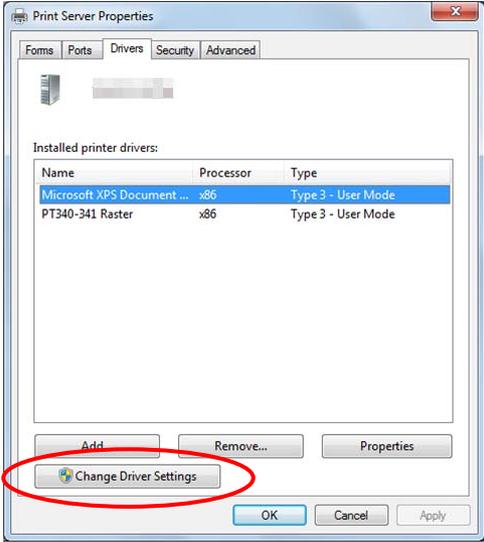
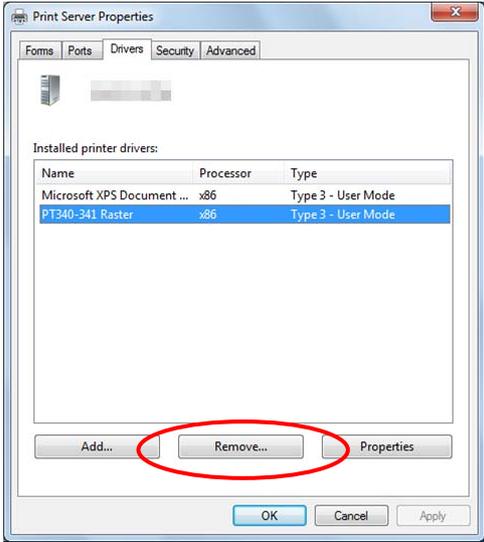
A Windows driver is uninstalled.

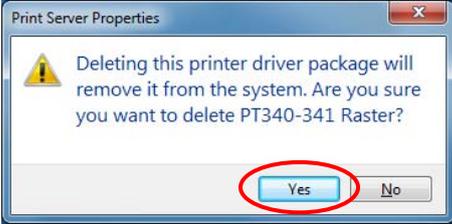
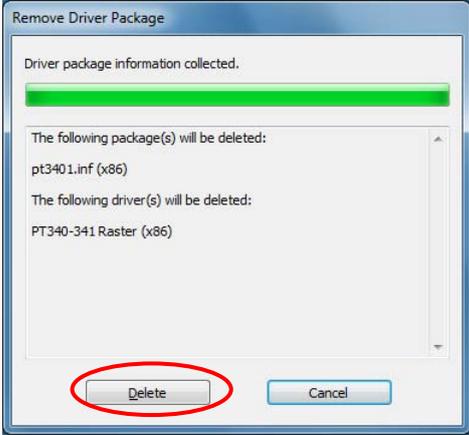
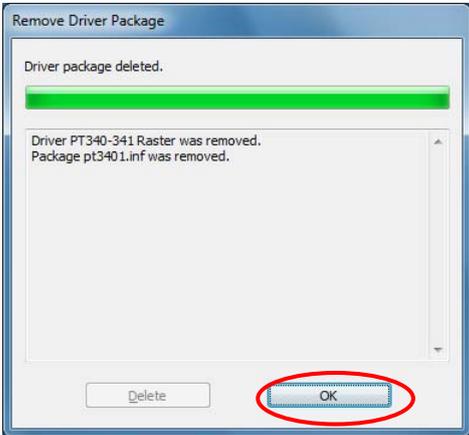
A. For Windows 8/Server 2012/Windows 7/Server 2008 R2

- If the [User Account Control] dialog box is displayed, click [Yes].

Uninstall procedure:

<p style="font-size: 48pt; text-align: center;">1</p>		<p>Open the [Printer Folder] (*). * See the [Printer folder] procedure in "2.1 How to use this manual" for instructions on how to open the screen in each OS.</p>
<p style="font-size: 48pt; text-align: center;">2</p>		<p>Select "PT340-341 Raster" in the [Printers and Faxes] section, and then click [Remove device].</p>
<p style="font-size: 48pt; text-align: center;">3</p>		<p>Click [Yes].</p>

<p style="font-size: 48pt; text-align: center;">4</p>		<p>Select an installed printer (such as "Fax" or "Microsoft XPS Document Writer") in the [Printers and Faxes] section and then click [Print server properties].</p>
<p style="font-size: 48pt; text-align: center;">5</p>		<p>For Windows 8 / Windows 7 Click the [Drivers] tab and then click [Change Driver Settings].</p> <p>For Server 2012 / Server 2008 R2 Click [Drivers].</p>
<p style="font-size: 48pt; text-align: center;">6</p>		<p>Select "PT340-341 Raster" from the "Installed printer drivers" list and then click [Remove].</p>

<p>7</p>		<p>Select [Remove driver and driver package.] and then click [OK].</p>
<p>8</p>		<p>Click [Yes].</p>
<p>9</p>		<p>Click [Delete].</p>
<p>10</p>		<p>Click [OK] after driver removal completes and then click [Close] to exit the [Print Server Properties] dialog box.</p> <p>Then, turn off the printer and restart your computer.</p>

B. For Windows Vista/Server 2008

- If the [User Account Control] dialog box is displayed, click [Continue].

Uninstall procedure:

- (1) Open the [Printer Folder].
 - * See the [Printer folder] procedure in "2.1 How to use this manual" for instructions on how to open the screen in each OS.
- (2) Select "PT340-341 Raster" from the "printers folder" and then select [Organize] → [Delete].
- (3) When "Are you sure you want to delete PT340-341 Raster?" appears, click [Yes].
- (4) Select [Organize] → [Layout] → [Menu Bar].
- (5) Select [File] → [Run as administrator] → [Server Properties].
 - * If you logged on to Server 2008 using the built-in administrator account, select [Files] → [Server Properties].
- (6) Click the [Drivers] tab, select "PT340-341 Raster" from the "Installed printer drivers" list, and then click [Remove].
- (7) When the [Remove Driver And Package] screen is displayed, select [Remove driver and driver package.], and then click [OK].
- (8) When the "Deleting this printer driver package will remove it from the system. Are you sure you want to delete PT340-341 Raster?" screen appears, click [Yes].
- (9) When the [Remove Driver And Package] screen appears, click [Delete].
- (10) Click [OK] after driver removal completes and then click [Close] to exit the [Print Server Properties] dialog box.
- (11) Turn off the printer and restart your computer.

C. Other OS

Uninstall procedure:

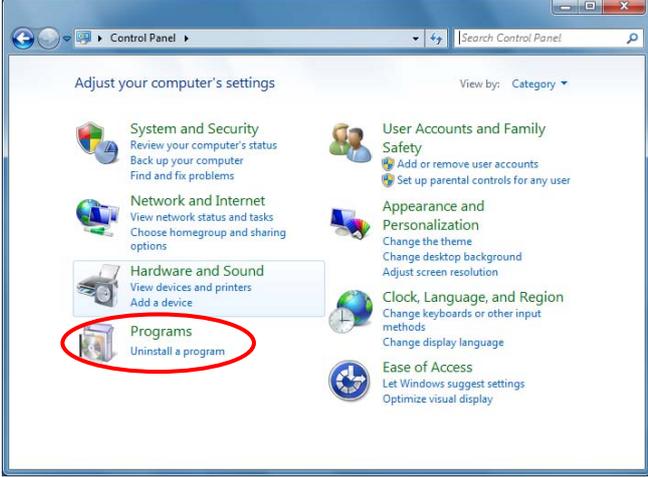
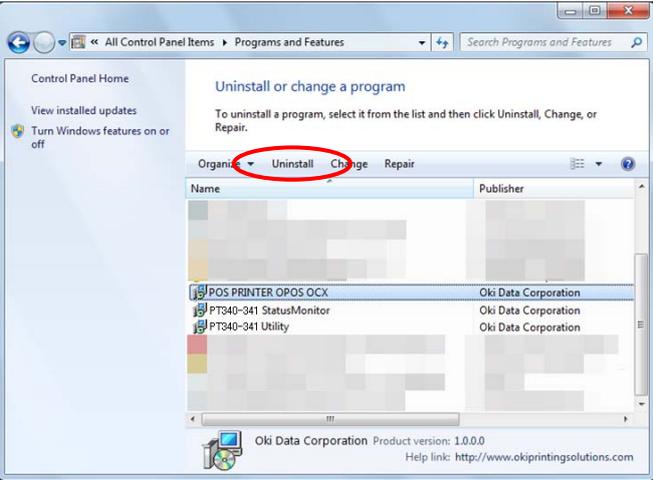
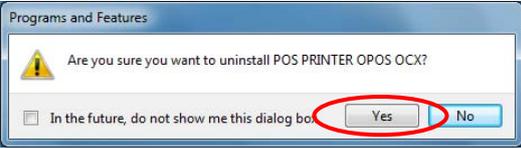
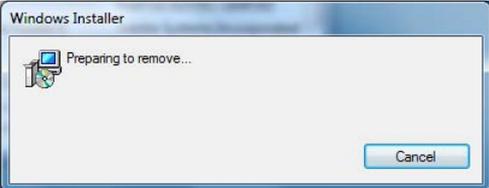
- (1) Open the [Printer Folder].
 - * See the [Printer folder] procedure in "2.1 How to use this manual" for instructions on how to open the screen in each OS.
- (2) Select "PT340-341 Raster" from the "printers folder" and then select [File] → [Delete].
- (3) When "Are you sure you want to delete PT340-341 Raster?" appears, click [Yes].
- (4) Select [File] → [Server Properties].
- (5) Click the [Drivers] tab, select "PT340-341 Raster" from the "Installed printer drivers" list, and then click [Remove].
- (6) When the [Print Server Properties] screen appears, click [Yes].
- (7) Click [Close] after driver removal is complete to exit the [Print Server Properties] dialog box.
- (8) Turn off the printer and restart your computer.

4.2 OPOS driver and other software

Use the following procedure to remove software.

The following uses the OPOS driver as an example. The procedure for removing the other software is the same.

- **When you uninstall software, you must first close the software to be removed.**

<p style="font-size: 2em; text-align: center;">1</p>		<p>Open the [Uninstall a program] screen (*).</p> <p>* See the [Uninstall a program] procedure in "2.1 How to use this manual" for instructions on how to open the screen in each OS.</p>
<p style="font-size: 2em; text-align: center;">2</p>		<p>Select " POS PRINTER OPOS OCX" and then click [Uninstall] or [Remove]. (*1)</p>
<p style="font-size: 2em; text-align: center;">3</p>		<p>When the confirmation message appears, click [Yes].</p>
<p style="font-size: 2em; text-align: center;">4</p>		<p>This starts the uninstallation.</p> <p>Some files may not be deleted. Delete these manually from the "C:\OPOS\Okidata\PT" folder. (* 2)</p>

***1) The program names for the utilities are as follows.**

Windows Driver Uninstaller	: PT340-341 Windows Driver
Utility	: PT340-341 Utility
Status Monitor	: PT340-341 StatusMonitor
Printer LAN Settings Tool	: Printer LAN Settings Tool

***2) The folders to be deleted for the utilities are as follows.**

Windows Driver Uninstaller	: C:\Program Files\Okidata\PT340-341\WindowsDriverUninstal	(*)
Utility	: C:\Program Files\Okidata\PT340-341\Utility	(*)
Status Monitor	: C:\Program Files\Okidata\PT340-341>StatusMonitor	(*)
Printer LAN Settings Tool	: C:\Program Files\Okidata\LANSettingsTool	(*)

* For 64-bit Windows, the path is "C:\Program Files(x86)\...".

5 Revision History

Revision	Updated date
1.0.0.0	First Edition (2013.04.24)

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