

Information Security

The OKI Group, based on the OKI Group Security Policy, has established a system to ensure information security under the leadership of the Information Security Committee. We properly manage and protect company and customer information, including personal information, through various activities such as twice-a-year reviews of efforts for information security and information security audits.

"Visualization" of How the Information Security Measures Have Been Entrenched in Partners and Suppliers

In order to improve the quality of information security throughout the supply chain, OKI has checked the information security measures of its business partners and suppliers handling important confidential information. More specifically, we have asked such companies to self-check their information security measures using a check list designed by us, evaluated the results of their self-checks using our own scoring system, and shared the challenges found in this process with them since fiscal 2008.

In fiscal 2011, the number of business partners "highly evaluated" according to our criteria increased by 9 points from the previous fiscal year. They made a visible progress particularly in technological measures such as password updates and security consciousness about the management of confidential information. These results show that security measures have been steadily entrenched in our business partners.

OKI-CSIRT for Prompt Response to Security Accidents

In order to enhance our preventive measures against threats to computer security and improve our capacity to respond to them, we established OKI-CSIRT*1 as an organization specializing in responding to security accidents in September 2008. OKI-CSIRT publishes a report on computer viruses every month and offers technical assistance within the OKI Group. It also contributes to prompt information sharing and problem solving through participation in the Nippon CSIRT Association (NCA) and cooperation with other outside organizations.

In fiscal 2011, OKI-CSIRT reinforced its partnerships with NCA, CSIRT of other corporations, and relevant governmental agencies about measures against cyber attacks. More specifically, it obtained information on targeted emails*2, blocked them, and shut down information leakage routes.

*1 CSIRT: Computer Security Incident Response Team

*2 Targeted email: an email sent to a specific organization or individual as a cyber attack to steal information

Disseminating Information Security Measures to Business Sites in China

The OKI Group has started to disseminate its information security measures to business sites in China since fiscal 2008. As the IT environment in China is different from that in Japan,

we have adopted an antivirus software program designated computer viruses detected in China. We have also improved the local help desk function, enhanced support for damages caused by computer viruses, and thus improved the virus elimination rate there.

In fiscal 2011, we further promoted the project for mobile PCs launched in fiscal 2010. We encrypted the hard drives of mobile PCs in order to prevent information leakage in case of theft or loss, and made the users of the approved mobile PCs put the certificate sticker as we did in Japan.

Promotion of Acquiring ISMS Certification

The OKI Group is working to acquire the ISMS* certification for divisions involved in building and operating internal information systems and for divisions engaged in general system design development, in order to improve the reliability of network solution construction and related services. Five companies and seven business units of the OKI Group are ISMS-certified organizations as of June 2012.

Business Units / Group Companies That Have Acquired the ISMS Certification (as of June, 2012)

Name of Business Unit / Group Company	Initial Registration Date
Japan Business Operations Co., Ltd. (Operations Div.-1, Operation Management Dept. of Operations Dev.-2, Inspection and Training Div.)	January 30, 2004
Oki Consulting Solutions Co., Ltd.	September 20, 2006
Oki Software Co., Ltd.	December 21, 2007
Oki Customer Adtech Co., Ltd.	January 31, 2004
Oki Electric Industry Co., Ltd. (OKI System Center)	August 4, 2003
Oki Electric Industry Co., Ltd. (Government & Public Systems Marketing & Sales Div., Enterprise Systems Marketing & Sales Div., Information Systems Div. and Public Systems Business Div. at Shibaura site)	December 27, 2004
Oki Electric Industry Co., Ltd. (Information Planning Div.)	February 14, 2003

* ISMS : Information Security Management System

Enhancing the Protection of Personal Information

The OKI Group has enhanced the protection of personal information based on the Privacy Policy enacted in 2004. We have committed to the protection of personal information under the leadership of Chief Privacy Officer. Privacy managers have been appointed at the corporate level, and in business units and group companies. The OKI Group has also promoted its member companies' acquisition of the PrivacyMark certification so that they can take appropriate measures to protect personal information. Ten companies of the OKI Group have acquired the PrivacyMark certification as of June 2012.



Companies that have acquired the PrivacyMark Certification (as of June 2012)

Japan Business Operations Co., Ltd.	Oki Communication Systems Co., Ltd.
Oki Customer Adtech Co., Ltd.	Oki Software Co., Ltd.
Oki Proserve Co., Ltd.	Oki Networks Co., Ltd.
Oki Electric Industry Co., Ltd.	Oki Data Corporation
Oki Wintech Co., Ltd.	Payment First Corporation