



## Questionnaire Survey Results

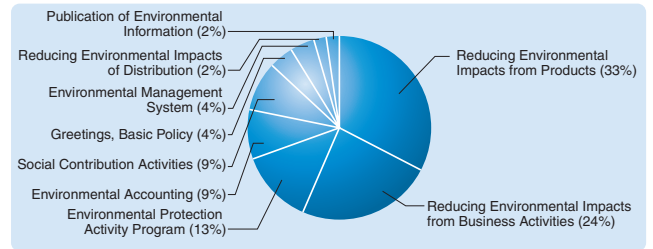
We conducted questionnaire surveys to our customers and the Oki Electric employees. We would like to use the information collected in this way for the future environmental conservation activities and environmental reports of the Oki group .

### Customer Voices on the Environmental Report 2003

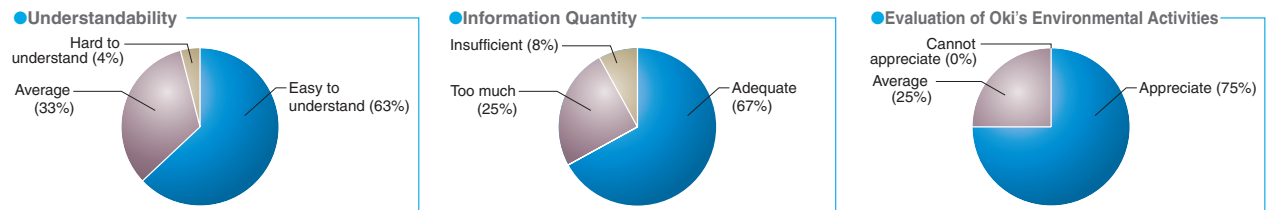
We conducted a survey on the Environmental Report 2003, to reflect the results in the Environmental Report 2004 for continual improvement. As for topics that our customers found interesting, more than half replied either "reducing environmental impacts from products" or "reducing environmental impacts from business activities". Next was the "Environmental Protection Activity Program." As for how easy the report was to understand, the quantity of information and the evaluation of our environmental activities, most replies were positive, but on the other hand, some pointed out that the report "contains too few concrete descriptions", "is not distinctive" or that "quantitative evaluations of the effects of the reduction of environmental impacts are not sufficient." We further learned that half of the stakeholders reading our environmental report are from the

manufacturing and construction field and from the research and development field, but generally speaking, our stakeholders are from a wide range of fields with respect to both industry and job type.

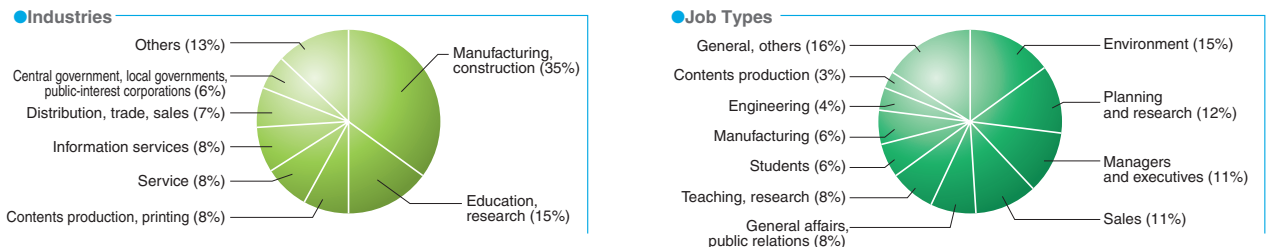
#### [Topics that readers found interesting].....



#### [Environmental Report Evaluation] .....



#### [Breakdown of Readers] .....



### Voices of Oki Electric's Employees 2003

The following shows the top 3 replies of the results of the global environment awareness survey of Oki Electric employees. The survey was conducted on the occasion of the Oki Group Month of the Environment (June). We will use the results for our future environment conservation activities.

