



Questionnaire Survey Results

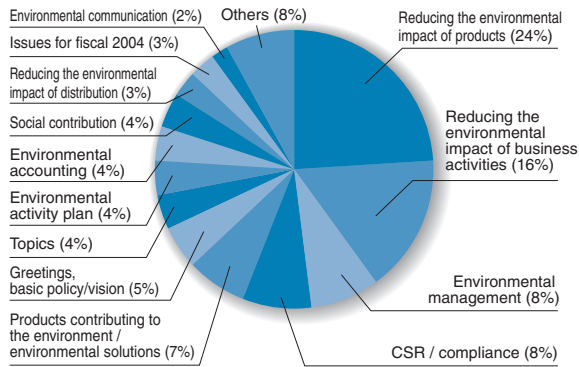
We conducted questionnaire surveys of our customers, employees and others. The information gathered in this way will be used for future environmental conservation activities and environmental reports of the Oki group.

Customer Voices on the Environmental Report 2004

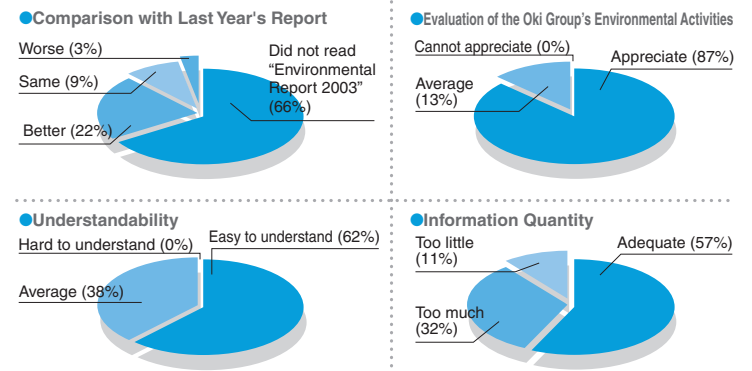
To reflect the results in the Environmental Report 2005 for continual improvement, we conducted a questionnaire survey on the Environmental Report 2004. Among the topics that our customers found interesting, “reducing the environmental impact of products” and “reducing the environmental impact from business activities” represented 40% of the total. As for the environmental report, approximately 90% of the respondents to the survey said that they “appreciate the Oki group’s

environmental activities.” On the other hand, some pointed out that they would like some more pages on efforts for CO₂ reductions, or that the pages on Corporate Social Responsibility (CSR) contain too little information. We further learnt that half of the stakeholders reading our Environmental Report were from the manufacturing and construction field, from the R&D and from the service field. Generally speaking, however, the readers were from a wide range of fields with respect to both industry and job type.

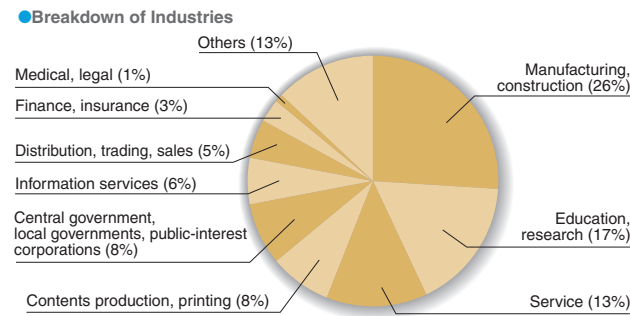
Topics that Readers Found Interesting



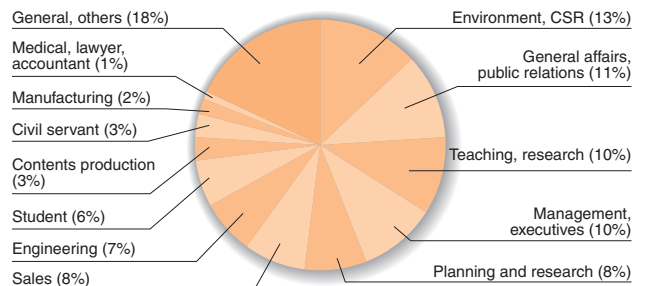
Environmental Report Evaluation



Breakdown of Readers



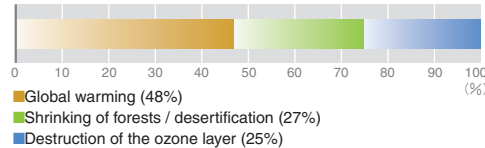
Breakdown of Job Types



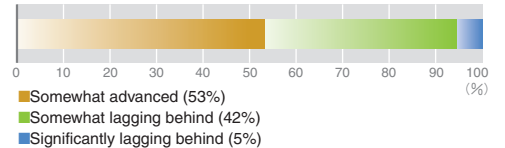
Voices of Oki Employees 2004

The following shows the top three replies from the results of the environmental awareness survey of Oki employees. The survey was conducted in June, the Oki Group Month of the Environment. We will use the results for our future environmental conservation activities.

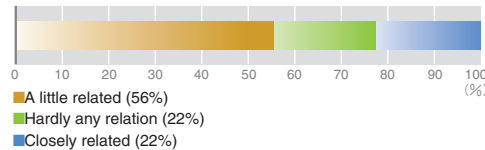
Which of the recent global environment problems are you interested in?



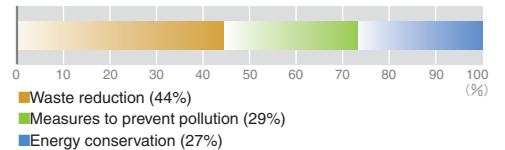
Are the company-internal environmental activities advanced?



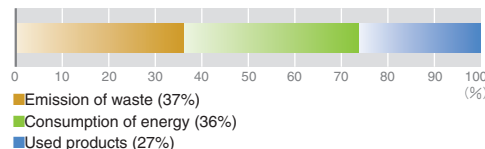
Do you think that your workplace is related to environmental activities?



In what field are Oki's environmental activities advanced?



What company-internal activities are influencing the environment?



What environmental conservation activities are you aware of at your workplace?

